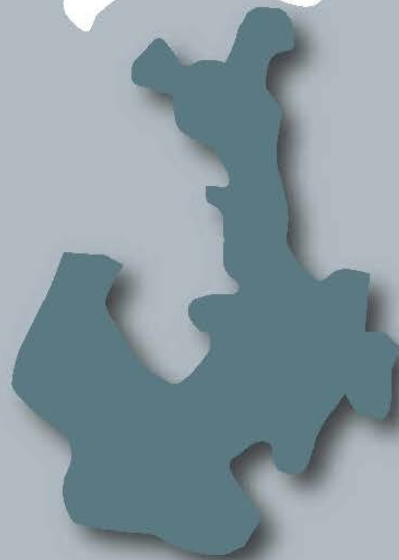


# Monmouth

Placemaking Plan Consultation Full Report

May 2025



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## Key Messages from the Consultation

### Draft Vision

- **Level of support:** The vision received moderate support with 59% of respondents agreeing (combining "Agree" and "Totally agree"), while 28% disagreed and 13% remained neutral.
- **Key feedback messages:** The consultation indicates mixed opinions on the proposed vision for Monmouth as "the Jewel of the Wye Valley" that blends rich heritage with modern attractions.
- **Implications for the Placemaking Plan:** The vision might benefit from refinement to address the concerns of the significant minority who disagree, potentially emphasising practical improvements alongside the aspirational elements.

### 5 Goals

- **Level of support:** Heritage-focused and vitality-driven priorities received overwhelming support, with "Celebrating our history and rivers" garnering 86% agreement and "Creating a lively town centre" receiving nearly identical support levels.
- **Key feedback messages:** While most goals were strongly supported, "Making Monmouth smart" was less

popular, with only majority support and the highest disagreement rate (17%), suggesting digital initiatives are a lower priority for residents.

- **Implications for the Placemaking Plan:** Focus implementation on heritage and vitality initiatives as these align most closely with community priorities, while potentially better explaining the benefits of smart technology initiatives.

### Castle Hill Area

- **Level of support:** Strong support with 76% of respondents agreeing with improving visibility and access to the Castle area (38% strongly agreeing, 38% agreeing), while only 12% disagreed.
- **Key feedback messages:** Recurring themes included discoverability issues, perception of private ownership deterring visitors, physical constraints of the site, and desire for enhanced experiences like outdoor theatre and events.
- **Implications for the Placemaking Plan:** Prioritise improved signage and interpretation, clarify public access rights, and consider developing the area for events; also explore improving connectivity to related assets such as Tibbs Bridge.

### Church Street Independent Quarter

- **Level of support:** Overwhelming support with 82% of respondents endorsing plans for new entrance features, signage and lighting (50% strongly agreeing, 32% agreeing), with only 8% opposing.
- **Key feedback messages:** Key concerns included poor building conditions requiring enforcement, specific improvements needed for White Swan Court, high business rates hampering business viability, and accessibility issues caused by street furniture.
- **Implications for the Placemaking Plan:** Address building condition through enforcement or support for owners, improve White Swan Court specifically, reduce street clutter, and recognise this project is already underway through Town Council efforts.

### Agincourt Square Activation

- **Level of support:** Strong enthusiasm with 83% approving of regular markets and events supported by new infrastructure (48% strongly agreeing, 35% agreeing), while only 5% opposed.
- **Key feedback messages:** Respondents favoured consolidating Monmouth's currently fragmented market in Agincourt Square rather than Blestium Street,

improving market quality with local/artisanal products, and better integrating Shire Hall with the square.

- **Implications for the Placemaking Plan:** Prioritise creating a unified market location in Agincourt Square, improve quality of market offerings, balance pedestrianisation desires with vehicle access needs, and enhance Shire Hall integration with the square.

### Cinderhill Street Gateway

- **Level of support:** Mixed views with 55% supporting improvements (29% strongly agreeing, 26% agreeing), 14% neutral, and a substantial 31% opposing the changes.
- **Key feedback messages:** Major concerns centred on potential traffic disruption from narrowing roads, maintenance of planted areas, balancing aesthetics with functionality, and pedestrian/cyclist safety.
- **Implications for the Placemaking Plan:** Reconsider the road narrowing aspects of the proposal, emphasise pedestrian safety improvements, ensure maintenance plans for planted areas, and consider a design more sympathetic to Monmouth's historic character.

### Bus Station Improvements

- **Level of support:** Strong favour with 73% supporting improvements (39% strongly agreeing, 34% agreeing), 17% neutral, and only 10% opposing.
- **Key feedback messages:** Focus on practical improvements like better shelters and weather protection, clear information displays and signage, aesthetics that complement the town's historic character, and bus service frequency improvements.
- **Implications for the Placemaking Plan:** Prioritise functional shelter improvements and clear information displays, ensure design fits Monmouth's historic character, and coordinate with transport providers to address service frequency concerns even if outside the Plan's direct scope.

### Slaughterhouse Arches

- **Level of support:** Overwhelming support with 84% endorsing the proposals (60% strongly agreeing, 24% agreeing), 9% neutral, and only 7% opposing.
- **Key feedback messages:** Strong emphasis on the untapped potential of this historic asset, concerns about sewage/river pollution affecting the area, flooding concerns, and the space's limited sunlight affecting its appeal as a place to linger.

- **Implications for the Placemaking Plan:** Prioritise this well-supported project, address sewage and pollution issues as part of the development, incorporate flood resilience measures in the design, and consider the limited sunlight in activity planning for the space.

### Dixton Road Gateway

- **Level of support:** Divided opinions with 48% supporting (22% strongly agreeing, 26% agreeing), 21% neutral, and 31% opposing.
- **Key feedback messages:** Major concerns about school traffic congestion, large vehicle access constraints, traffic diversion issues when the A40 is closed, and ongoing maintenance of planted areas.
- **Implications for the Placemaking Plan:** Reconsider this lower-priority proposal, focusing particularly on the road narrowing aspects; if progressing, ensure designs accommodate school traffic patterns, large vehicle access needs, and address maintenance concerns.

### Blestium Street and Monnow Bridge Arrival Point

- **Level of support:** Strong backing with 80% supporting enhanced facilities (47% strongly agreeing, 33% agreeing), 12% neutral, and only 5% disagreeing.

- **Key feedback messages:** Strong consensus on improving public toilet facilities, balancing attractive public space with maintaining necessary parking, enhancing the riverside setting, and ensuring designs complement Monmouth's historic character.
- **Implications for the Placemaking Plan:** Prioritise public toilet improvements, carefully balance public space enhancement with parking needs, emphasise natural materials and traditional design elements, and maximise the riverside setting as a key visitor attraction.

#### Glendower Street Arrival

- **Level of support:** Strong favour with 73% supporting improvements (33% strongly agreeing, 40% agreeing), 18% neutral, and just 7% disagreeing.
- **Key feedback messages:** Focus on poor visitor experience and wayfinding from car parks to town centre, building maintenance and access concerns including scaffolding blocking routes, and preserving historic character while improving functionality.
- **Implications for the Placemaking Plan:** Prioritise signage and wayfinding improvements, address building maintenance affecting access (potentially requiring coordination with private owners), and ensure

design interventions enhance rather than detract from historic character.

#### River Wye Gateway

- **Level of support:** Good backing with 68% in favour (33% strongly agreeing, 35% agreeing), 21% neutral, and 11% opposing.
- **Key feedback messages:** Strong support for a pedestrian bridge across the Wye, concerns about river pollution affecting appeal, recognition of the A40 severing the town from the river, and potential flooding issues.
- **Implications for the Placemaking Plan:** Incorporate the pedestrian bridge into the proposal, address river pollution issues (potentially through advocacy if outside direct control), improve connections across the A40 barrier, and ensure flood-resilient design.

### New Pedestrian Routes From Eastern Car Parks

- **Level of support:** Solid backing with 63% in favour (34% strongly agreeing, 29% agreeing), 26% neutral, and 11% disagreeing.
- **Key feedback messages:** Emphasis on poor condition of existing routes like Howells Place, need for better signage and wayfinding, recognition of property and access constraints, and particular focus on access to upper Monnow Street.
- **Implications for the Placemaking Plan:** Improve existing route quality and maintenance, enhance signage to existing routes, work within property constraints to identify feasible new connections, and focus especially on improving access to upper Monnow Street.

### Improving How The Town Centre Is Managed And Maintained

- Strong preference for traditional approaches, with targeting vacant property improvements receiving highest support (88% agreement), followed by consolidating markets (80%), while technology-oriented proposals received less enthusiasm (town centre mobile app 48%, smart technology 56%).
- **Key feedback messages:** Clear prioritisation of tangible physical improvements addressing vacant properties

and enhancing markets over digital innovations, with strong support for community-led heritage events.

- **Implications for the Placemaking Plan:** Focus resources on the highly-supported traditional management approaches like addressing vacancies and market improvements, while potentially scaling back or better explaining the benefits of digital initiatives.

### 3 Most Important

- Clear prioritisation with addressing vacant properties overwhelmingly identified as top priority (55% of respondents), followed by regeneration of the Slaughterhouse Arches (41%) and strengthening the Church Street independent quarter (30%).

### What's Missing

- Five clear themes emerged:
  - concerns about Monnow Street's current state (particularly COVID-era modifications)
  - accessibility issues for elderly and disabled residents
  - need for more cultural and community spaces
  - concerns about retail diversity and economic vitality
  - calls for better maintenance of existing infrastructure.

## **1. Purpose of this report**

This report provides information on the public consultation on the Monmouth Placemaking Plan, which took place between 14 March and 6 April 2025.

The consultation process was designed to gather views from residents, businesses, and others interested in the future of Monmouth on the vision and interventions for Monmouth town centre proposed to be included in the Monmouth Placemaking Plan.

The report contains:

- Information about the consultation process
- Collated feedback received
- Analysis of the feedback received

The feedback gathered through the consultation will inform the final Monmouth Placemaking Plan, to be produced in spring 2025.

## **2. How people had their say**

### **Consultation opportunities**

The community was able to participate in the consultation by:

- Using Monmouthshire County Council's consultation platform, Let's Talk Monmouthshire, to view information on the Placemaking Plan process, register to receive updates, download the proposals, and complete an online version of the feedback survey.
- Attending one or both of the in-person drop-in consultation sessions held on 14 and 15 March 2025 in the Market Hall, Monmouth.
  - At these sessions, people could view a display of the draft proposals, discuss them with the consultant team and Monmouthshire County Council officers and provide feedback, and complete a hard copy of the feedback survey.
- Viewing an unattended display of the Placemaking Plan proposals in the Old Council Chamber at the Shire Hall between 17 March and 6 April.
- Completing a hard copy of the feedback survey, which could be obtained and returned to the Shire Hall throughout the consultation period.
- Emailing Monmouthshire County Council's regeneration team with comments.



## **Promotion**

People were encouraged to have their say on the Placemaking Plan through:

- A joint press release
- Posts on local organisations' social media accounts
- An email to local stakeholder organisations
- Posters displayed by local businesses and organisations
- Correx board posters installed around Monmouth town centre

## Monmouth Placemaking Plan: Consultation Report May 2025

Examples of promotion material:

Poster in English and Welsh and example of them displayed around Monmouth town centre

**Monmouth Placemaking Plan**

**Your town centre, your plan, your say**

Survey closes 6th April 2025

Monmouth Town Council and Monmouthshire County Council are developing a Placemaking Plan for the town centre.

We want to hear from you as a resident, local business, voluntary organisation or someone who has an interest in the future of Monmouth town centre.

**This is your opportunity to look at our ideas and give us your views.**

**Community drop in sessions**  
Market Hall, Priory St Monmouth  
Friday 14th March 10am-7pm  
Saturday 15th March 10am-3pm

**View the proposals**  
Shire Hall, Monmouth  
Monday 17th March-Sunday 6th April

**Want to know more?**  
To view plans and fill in our survey, visit:  
[letstalkmonmouthshire.co.uk/enhancing-monmouth](https://letstalkmonmouthshire.co.uk/enhancing-monmouth)  
Email: [MCCRregeneration@monmouthshire.gov.uk](mailto:MCCRregeneration@monmouthshire.gov.uk)

**Enhancing.. Monmouth**  
Regeneration projects

**LET'S TALK MONMOUTHSHIRE**  
Your Community, Your Voice

Plan funded and supported by:  
monmouthshire sir fynyw  
Welsh Government

**Cynllun Creu Lleoeedd Trefynwy**

**Eich canol tref, eich cynllun, eich barn**

Arolwg yn Cau Dydd Sul 6ed Ebrill

Mae Cyngor Tref Trefynwy a Chyngor Sir Fynwy yn datblygu Cynllun Creu Lleoeedd ar gyfer canol y dref.

Rydym am glywed gennych fel preswlydd, busnes lleol, sefydliad gwirfoddol neu rywun sydd â diddordeb yn nyfodol canol tref Trefynwy.

**Dyma eich cyfle i edrych ar ein syniadau a rhoi eich barn i ni.**

**Sesiynau galw heibio cymunedol**  
Neuadd y Farchnad, Priory Street, Trefynwy  
Dydd Gwener 14eg Mawrth 10am-7pm  
Dydd Sadwrn 15fed Mawrth 10am-3pm

**Gwelwch y cynigion**  
Y Neuadd Sirol, Trefynwy  
Dydd Llun 17eg Mawrth  
Dydd Sul 6ed Ebrill

**Am wybod mwy?**  
I weld cynlluniau a llenwi ein harolwg, ewch i:  
[sgwrsioamsirfynwy.co.uk/gwella-trefynwy](https://sgwrsioamsirfynwy.co.uk/gwella-trefynwy)  
E-bost: [MCCRregeneration@monmouthshire.gov.uk](mailto:MCCRregeneration@monmouthshire.gov.uk)

**Gwella.. Trefynwy**  
Prosiectau adfywio

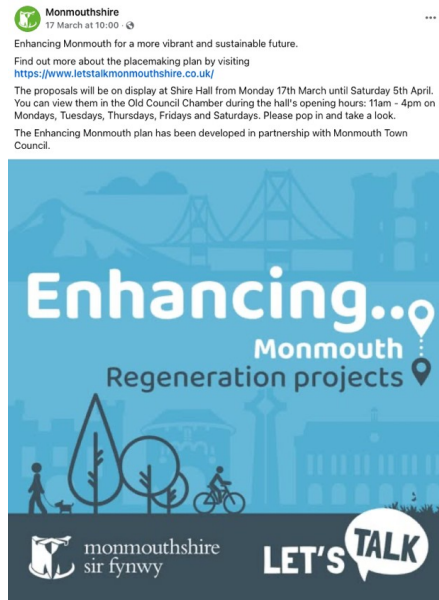
**SGWRSIO AM SIR FYNWy**  
Eich Dymuned, Eich Llais

Cynllun wedi'i ariannu a'i gefnogi gan:  
monmouthshire sir fynyw  
Welsh Government

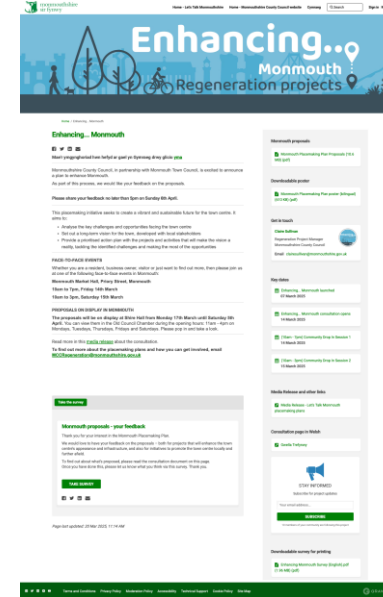
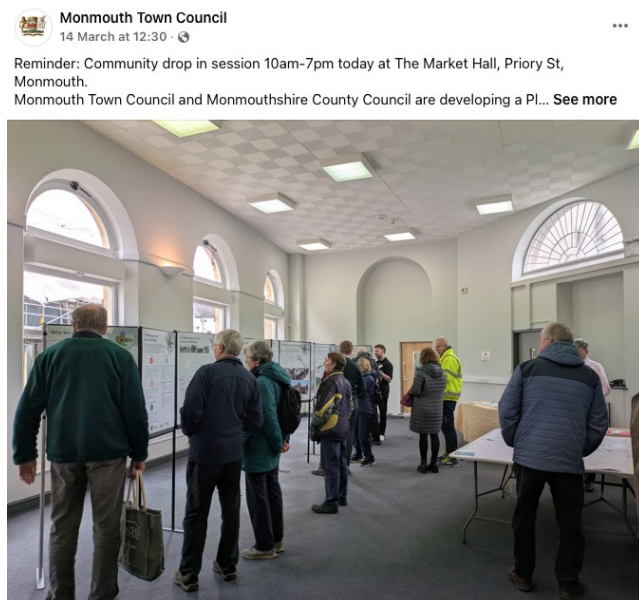


## Monmouth Placemaking Plan: Consultation Report May 2025

*Social media posts by Monmouthshire County Council (left), Monmouth Town Council (centre) and the Let's Talk*



*Monmouthshire page (right):*



## Participation levels

### *In-person*

222 people attended the in-person drop-in consultation sessions held on Friday 14 and Saturday 15 March in the Market Hall, Monmouth.

The highest attendance was observed during the morning hours on Saturday (10.00–12.00) and during lunchtime on Friday (12.00–14.00).

Hour	Friday	Saturday
10.00–11.00	16	27
11.00–12.00	16	26
12.00–13.00	19	11
13.00–14.00	19	19
14.00–15.00	15	18
15.00–16.00	13	Closed
16.00–17.00	14	Closed
17.00–18.00	5	Closed
18.00–19.00	4	Closed
<b>Total</b>	<b>121</b>	<b>101</b>

### *Let's Talk Monmouthshire platform*

1240 people visited the Let's Talk Monmouthshire project page.

428 people downloaded/viewed the proposals document.

250 people completed the feedback survey, either online or on paper.

### *Email/correspondence*

1 person sent feedback via email.

### **3. In-Person Consultation**

#### **Format**

People attending the in-person consultation events were provided with:

- Display Boards (English and Welsh)
  - Purpose of consultation
  - Key facts and figures on Monmouth today
  - Place analysis
  - Draft vision
  - Opportunities Framework
  - Series of Themes and Proposals
  - How to Make Comments
- A6 cards with QR code and weblink to online feedback survey (English and Welsh)
- Hard copies of feedback survey (English and Welsh)
- Other comments – sticky notes
  - Other issues
  - Other ideas
- Large OS map for people to note specific locations for ideas and challenges

Images of the display boards and photos of the event are below.






The University of Sydney logo, featuring a shield with a cross and four quadrants, with the text "THE UNIVERSITY OF SYDNEY" below it.

Ministry of Tourism

Thanks for your interest in the future of Marmousette.



## Monmouth Placemaking Plan: Consultation Report May 2025

### Photos Of In-Person Consultation Event





## Key Messages

Public Realm & Maintenance	Buildings & Vacant Properties	Activities & Amenities	Implementation Concerns
<ul style="list-style-type: none"> <li>• If the current pavement 'widening' remains, planters, pavements etc need a lot of tidying as there are huge puddles</li> <li>• Maintenance, civic pride, cleaning, policing, management, zero tolerance needed</li> <li>• Rotten planters need attention</li> <li>• Dog poo issues</li> <li>• Food bins needed</li> <li>• Commercial bin locations need screening</li> <li>• Commercial rubbish is out on Sunday - needs management</li> <li>• Town centre needs to encourage and support volunteers to take ownership to maintain and clean areas</li> </ul>	<ul style="list-style-type: none"> <li>• Dilapidated buildings on Monnow Street create a major poor impression</li> <li>• Vacant properties need targeting</li> <li>• Prioritise the empty buildings on Monnow Street and Church Street</li> <li>• Market Hall identified as a key building to repurpose</li> <li>• Slaughterhouse Arches: turn into vibrant zone by renting out spaces as open workshops for bakers, local makers etc. (like Raglan Castle Mews and craft renaissance)</li> <li>• Slaughterhouse Arches plan praised as "brilliant" by multiple commenters</li> </ul>	<ul style="list-style-type: none"> <li>• Lack of indoor play provision at leisure centre</li> <li>• Chippenham Fields: too sport dominated; not enough space for dogs off leads</li> <li>• Can we have an escape room? Great for families and could link well with the museum</li> <li>• Indoor market like they have in Abergavenny</li> <li>• A snooker and darts venue for everyone, not just members</li> <li>• Somewhere for youngsters to go</li> <li>• Support for autistic adults</li> <li>• Encourage more food and drink businesses with areas for outside seating</li> <li>• More food-based café/bistro in town centre</li> </ul>	<ul style="list-style-type: none"> <li>• We want to see visible change as soon as possible</li> <li>• Need more on 'how to make it happen'</li> <li>• What will turn 'opportunities' into schemes? What is the action plan?</li> <li>• Achieving the vision will require economic action not just townscape action</li> <li>• Put wrong things right first</li> <li>• Need to prioritise Monnow Street: street scene, buildings, traffic plan and management</li> <li>• 'Place Manager' could be crucial whereas the exhibit is dominated by public realm works</li> </ul>

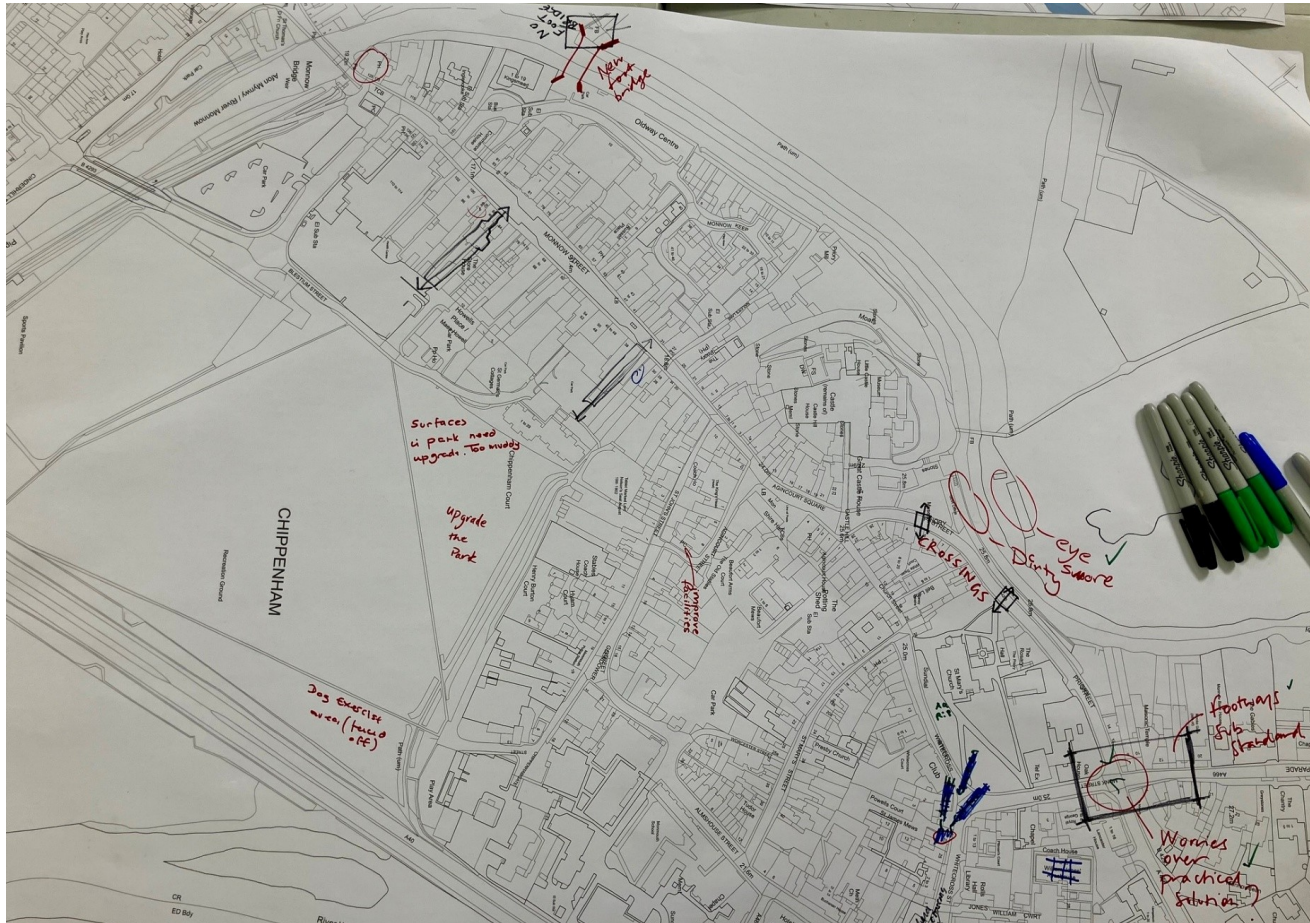
Monmouth Placemaking Plan: Consultation Report May 2025

<ul style="list-style-type: none"> <li>• Planters on Monnow St ripped out – clean up, have shops own a planter</li> <li>• Better public toilets needed</li> </ul>		<ul style="list-style-type: none"> <li>• Shops: Peacocks, Primark, affordable food &amp; drink options requested</li> <li>• River: be more ambitious with access for paddle sports, food &amp; drink, evening economy, make it a destination</li> </ul>	<ul style="list-style-type: none"> <li>• Abergavenny and Ross are both thriving: what is it about Monmouth that's different?</li> <li>• Great proposals by and large but don't overdo it and spoil this lovely town</li> <li>• "Nothing it's amazing!" (positive comment about the town)</li> </ul>
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Gateways & Arrival Points	Parking	Community Needs	Identity & Communication
<ul style="list-style-type: none"> <li>• Improve the Bus Station to reflect its importance as a key gateway for residents and tourists</li> <li>• Church Street entrance: clear away clutter and signs, reoccupy empty Santander, improve dilapidated buildings, then improve signs</li> <li>• Pleased to see proposed improvements to Hereford Road traffic lights</li> <li>• Opportunity for arrival and destination signage or artwork at key entry points</li> </ul>	<ul style="list-style-type: none"> <li>• New car park should be free</li> <li>• Free car parking (mentioned twice)</li> <li>• Herringbone parking suggested</li> <li>• Need more car parking at the northern end of town</li> </ul>	<ul style="list-style-type: none"> <li>• Housing for local people</li> <li>• More police on the beat</li> <li>• Getting a pram into a coffee shop is hard</li> <li>• Walking classes of children into and out of town can be challenging</li> <li>• Locate the new health and wellbeing centre in the town centre not on the edge of town down residential roads</li> <li>• Riverside walks – access to countryside very beneficial to health and wellbeing</li> <li>• Monnow Bridge riverbank bund: can't see other kids/ducks</li> </ul>	<ul style="list-style-type: none"> <li>• "What's on!" – need better communications on investment and new openings</li> <li>• Better communication across town – non-digital for older audience</li> <li>• Identity: contemporary music, more visible representation in the centre; public art/information</li> <li>• Outdoorsy town but needs better connections</li> </ul>

Footpath & Connections	Transport & Movement
<ul style="list-style-type: none"> <li>• Need to improve unsightly area across Monnow from Slaughterhouse Arches</li> <li>• Kingswood Gate connections to town centre need improvement (seconded by another commenter)</li> <li>• Quality of pavements on Monnow Street need improving</li> <li>• Reopen Inglis Bridge – closed too long and important for elderly/young people to access Vauxhall Field, Bridges and Hospital</li> <li>• Why not create a footpath and bridge from the car park by Bridges directly into the Home Bargains car park?</li> <li>• Wider active travel routes needed</li> <li>• Need to improve steep camber on some pavements</li> <li>• Cycle ramps needed at Tibbs Bridge</li> <li>• Osbaston footbridge – repair essential</li> <li>• Dropped kerbs needed at crossings on Priory Street</li> <li>• If you cycle from Chippenham Fields across the A40, the cycle path ends – a dropped kerb allowing easier road crossing would help</li> </ul>	<ul style="list-style-type: none"> <li>• Public transport needs improvement: frequency and time of day</li> <li>• Cycle paths: need to get off bikes at garage roundabout; need cycle crossing</li> <li>• Make Agincourt Square easier for vehicles</li> <li>• Reinstate a roundabout at end of Wonastow Road/Bridges due to poor visibility</li> <li>• Close from Estero Lounge to top of pinch point to all traffic during 08:00 to 17:00</li> <li>• The one-way on Goldwire Lane next to the Green Dragon should allow mobility scooters and bikes to go two ways – replace "no entry" with "no motor vehicles"</li> <li>• Pedestrianise Monnow Street</li> <li>• Introduce a tram from Osbaston to Rockfield</li> <li>• "Shared" pathways do not work</li> <li>• Dixon Road traffic lights: trees on the plan will obscure lights</li> <li>• Delivery vehicles in main street must have access</li> <li>• Why this constant 'narrow the carriageway'? It's bad enough now with the huge tractors and lorries</li> <li>• More accessible public transport</li> </ul>

## Plan Notes

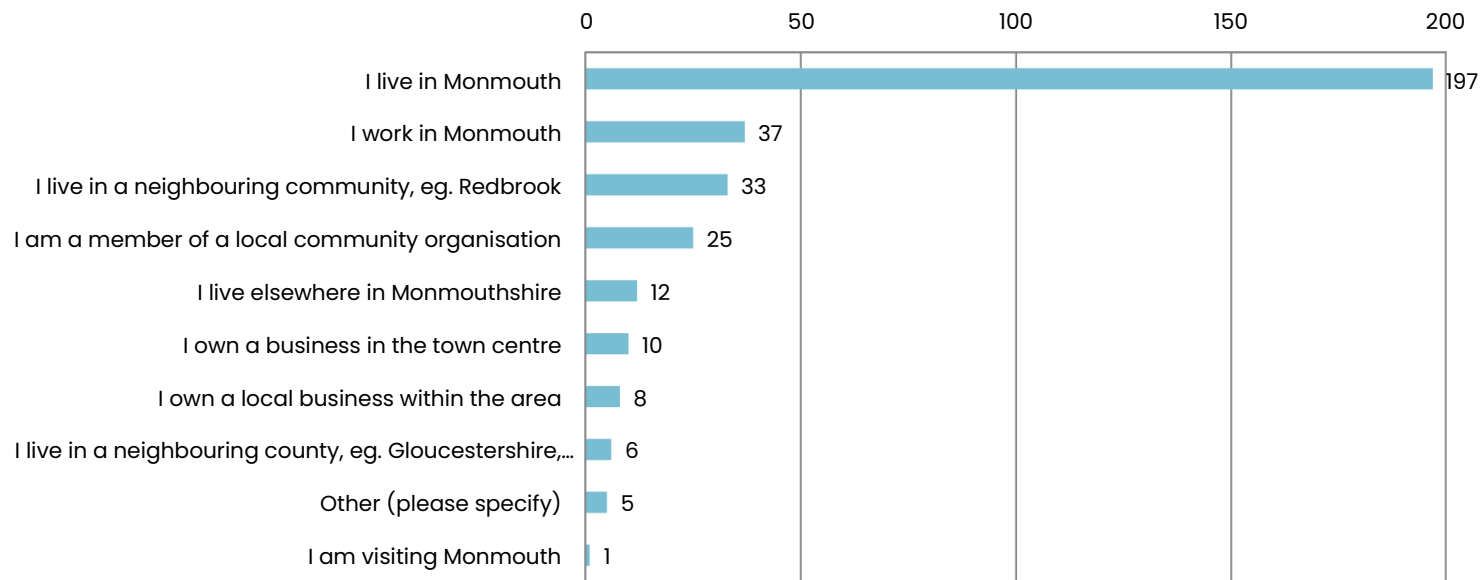


#### 4. Let's Talk Monmouthshire consultation<sup>1</sup>

##### Respondents

Most respondents live in Monmouth (79%) or a neighbouring community (13%). Fewer than a quarter of respondents (13%) work in Monmouth.

Figure 1: Who are you?

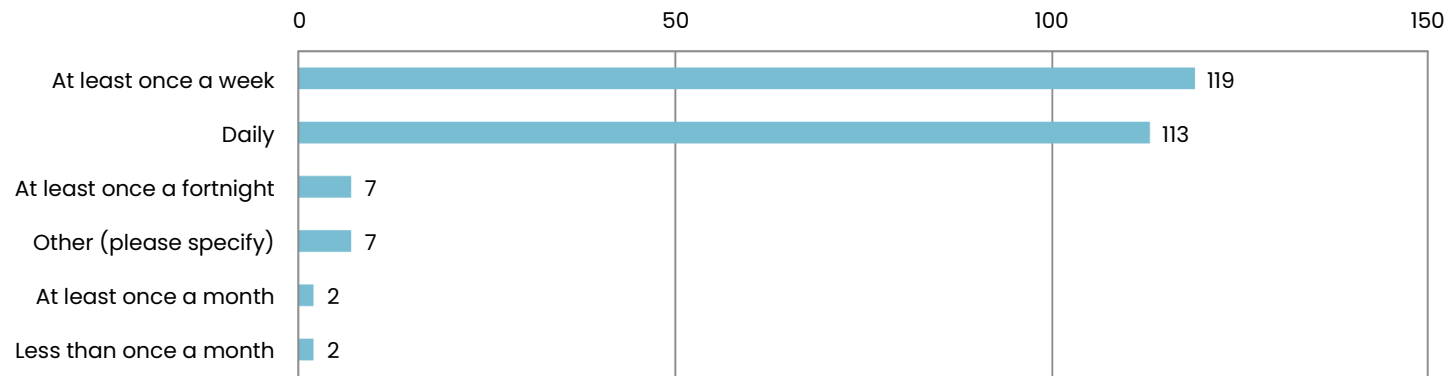


<sup>1</sup> This section includes the feedback submitted through the paper questionnaires.

Source: Let's Talk Monmouthshire survey, n=250

Most respondents (93%) visit Monmouth town centre daily or at least once a week.

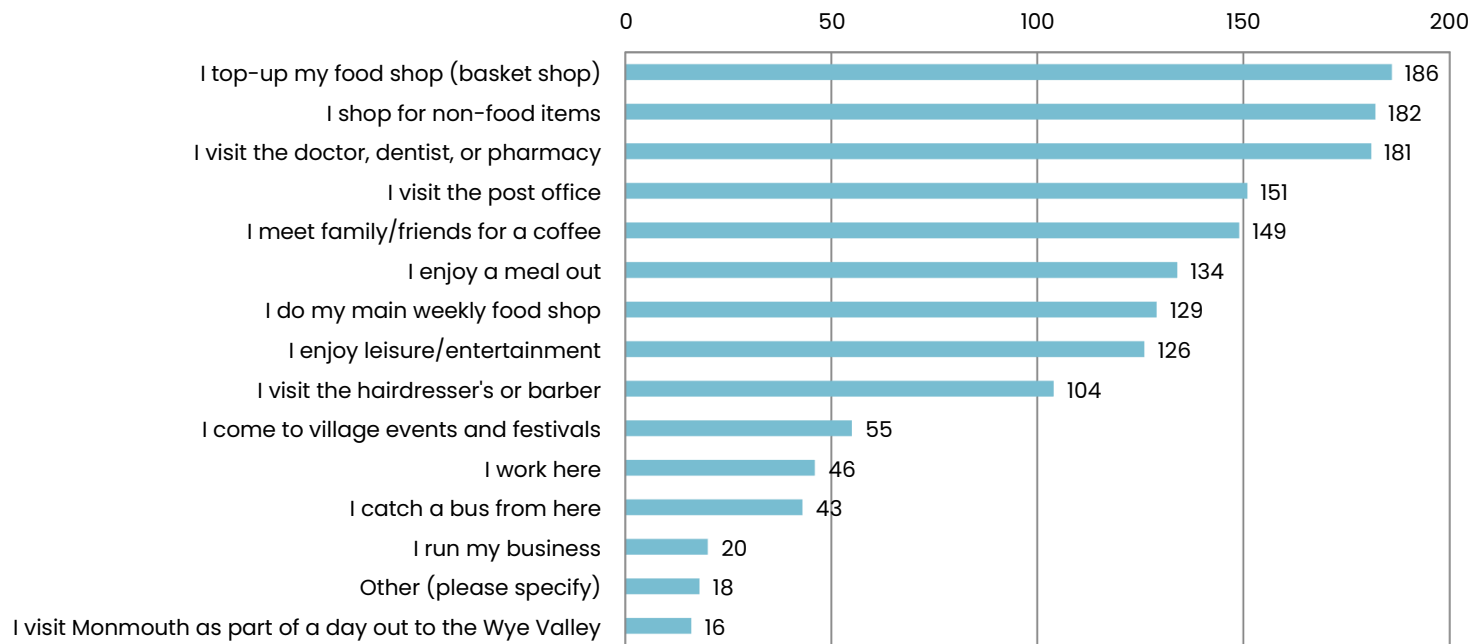
Figure 2: How often do you visit Monmouth town centre?



Source: Let's Talk Monmouthshire survey, n=250

More than half of respondents visit the town centre to shop (top-up food shop or shop for non-food items) or use local services (health or post office). Around half of respondents visit the town centre for social and/or leisure reasons (meet family/friends for a coffee, enjoy a meal-out, or enjoy leisure/entertainment). Other reasons stated include volunteering, going to school, or playing sport.

Figure 3: What are the main reasons you visit the town centre? (tick all that apply)



Source: Let's Talk Monmouthshire survey, n=250



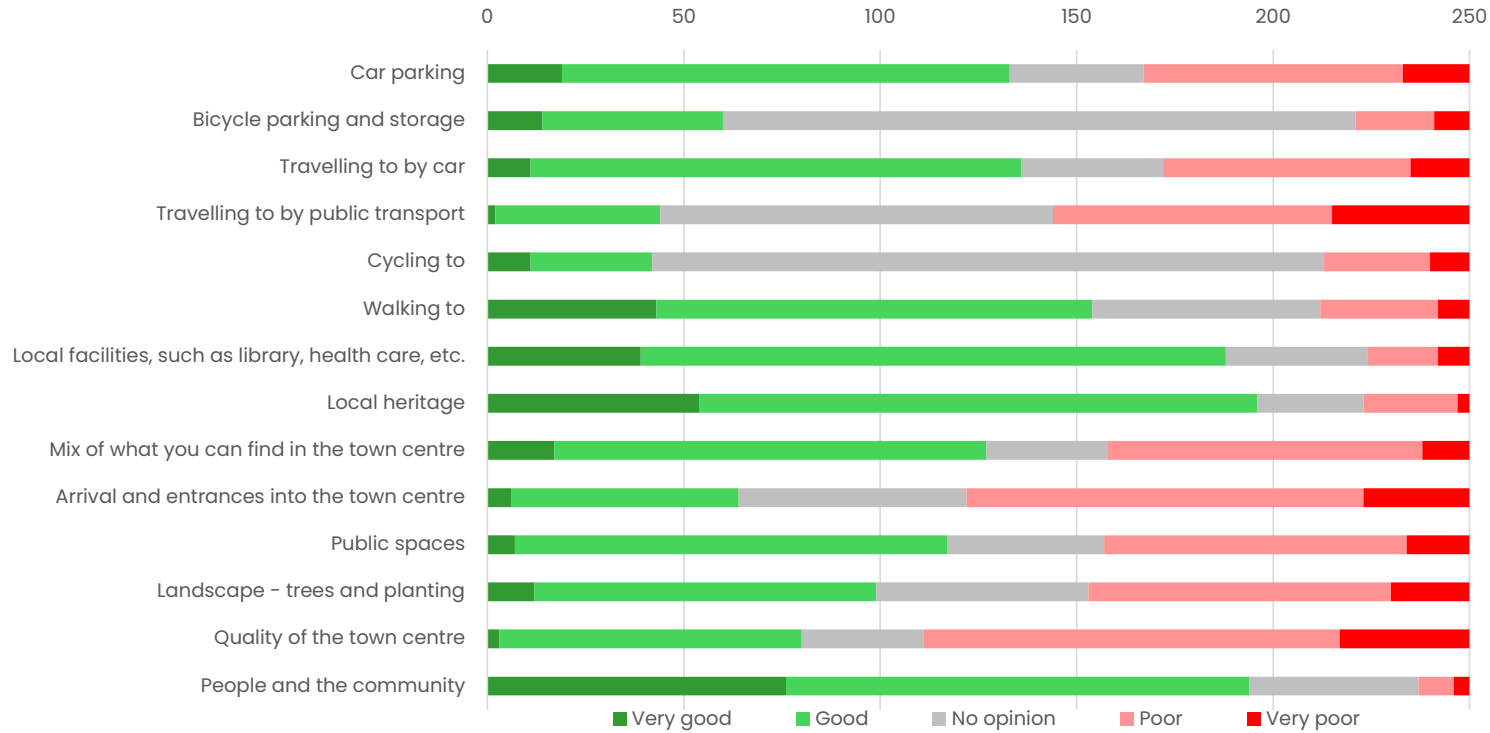
## **Monmouth Today**

The consultation data reveals several key areas requiring significant improvement in Monmouth town centre. The aspects receiving the poorest ratings include quality of the town centre, arrival and entrances, travelling by public transport, and landscape features. Most notably, public transport accessibility stands out as particularly problematic, with a high proportion of "poor" and "very poor" ratings and minimal positive feedback. Similarly, the quality of town centre entrances and overall town centre quality show concerning levels of dissatisfaction, suggesting these should be priority areas for enhancement in the Placemaking Plan.

The town's strongest assets appear to be its local heritage and community spirit, both receiving substantial "very good" and "good" ratings with minimal negative feedback. Local facilities such as the library and health care services also scored favourably, as did the mix of offerings available in the town centre. The strong positive sentiment toward people and community (which shows the highest consensus of satisfaction) highlights Monmouth's social cohesion as a key strength to build upon in future development plans.

Interestingly, walking accessibility shows one of the most divided opinions, with significant proportions rating it both very positively and negatively, suggesting inconsistent experiences depending perhaps on location or personal circumstances. Similarly, car parking demonstrates polarised views, with substantial numbers in both positive and negative categories, indicating this is a contentious issue. Conversely, aspects with strongest consensus include local heritage (predominantly positive) and public transport (predominantly negative), providing clear direction for which assets to celebrate and which services urgently require improvement in the Placemaking Plan.

Figure 4: How do you rate the town for the following...

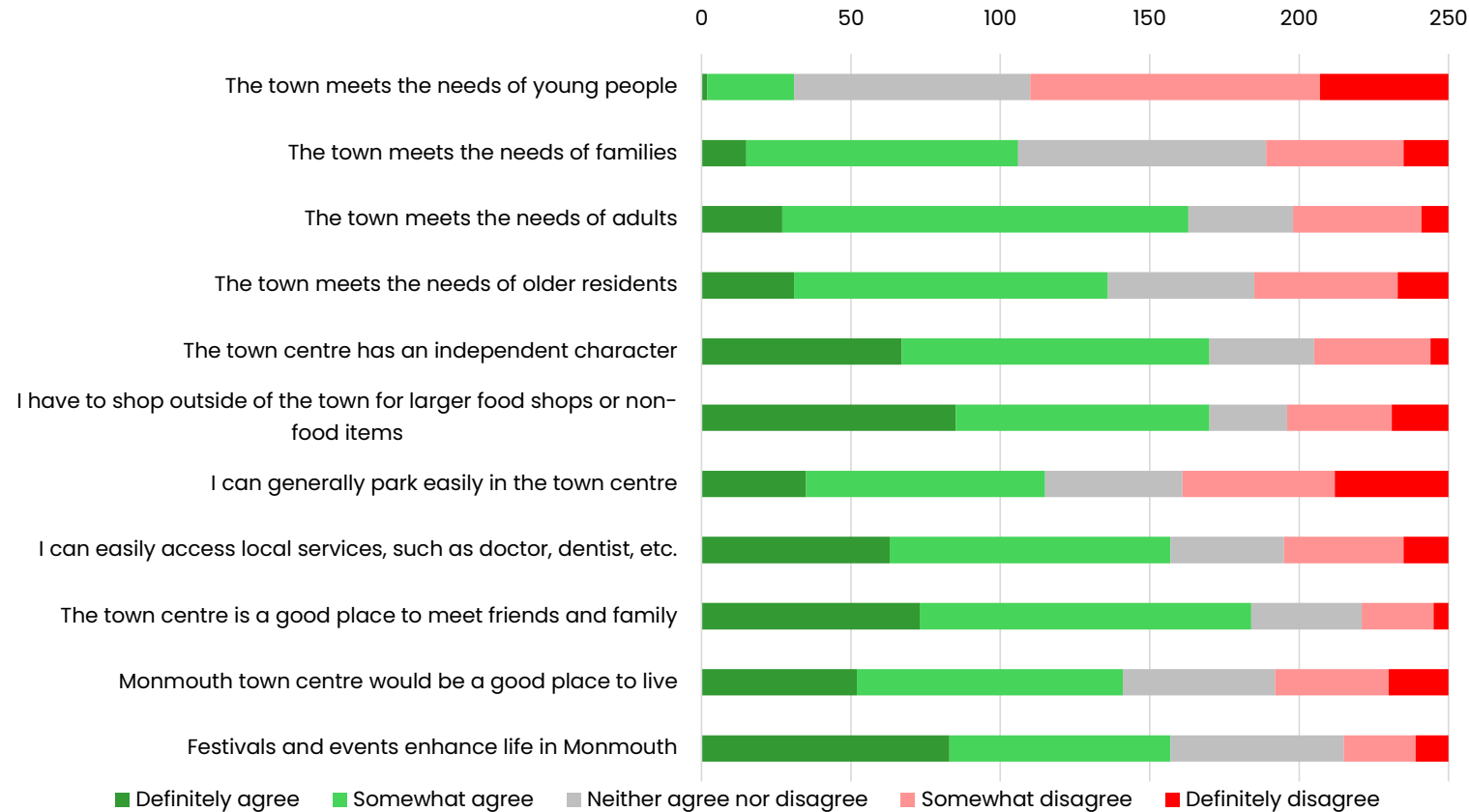


Source: Let's Talk Monmouthshire survey, n=250

The survey results indicate a significant concern regarding Monmouth's ability to meet the needs of young people, which emerges as the most problematic aspect with the largest proportion of negative responses. More than half of respondents either "somewhat disagree" or "definitely disagree" that the town meets young people's needs, with very few expressing strong positive opinions. Car parking also presents a notable challenge, with considerable disagreement about ease of parking in the town centre, suggesting this remains a contentious infrastructure issue.

The town's strongest attributes appear to be its social environment and independent character. There is strong consensus that Monmouth town centre is a good place to meet friends and family, with the highest combined percentage of positive responses. Similarly, the town's independent character receives substantial positive recognition. Access to local services such as doctors and dentists also scores relatively well.

Figure 5: To what extent do you agree or disagree with the following statements about Monmouth?



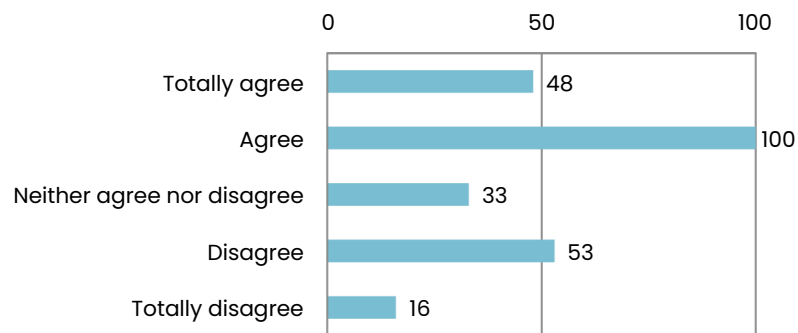
Source: Let's Talk Monmouthshire survey, n=250

## Draft Vision

The consultation results show mixed opinions about the proposed vision for Monmouth, with a majority supporting it (59% either "Agree" or "Totally agree"), but a significant minority (28%) either disagreeing or totally disagreeing, while 13% remain neutral.

*Figure 6: To what extent do you agree with the proposed vision that shows what the town centre could be in the future with the right support and investment?*

'Monmouth has become more vibrant, colourful, and welcoming, where residents and visitors alike enjoy its lively atmosphere. As the "Jewel of the Wye Valley," the town seamlessly blends its rich heritage with modern-day attractions. Historic sites host cultural festivals and artisan markets, while green, welcoming streets offer thriving retail, diverse eating out, and entertainment. Weekly events, cycling routes, and a revitalised riverside create a dynamic, connected, and sustainable community, making Monmouth a great destination for culture, leisure, and accessing the natural beauty.'



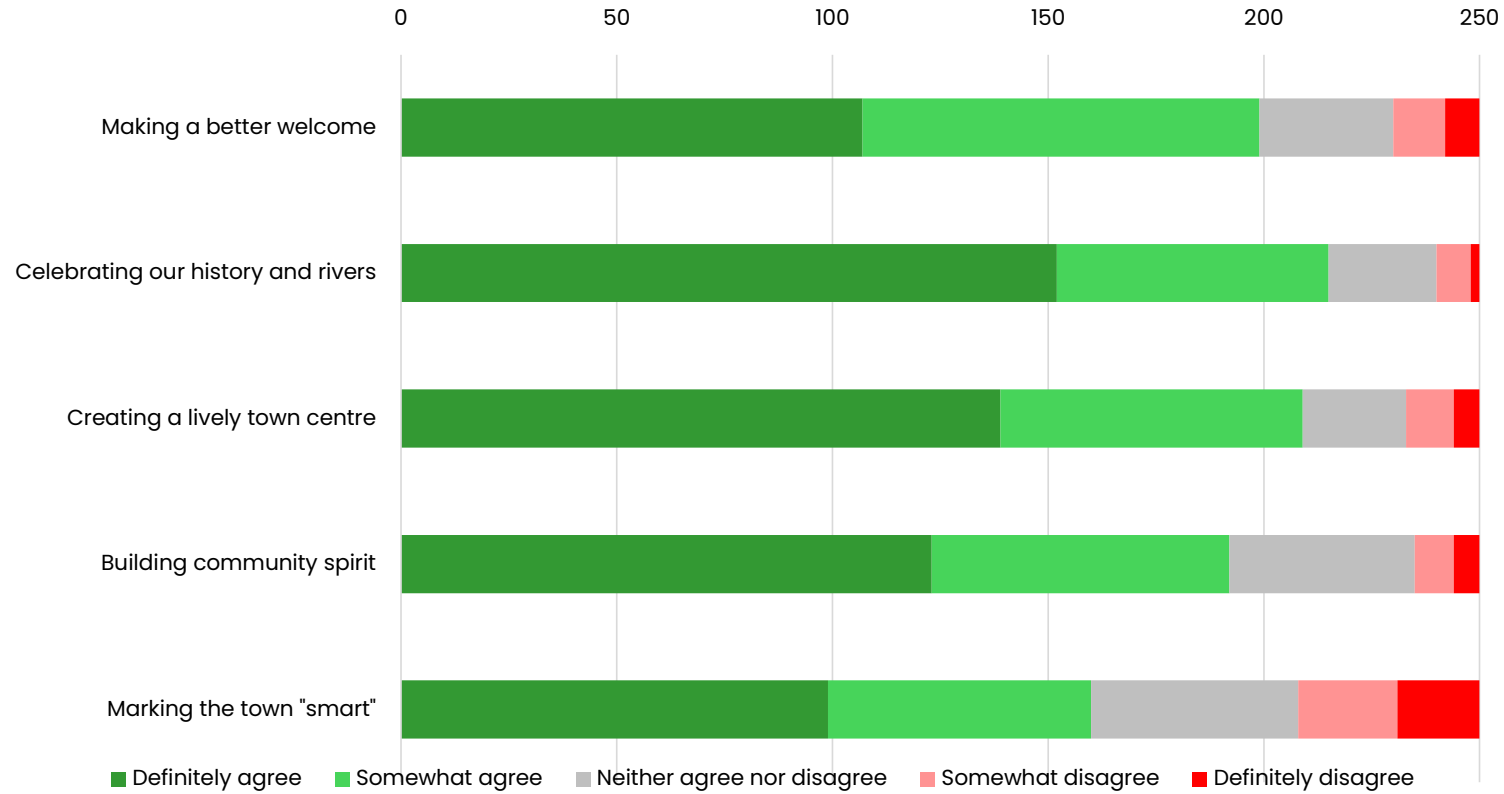
Source: Let's Talk Monmouthshire survey, n=250

## 5 Goals

The survey results indicate overwhelming community support for heritage-focused and vitality-driven priorities for Monmouth's development. "Celebrating our history and rivers" received the strongest endorsement with 86% agreement and minimal opposition, closely followed by "Creating a lively town centre" with nearly identical support levels. "Building community spirit" and "Making a better welcome" both garnered substantial positive feedback, though with slightly less intensity than the top two priorities, with the welcome initiative showing a more balanced distribution between "definitely" and "somewhat" agree responses.

The "Making Monmouth smart" initiative stands as the outlier, receiving the least enthusiastic support among all priorities. While still backed by a majority, this digital-focused initiative generated significantly more neutral responses and the highest level of disagreement (17%).

Figure 7: To what extent do you agree with the five goals that provide the overarching strategy for the town centre?

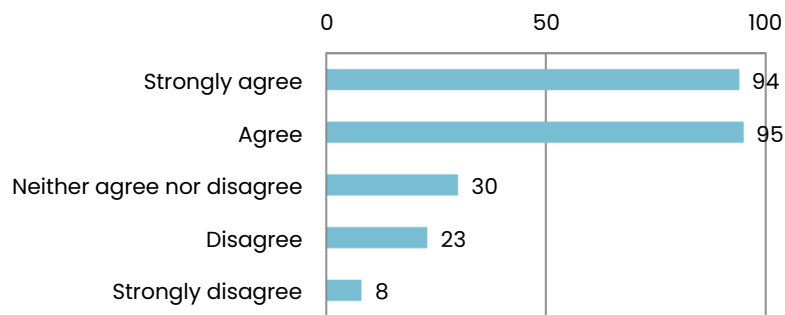


Source: Let's Talk Monmouthshire survey, n=250

## Castle Hill Area

A substantial majority of respondents (76%) support improving visibility and access to the Castle area from Agincourt Square, with 38% strongly agreeing and 38% agreeing with the proposal, while 12% remain neutral and only 12% express opposition (9% disagree, 3% strongly disagree), indicating this castle accessibility enhancement receives broad community backing and would likely be a well-received component of the Monmouth Placemaking Plan.

*Figure 8: Do you agree with the need to improve the visibility and access to the Castle area from Agincourt Square with a more welcoming entrance using surface treatments, signage and interpretation?*



Source: Let's Talk Monmouthshire survey, n=250

### Comments from "Strongly Agree" and "Agree" Respondents<sup>2</sup>

Those who agreed with the proposal frequently mentioned:

<sup>2</sup> Feedback open text comments are provided verbatim.



1. **Discoverability issues**

- E.g. "I have lost count of times had to direct visitors to the Castle"

2. **Signage improvements**

- E.g. "Sign posting is urgently needed in Agincourt Square"

3. **Access concerns**

- E.g. "Often see people looking for the castle or going in the right direction and turning around as they see the ministry of defence signs"

4. **Potential for enhancement**

- E.g. "Currently an under exploited area that has potential to attract footfall"

*Comments from "Neither Agree nor Disagree" Respondents*

Those with neutral views often expressed **scepticism about implementation**, e.g. "I struggle to see how improvements can be made- the entrance to Castle Hill is very narrow".

*Comments from "Disagree" or "Strongly Disagree" Respondents*

Those who disagreed often cited:

1. **Prioritisation concerns**

- E.g. "Before visually enhancing Monmouth, you need to consider and improve infrastructure"

2. **Sufficiency of current arrangements**

- E.g. "Castle Hill does not need improving there is plenty of information and great information boards"

*Cross-cutting Themes*

Regardless of whether respondents agreed or disagreed, several themes appeared consistently:

**1. Perceived ownership issues**

- "The Castle is Ministry of Defence property, and the Royal Monmouth Royal Engineers must be consulted"
- "The castle site often feels like a private site"
- "There should be open access to the castle for all, currently it is restricted because of the military camp"

**2. Physical constraints**

- "You've got a job on your hands—it's hidden behind loads of private buildings with just one steep access route"
- "Access will always remain difficult (for vehicles) because of adjacent buildings"
- "Tricky to achieve since the castle is hidden away by other buildings"

**3. Potential for enhanced experience**

- "I also think this could be used as a space for ad hoc outdoor theatre shows, think Shakespeare with castle backdrop"
- "We need events (both daytime including a local foodie themed event and outdoor theatre, outdoor cinema, music in evenings)"
- "A weekly guided tour would be a good idea, organised by the Shire Hall"

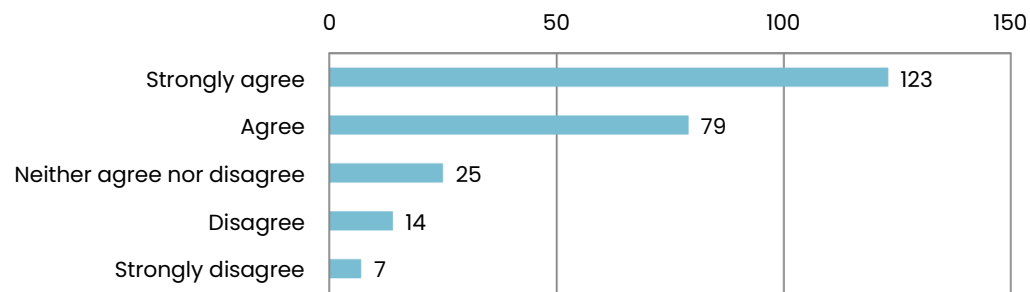
**4. Connection to wider town features**

- "The route down to Tibbs bridge really needs improving too"
- "Include Regimental Museum in this"
- "Needs to include improving the footpath to Tibbs bridge"
- "The view of the castle from down by the mono is the biggest asset and there should be a way to walk back from there"

### Church Street independent quarter

Respondents overwhelmingly endorse plans for new entrance features, signage and lighting in Church Street and White Swan Court to support independent businesses, with 82% expressing support (50% strongly agreeing and 32% agreeing), while only 10% remain neutral and a mere 8% express opposition (6% disagreeing and 3% strongly disagreeing), suggesting this initiative to enhance Monmouth's independent retail area commands strong community backing.

*Figure 9: Do you agree with introducing new entrance features, signage and lighting to support the independent business in Church Street and White Swan Court?*



Source: Let's Talk Monmouthshire survey, n=248

#### Comments from "Strongly Agree" and "Agree" Respondents

Those who agreed with the proposal frequently mentioned:

1. **Building Condition Concerns**
  - E.g. "Make owners accountable to repair their properties instead of allowing them to collapse into the street"
2. **Potential of the Area**

- E.g. "This could be Monmouth's equivalent to York's Shambles"

**3. Business Support**

- E.g. "Maintenance of 'occupancy' needs to be addressed as businesses seem to 'come and go'"

**4. Specific Improvements**

- E.g. "More on street tables and chairs needed, more in street entertainment too"

**5. Wider Connections**

- "Focusing on key areas to attract visitors will support local businesses"

*Comments from "Neither Agree nor Disagree" Respondents*

Those with neutral views expressed:

**1. Doubts about the approach**

- E.g. "I think money would be better spent on building maintenance, more shops being ready and greenery"

**2. Practical concerns**

"Would be more welcoming if the street surface was better and no eye sore buildings"

*Comments from "Disagree" or "Strongly Disagree" Respondents*

Those who disagreed with the proposals cited:

**1. Prioritisation concerns**

- E.g. "Not the right emphasis...beautification won't alter the fact that the town is dead"

**2. Current state sufficiency**

- "It is satisfactory/okay/good as it is"

**3. Deeper criticisms of the approach**

- "Church Street has been barricaded from Agincourt Square by unsightly planters and a bike rack. The drop off area for coaches has been blocked in meaning a huge loss of custom from tourists. Please spare us from more ill thought out changes"

#### *Cross-cutting Themes*

Regardless of agreement level, several themes appeared consistently:

#### **1. Building condition and enforcement**

- Frequent mentions of specific buildings in disrepair (former greengrocer, former baker)
- Questions about council powers to compel building owners to maintain properties
- Suggestions for compulsory purchase of neglected buildings
- Concerns about safety of deteriorating buildings

#### **2. White Swan Court**

- "Part of Swan Court (shop backs) is neglected with the tunnel often dirty"
- "White Swan Court needs an uplift"
- "White Swan Court in particular needs better signage and smartening of the non-building aspects of the court"
- "Improve lighting under both archway accesses to White Swan court, to encourage pedestrians into the court area"

#### **3. Business rates and support**

- "Reduce business rates. Support businesses"
- "The rates are much higher than Ross now – trading very difficult"
- "Over stringent regulations on property maintenance and refurbishment of degraded buildings could be relaxed"
- "Supporting local businesses to take up these empty units would help to increase footfall"

#### **4. Accessibility concerns**

- "Making sure not to clutter the entrances too much, or look to combine street furniture to do away with some clutter, so as to promote better accessibility"

- "Remove all the a boards and make one proper signpost sign"
- "Boards are an obstruction to wheelchairs and pushchairs also mobility scooters"
- "Sort out the street furniture! For physically disabled and visually impaired paired especially it is hard to navigate"

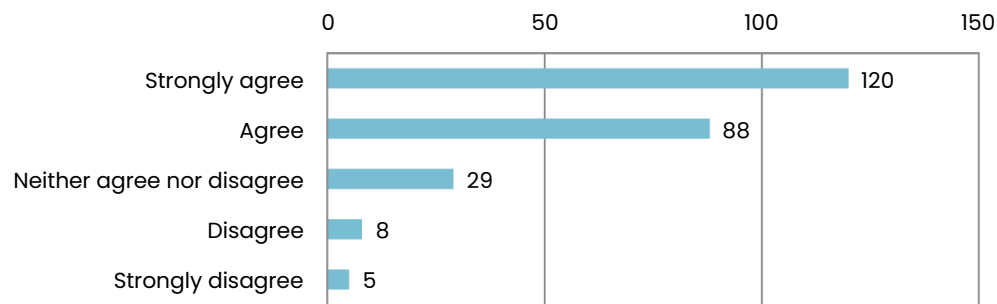
**5. Connection to implementation and existing plans**

- "Why is this included in the scheme it is already well under way something that Monmouth Town Council has been working on for some time"
- "This has already been given the go ahead and funding? Why is this even a question when work should be going ahead"
- "These are already in progress, are they not?"
- "Apart from the signage from the carparks and Agincourt Square, the project is well on its way"

## Agincourt Square

Respondents show strong enthusiasm for encouraging regular markets and events supported by new infrastructure, with 83% expressing approval (48% strongly agreeing and 35% agreeing), while just 12% remain neutral and only 5% oppose the idea (3% disagreeing and 2% strongly disagreeing), indicating substantial community appetite for enhanced market and event facilities in Monmouth town centre.

Figure 10: Do you agree with encouraging regular markets and events with the support of new infrastructure such as power, water and movable seating and shelters?



Source: Let's Talk Monmouthshire survey, n=250

### Comments from "Strongly Agree" and "Agree" Respondents

Those who agreed or strongly agreed with the Agincourt Square proposals frequently mentioned:

1. **Market Improvements and Consolidation**
  - E.g. "A great idea, but space is a problem. This should be the location of the weekly market. Not in Blestium street"
2. **Space Utilisation**

- E.g. "This building should be lit up and used, especially in the spring summer months. A beautiful place that is closed most of the time"

### 3. **Traffic and Pedestrian Concerns**

- E.g. "I'd like to see less parking on the paved areas and parking on pavements here, it would help make the space more pedestrian friendly"

### 4. **Events Potential**

- E.g. "Agincourt Square should be the jewel in the crown – monthly food markets, craft fairs etc. Street performance"

### 5. **Implementation Considerations**

- E.g. "I agree WITH CONDITIONS. Materials need to be considered, not too modern"

*Comments from "Neither Agree nor Disagree" Respondents*

Those with neutral views often expressed:

#### 1. **Concerns about approach**

- E.g. "Agree in principle, but would like to enhance this area as a place for people to sit, meet, children to play etc. As a public space in centre of town, I'm worried that markets and events might squeeze thin casual community use"

#### 2. **Practical questions**

- E.g. "Somewhat limited space for more market stalls plus access for stallholders requires innovative and lateral thinking otherwise it will fail and waste money"

#### 3. **Priority concerns**

- E.g. "Not sure it is top priority"



*Comments from "Disagree" or "Strongly Disagree" Respondents*

Those who disagreed with the proposals cited:

**1. Practical constraints**

- E.g. "Because the roads have been narrowed it would cause too much additional chaos to have a regular market back in this area. Market should stay at bottom of town"

**2. Concerns about impact**

- E.g. "The market obscures the entrance to Shire Hall meaning many visitors do not realise that they can enter"

**3. Past experiences**

- "Agincourt square was renovated a few years ago at a cost of £100,000 to regenerate the top of the town. It has had no effect. Disrupting the square again to add services is an unnecessary intrusion"

*Cross-cutting Themes*

Regardless of level of agreement, several themes appeared consistently:

**1. Market location and consolidation**

- Strong desire to unify the currently split market in one location
- Preference for central location in Agincourt Square over Blestium Street
- Suggestions to use Market Hall for its original purpose

**2. Quality and type of market offerings**

- Desire for higher quality stalls with local/artisanal products
- Interest in themed markets (food, crafts, etc.)
- Comparisons to successful markets in nearby towns (especially Abergavenny)

**3. Traffic and pedestrian balance**

- Tensions between pedestrianisation desires and traffic/parking needs
- Concerns about access for traders and delivery vehicles
- Need for better bus stop facilities

**4. Shire Hall integration**

- Questions about Shire Hall accessibility and opening hours
- Desire to better integrate the building with the square
- Suggestions for improved lighting to highlight the building

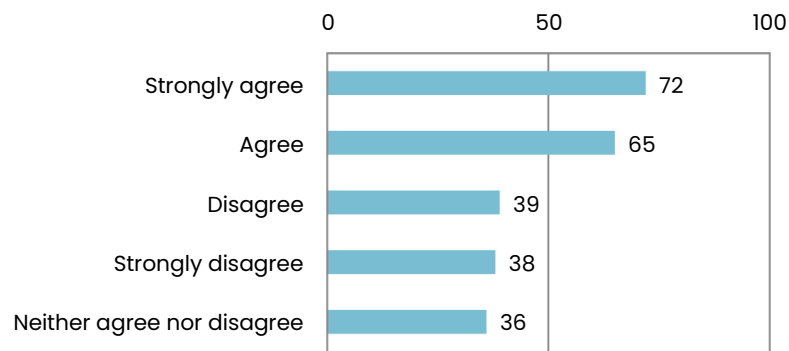
**5. Comparison to other towns**

- Frequent references to Abergavenny as a successful market town model
- Mentions of other local towns with better planting/public spaces
- References to successful historic market areas elsewhere (e.g., Borough Market)

### Cinderhill Street gateway

Respondents show mixed views on improving the Cinderhill Street gateway with planting, narrower roads, raised footways, signage, lighting and public art, with 55% supporting the proposal (29% strongly agreeing and 26% agreeing), while 14% remain neutral and a substantial 31% oppose the changes (16% disagreeing and 15% strongly disagreeing), revealing this as one of the more divisive proposals.

*Figure 11: Do you agree with the proposal to improve the gateway into from Cinderhill Street with planting, narrower roads, raised footways, new signage, lighting and public art?*



Source: Let's Talk Monmouthshire survey, n=250

#### Comments from "Strongly Agree" and "Agree" Respondents

Those who agreed or strongly agreed with the Cinderhill Street Gateway proposals frequently mentioned:

##### 1. Pedestrian Safety Improvements

- E.g. "This area is currently very difficult to traverse on foot, with no clear crossings or poor quality crossings"

**2. Poor Current Appearance**

- E.g. "It would be nice if this area looked more aesthetically appealing for all those who enter town from this direction"

**3. Traffic Management**

- E.g. "Any improvement to slow down traffic, make it feel like a part of the town rather than a route from A to B"

**4. Design Considerations**

- E.g. "Definitely needs trees and better street lighting"

**5. Prioritisation**

- E.g. "This is the main gateway and needs improving"

*Comments from "Neither Agree nor Disagree" Respondents*

Those with neutral views often expressed:

**1. Conditional support**

- E.g. "More trees and greenery is never a bad thing but need to be wary of maintenance"

**2. Traffic flow concerns**

- E.g. "Narrowing the roads feels like it could cause issues for high levels of traffic coming off the motorway exacerbating congestion"

*Comments from "Disagree" or "Strongly Disagree" Respondents*

Those who disagreed with the proposals cited:

**1. Traffic flow disruption**

- E.g. "Narrowing roads any further will cause/already causes real problems for pedestrians"

**2. Misplaced priorities**

- E.g. "Nice looking but funding would be better spent on the high street"

**3. Practical concerns**

- E.g. "Who's going to attend to tree roots lifting pavements? Who's going to attend to masses of leaves in autumn?"

### *Cross-cutting Themes*

Regardless of level of agreement, several themes appeared consistently:

**1. Road width and traffic flow**

- Strong concerns about narrowing roads from many respondents
- Worry about congestion, especially when the A40 is closed
- Questions about how large vehicles (buses, delivery trucks) would navigate
- Reference to previous road narrowing schemes perceived as unsuccessful

**2. Maintenance concerns**

- Scepticism about long-term maintenance of planted areas
- References to existing planters and green areas that aren't well maintained
- Concern about tree roots damaging pavements and roads
- Worries about fallen leaves becoming hazardous

**3. Aesthetics vs. functionality**

- Tension between making the area more attractive and maintaining its functionality
- Desire for sympathetic design that reflects Monmouth's historic character
- Concern about urban/modern elements not fitting the town's character
- Appreciation for trees and greenery if properly maintained

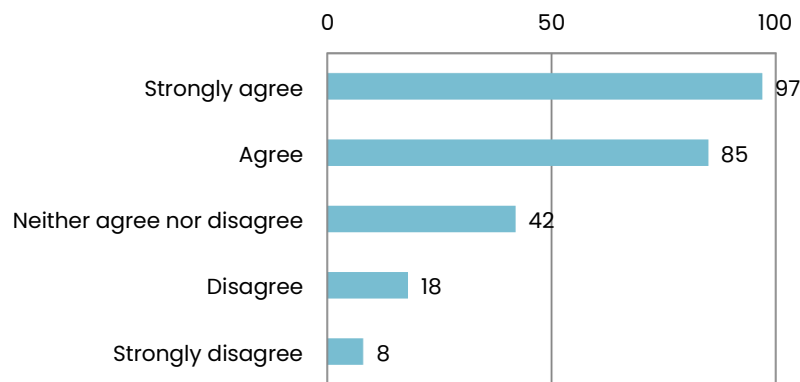
**4. Pedestrian and cyclist safety**

- Mixed views on shared spaces for pedestrians and cyclists
- Concerns about visibility at junctions, especially with added greenery
- Need for proper crossings, particularly for vulnerable pedestrians
- References to existing problem areas and pinch points

## Bus Station improvements

Respondents strongly favour improvements to the bus station's appearance, with 73% supporting the proposal (39% strongly agreeing and 34% agreeing), while 17% remain neutral and only 10% express opposition (7% disagreeing and 3% strongly disagreeing), indicating substantial community backing for enhancing this key transport hub in Monmouth with upgraded layout, shelters, public art, landscaping and travel information.

*Figure 12: Do you agree with the proposal to improve the appearance of the bus station with upgraded layout, shelters, public art, landscaping and travel information?*



Source: Let's Talk Monmouthshire survey, n=250

### Comments from "Strongly Agree" and "Agree" Respondents

Those who agreed or strongly agreed with the Bus Station proposals frequently mentioned:

- Shelter and Comfort Improvements**

- E.g. "Needs better shelters to protect bus users from the weather. Would encourage public transport use if it didn't involve a half hour waiting in freezing wind and rain"

**2. Current Poor Appearance**

- E.g. "It also has the 'back of a superstore' aesthetic currently and does not reflect the historical nature of the town"

**3. Environmental Improvements**

- E.g. "No running of engines when buses waiting – to cut down pollution"

**4. Information and Signage**

- E.g. "Some buses stop on one side of the bus station. Others stop on the opposite side. It's not always obvious"

**5. Practical Concerns and Prioritisation**

- E.g. "To me this is a quick win option. There is little that is required here apart from additional planting and signage"

*Comments from "Neither Agree nor Disagree" Respondents*

Those with neutral views often expressed:

**1. Service frequency concerns**

**2. Usage questions**

- E.g. "I'm not sure how busy the bus station is due to a lack of public transport"

*Comments from "Disagree" or "Strongly Disagree" Respondents*

Those who disagreed with the proposals cited:

**1. Misplaced priorities**

- E.g. "This is not a priority – we need to increase bus frequency and bus times in the evening/night time"

**2. Current adequacy**

- E.g. "I think the bus station is fine the way it is for the number of buses we have passing through Monmouth"

**3. Implementation concerns**

- E.g. "It is a dangerous area and vision needs to be clear. Low plants not trees"

### *Cross-cutting Themes*

Regardless of agreement level, several themes appeared consistently:

#### **1. Bus service improvements**

- Strong desire for more frequent buses and better connections
- Requests for evening and weekend services
- Desire for better connections to key destinations like Newport, Cardiff, and Abergavenny
- Mentions of potential coach services and National Express connections

#### **2. Practical functionality**

- Need for clearer signage about which buses stop where
- Concerns about space for buses to manoeuvre
- Need for adequate shelter from rain and weather
- Questions about pedestrian safety and crossings

#### **3. Integration with broader transport systems**

- References to lack of train station and need for better connectivity
- Suggestions for coach parking
- Desire for better regional connections
- Comments about the relationship between the bus station and car parks

#### **4. Aesthetic and maintenance concerns**

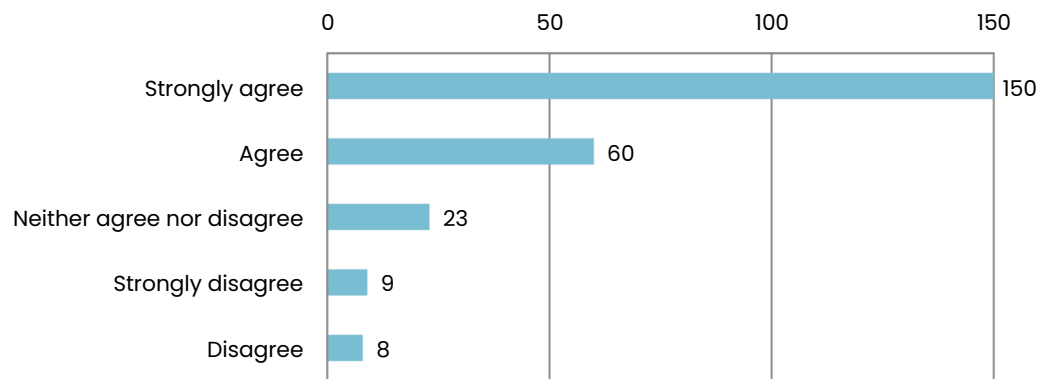
- Mixed views on public art installations
- Concerns about maintenance of planted areas and trees
- Desire for design that fits Monmouth's historic character
- Comments about current cleanliness and upkeep issues



## Slaughterhouse Arches

Respondents demonstrate overwhelming support for repairing and preserving the Slaughterhouse Arches, with 84% endorsing the proposals (60% strongly agreeing and 24% agreeing), while just 9% remain neutral and only 7% express opposition (3% disagreeing and 4% strongly disagreeing).

*Figure 13: Do you agree with essential repairs and preservation of the historic structures so that it can be accessed and interpreted safely? Including, as a follow-up phase, exploring options for an enhanced riverside visitor and activity space with links connecting across the existing river footbridge?*



Source: Let's Talk Monmouthshire survey, n=250

### Comments from "Strongly Agree" and "Agree" Respondents

Those who agreed or strongly agreed with the Slaughterhouse Arches proposals frequently mentioned:

#### 1. Untapped Potential

- E.g. "ABSOLUTELY! Of all the ideas that would really make a difference to Monmouth, this is the one. This would be a real game changer"

**2. Historical Significance**

- E.g. "Strongly agree that urgent repairs need to be carried out to preserve the historic structure which has been shamefully neglected"

**3. Waterfront Enhancement**

- E.g. "The town has lost access to River Wye so more should be done to enhance Monnow access"

**4. Ideas for Usage**

- E.g. "Could be amazing space for independent makers and producers. A real destination"

**5. Practical Challenges**

- E.g. "It would be nice to have this area cleared up and made as a walk-through to the town and viewing the river but as it gets very little sun, it's not an area to dwell in for very long"

*Comments from "Neither Agree nor Disagree" Respondents*

Those with neutral views often expressed:

**1. Scepticism about feasibility**

- E.g. "Its a dreadful place where thousands of animals were killed...I'm no vegan but its a dark dismal place. I'm not sure this works"

**2. Concerns about cost and maintenance**

- E.g. "Safety is always good, but at what cost? Can they generate income in addition?"

*Comments from "Disagree" or "Strongly Disagree" Respondents*

Those who disagreed with the proposals cited:

**1. Cost concerns**

- E.g. "This would cost far too much unless it was fully privatised by a local cooperative of business people to create your vision"

## 2. Practical obstacles

- E.g. "By all means do the repairs, but who actually wants to see where animals used to be killed?"

### *Cross-cutting Themes*

Regardless of agreement level, several themes appeared consistently:

#### 1. Sewage and river pollution concerns

- "The smell was horrendous, I don't think any tourists would want to go there at all"
- "Stop sewerage going into the river. That area is disgusting"
- "The discharge into River Monnow needs addressing as there is an awful smell in the area at times"
- "Clean out the leaking sewage that's been in there forever!"

#### 2. Flooding concerns

- "This area also has the potential to flood so how will this be resolved?"
- "My only concern is flood resilience. The Monnow has flooded and will again. Does it flood the slaughterhouses?"
- "In theory sounds fantastic, but the river Monnow floods the whole of the area"

#### 3. Sunshine and atmosphere

- "It is north facing so never catches the Sun (the sunny image above is optimistic/misleading)"
- "It's not an area to dwell in for very long!"
- "The Sun never shines here"
- "Not sure people were use this area as it is rather cold and dark"

#### 4. Structural concerns and essential repairs

- "Agree with essential repairs and preservation of the structure"
- "Strongly agree that urgent repairs need to be carried out to preserve the historic structure"
- "The projecting walkway over the river is an intriguing idea but is it really structurally viable?"
- "Anything to repair and preserve this will be a very costly project"

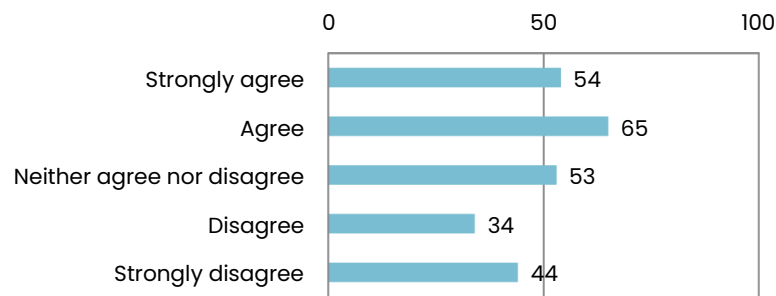
#### 5. Connection to other areas

- "Links to cross river access via Tibbs Bridge is essential"
- "Additionally improving access to Tibbs bridge and the rear of the old museum from this site would be helpful"
- "Having this area developed will only work if good links are provided with the top of town and good signage"
- "This is really essential to reconnect the north end of town and frontage to at least one of the two rivers"

## Dixton Road Gateway

Respondents show divided opinions on improving the Dixton Road and Priory Street gateway, with a moderate majority of 48% supporting the proposal (22% strongly agreeing and 26% agreeing), while 21% remain neutral and a substantial 31% oppose the changes (14% disagreeing and 18% strongly disagreeing), indicating this gateway improvement generates significantly less consensus than other elements of the Monmouth Placemaking Plan.

*Figure 14: Do you agree with the proposal to improve the gateway at Dixton Road and Priory Street with planting, raised footways, new signage and lighting?*



Source: Let's Talk Monmouthshire survey, n=250

### Comments from "Strongly Agree" and "Agree" Respondents

Those who agreed or strongly agreed with the Dixton Road Gateway proposals frequently mentioned:

1. **Pedestrian Safety Concerns**
  - E.g. "Yes please, this area can be tricky to negotiate on foot, and many children walk this way every day"
2. **School Traffic Issues**

- E.g. "It will improve access for residents and school children. Improve safety"

**3. Current Aesthetic Issues**

- E.g. "The crossroads is already attractive but enhanced planting and a wider pavement along Priory Street would be valuable"

**4. Traffic Flow Concerns**

- E.g. "As long as doesn't make life difficult for those who HAVE NO CHOICE but to travel around town by vehicle for work and the disabled"

**5. Space Limitations**

- E.g. "I regularly cycle along this route and cars passing push me to cycle over the bumpy drains"

*Comments from "Neither Agree nor Disagree" Respondents*

Those with neutral views often expressed:

**1. Scepticism about practicality**

- E.g. "Thus is a busy road and I am unsure how the plans can really be implemented without making the road more difficult to navigate"

**2. Concerns about existing traffic issues**

- E.g. "There needs to be realism or alternative car routes particularly to schools if Monmouth is going to be a bearable place for families to live"

**3. Maintenance questions**

- E.g. "Again, my main concern here is that the planters and trees will simply become an eyesore through lack of maintenance and care"

*Comments from "Disagree" or "Strongly Disagree" Respondents*

Those who disagreed with the proposals cited:

**1. Traffic congestion concerns**

- E.g. "Terrible idea. It is busy enough around this area with the schools in Monmouth and the traffic coming and going. Making it narrower will just cause more congestion and frustration"

**2. Space constraints**

- E.g. "The junction is very tight for larger vehicles as it is. Restricting the road width further is bound to lead to accidents"

**3. Budget prioritisation**

- E.g. "Planting, raised footways, new signage and lighting will not practically improve gateways. Misuse of residents' financial contributions"

**4. Practicality concerns**

- E.g. "The queue of traffic when School opens/closes is huge – backing up to the memorial roundabout. To put trees in to take up the width of the road would just push the queueing traffic"

*Cross-cutting Themes*

Regardless of agreement level, several themes appeared consistently:

**1. School-related traffic concerns**

- Numerous references to school traffic, buses, and coaches
- Mentions of traffic congestion at school opening/closing times
- Concerns about student pedestrian safety
- References to Haberdashers school traffic specifically

**2. Large vehicle access**

- Concerns about buses, coaches, agricultural vehicles, and lorries navigating the junction
- References to existing difficulties for large vehicles making turns
- Scepticism about the feasibility of narrower roads for these vehicles
- Concerns about emergency vehicle access

**3. A40 traffic diversion**

- References to traffic from the A40 being diverted through town when there are issues
- Concerns about creating bottlenecks during these diversions
- Need for sufficient road width to handle overflow traffic

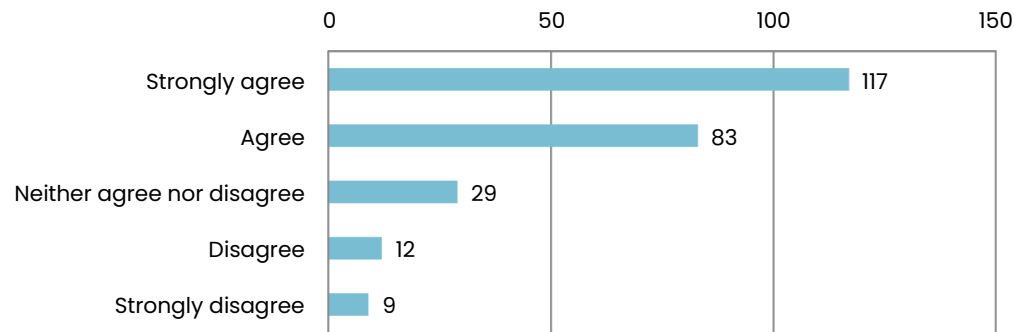
**4. Design and maintenance**

- Questions about ongoing maintenance of planted areas
- Preferences for native species and historically appropriate materials
- Concerns about trees blocking sightlines or traffic lights
- Scepticism about raised footways and their benefits

### *Blestium Street and Monnow Bridge Arrival Point*

Respondents show strong support for further riverside improvements in Monmouth, with 80% backing enhanced public toilets, seating, performance space, signage, interpretation and riverside access (47% strongly agreeing and 33% agreeing), while 12% remain neutral and just a small minority of 5% disagree with the proposal.

*Figure 15: Do you agree with building on the recent riverside improvements with further investment in enhanced public toilets, seating and performance space, signage, interpretation and riverside access?*



Source: Let's Talk Monmouthshire survey, n=250

### *Comments from "Strongly Agree" and "Agree" Respondents*

Those who agreed or strongly agreed with the Blestium Street and Monnow Bridge proposals frequently mentioned:

1. **Current Condition of the Area**
  - E.g. "This sad space is a travesty. It is a prime spot, right next to our historical bridge and should be leading residents to it"
2. **Toilet Facilities Improvement**



- E.g. "The existing public toilets are an absolute disgrace"

3. **Riverside Enhancement**

- E.g. "We should definitely be making much more of the beautiful Riverside area"

4. **Gateway Importance**

- E.g. "Currently a haven for asphalt enthusiasts, but really doesn't capitalise on the beautiful bridge and river"

5. **Balance with Parking Needs**

- E.g. "It needs to be More welcoming but not at the detriment of losing parking"

6. **Design Considerations**

- E.g. "All the above points have merit but the AI image is out of keeping with the character of Monmouth"

*Comments from "Neither Agree nor Disagree" Respondents*

Those with neutral views often expressed:

1. **Concerns about existing improvements**

- E.g. "I think the recent work by the river bank is lovely and other areas need focus now first"

2. **Parking and access worries**

- E.g. "A similar proposal has been put forward some years ago but seems always to be too expensive. And would this mean losing essential parking for cars and coaches?"

3. **General priorities**

- E.g. "I think that improving access along the Monnow upstream via the existing footpath and introducing more access offers more benefits than this"

*Comments from "Disagree" or "Strongly Disagree" Respondents*

Those who disagreed with the proposals cited:

1. **Cost concerns**

- E.g. "This area has already improved but needs better maintenance"

2. **Parking loss concerns**

- E.g. "Strongly disagree as even more parking will be lost!"

### 3. **Character preservation**

- E.g. "This plan is way too metropolitan, needs to have more of market town vibe, more sympathetic to historical design"

#### *Cross-cutting Themes*

Regardless of agreement level, several themes appeared consistently:

#### 1. **Public toilet facilities**

- Strong consensus that toilet facilities need improvement
- References to current toilets as an "eyesore", "dated", "disgrace"
- Desire for cleaner, more modern facilities
- Suggestions for accessible facilities for all ages

#### 2. **Parking balance**

- Tension between creating attractive public space and maintaining parking
- Concerns about loss of parking affecting visitors and businesses
- Different views on coach parking and its location
- Recognition of car parks' importance for town accessibility

#### 3. **Riverside enhancement**

- Desire to better utilise the riverside setting
- Support for seating, picnic areas, and enjoyment of the natural asset
- Recognition of the Monnow Bridge as a historic feature to showcase
- Ideas for markets, events, and activities along the riverside

#### 4. **Character and design**

- Concerns about modern/urban design not fitting Monmouth's historic character
- Preference for natural materials and traditional design elements

- Desire to maintain green space rather than increase hard landscaping
- Worries about flooding and maintenance of any new features

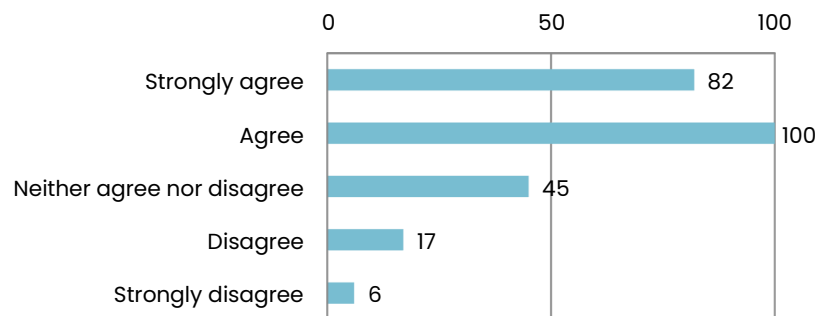
5. **Gateway importance**

- Recognition of this area as a key first impression for visitors
- Desire to make it more welcoming and attractive
- Need for better integration with the historic Monnow Bridge
- References to it being a key visitor attraction

## Glendower Street arrival

Respondents strongly favour enhancing the Glendower Street car park environment and Beaufort Square, with 73% supporting improved wayfinding and pedestrian links to Shire Hall and Agincourt Square (33% strongly agreeing and 40% agreeing), while 18% remain neutral and just 7% disagree with the proposal, indicating substantial community backing for improvements to this arrival point.

Figure 16: Do you agree with enhancing the environment of Glendower Street car park and Beaufort Square, better wayfinding and pedestrian links with Shire Hall and Agincourt Square?



Source: Let's Talk Monmouthshire survey, n=250

### Comments from "Strongly Agree" and "Agree" Respondents

Those who agreed or strongly agreed with the Glendower Street arrival point proposals frequently mentioned:

1. **Poor Visitor Experience**
  - E.g. "Visitors who arrive in this car park don't know where to go to access the top of town"
2. **Connectivity Issues**

**Commented [AG1]:** Should this have been Beaufort Arms Court? (As noted by one grumpy respondent)

**Commented [cj2R1]:** Yes – please change it

- E.g. "Very tortuous route into the town at present could become a very attractive entry via Beaufort arch"

**3. Accessibility Concerns**

- E.g. "Better lighting at night time would be appreciated"

**4. Specific Improvements Needed**

- E.g. "Access this way by bike is tricky, a more welcoming entrance from this car park to Beaufort Court and Agincourt Square would be beneficial"

**5. Conditional Support**

- E.g. "But not at the detriment of parking"

*Comments from "Neither Agree nor Disagree" Respondents*

Those with neutral views often expressed:

**1. Prioritisation concerns**

- E.g. "It's not awful, and there are bigger priorities in town"

**2. Existing adequacy**

- E.g. "Maybe a small tidy, but it's not a terrible area so doesn't need a lot of money wasting on it"

*Comments from "Disagree" or "Strongly Disagree" Respondents*

Those who disagreed with the proposals cited:

**1. Questioning necessity**

- E.g. "I don't think this has ever crossed my mind as important, so doubt it is to any other visitors!"

**2. Resource allocation**

- E.g. "It's fine as it is"

*Cross-cutting Themes*

Regardless of agreement level, several themes appeared consistently:

**1. Signage improvements**

- Many comments across all sentiment categories suggested better signage
- Focus on direction to town centre and key attractions
- Requests for clearer information at the entrance to the car park
- Suggestions for better lighting combined with signage

**2. Building maintenance**

- References to scaffolding blocking access
- Concerns about building conditions affecting the area
- Comments about private ownership of buildings and coordination needed
- Mentions of specific blocked access points needing resolution

**3. Character preservation**

- Desire to maintain historic character while improving functionality
- Concerns about modern interventions not fitting the town aesthetic
- Mentions of cobbled areas and historic features to be preserved
- Support for improvements that enhance rather than detract from character

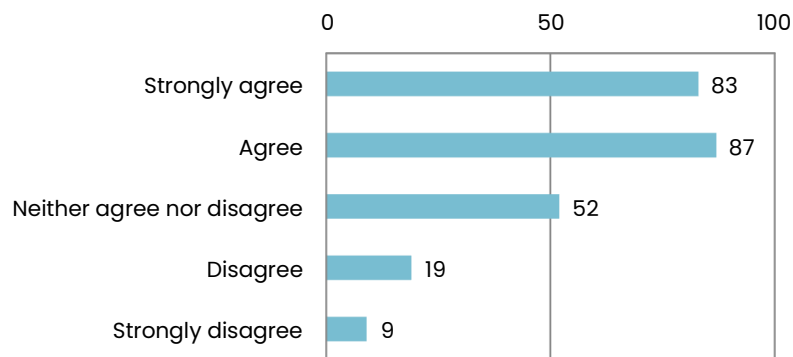
**4. Access to Beaufort Arms Court**

- Multiple mentions of this connection
- Comments about private ownership and coordination needed
- References to heritage value of this area
- Suggestions for improved lighting in this connection

## River Wye gateway

Respondents broadly support developing a dedicated waterside landing area in Monmouth with improved wayfinding and active travel links to the town centre, with 68% in favour (33% strongly agreeing and 35% agreeing), while 21% remain neutral and 11% oppose the proposal (8% disagreeing and 4% strongly disagreeing), indicating good community backing for enhancing the town's connection to its riverside setting.

Figure 17: Do you agree with the proposal to develop a dedicated waterside landing area with improved wayfinding, pedestrian and cycling links to the town centre?



Source: Let's Talk Monmouthshire survey, n=250

### Comments from "Strongly Agree" and "Agree" Respondents

Those who agreed or strongly agreed with the River Wye Gateway proposals frequently mentioned:

#### 1. Pedestrian Bridge Needs

- E.g. "We need the pedestrian bridge here to improve safety for residents crossing the Wye at this point"

**2. River as Underutilised Asset**

- E.g. "Taking more advantage of the river would help to build community and enhance wellbeing"

**3. Specific Improvement Ideas**

- E.g. "This would be lovely, and make Monmouth more attractive riverside like Hereford. Picnic tables and bins would be great, maybe a BBQ station??"

**4. Environmental Considerations**

- E.g. "Has to be very eco friendly. And keep it looking natural. Use those grids where grass can still grow through instead of paving/tarmac"

**5. Integration with Existing Facilities**

- E.g. "The car park already looks underwhelming so yes more needs to be done to make it clear that This is public not private land"

**6. Specific User Considerations**

- E.g. "With a canoe lock away or lockable bike storage so that visitors can go and get lunch"

*Comments from "Neither Agree nor Disagree" Respondents*

Those with neutral views often expressed:

**1. Practical concerns**

- E.g. "In theory sounds fantastic, but the river Monnow floods the whole of the area"

**2. Alternative priorities**

- E.g. "As before need to make more of our waterfront but don't know about a gateway. May impede regular users"

**3. Existing facilities questions**

- E.g. "You've got a landing area there already. Clear up the awful mud on the footpath"

*Comments from "Disagree" or "Strongly Disagree" Respondents*

Those who disagreed with the proposals cited:

**1. Practical obstacles**



- E.g. "Floods too often in winter. River Wye is the newest dead sinking river – enforced the pollution cleanup would be a better use of money"

**2. Resource allocation**

- E.g. "We don't need MORE cycle and pedestrian specific links"

**3. Priority questions**

- E.g. "Not sure that this area needs improving as it is not a major route into town"

*Cross-cutting Themes*

Regardless of agreement level, several themes appeared consistently:

**1. River pollution concerns**

- References to the poor water quality of the River Wye
- Suggestions to focus on clean-up rather than access enhancements
- Mentions of sewage and pollution issues
- Recognition that environmental improvement would increase appeal

**2. Pedestrian bridge needs**

- Widespread support for a pedestrian footbridge across the Wye
- Concerns about safety on the existing bridge
- Recognition of the connection potential between areas
- Questions about funding and prioritisation

**3. A40 severance**

- Multiple references to the A40 cutting off the town from the river
- Comments about the underpass and its improvement
- Historical references to the "act of vandalism" in building the road
- Suggestions for better connections despite this barrier

**4. Flooding considerations**

- Concerns about the area's susceptibility to flooding
- Questions about the practicality of facilities in a flood zone
- References to mud and maintenance issues
- Need for flood-resilient design

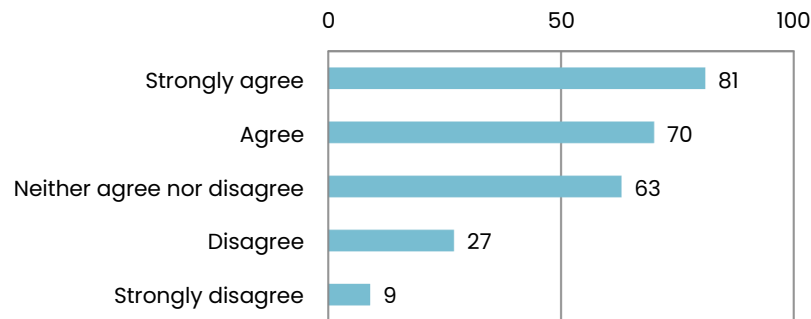
**5. Comparison with other towns**

- References to Ross-on-Wye as a positive example
- Mentions of Hereford's riverside
- Suggestions to learn from other successful waterfront developments
- Recognition of Monmouth's unique two-river setting

### New pedestrian routes from eastern car parks

Respondents largely support creating new pedestrian routes and improving existing connections to Monnow Street from eastern car parks and locations, with 63% in favour (34% strongly agreeing and 29% agreeing), while 26% remain neutral and 11% disagree with the proposal, showing solid community backing for enhancing pedestrian permeability into Monmouth's main shopping street, though with a notable proportion undecided about the initiative.

Figure 18: Do you agree with the proposal to create new pedestrian routes and improve existing connections into Monnow Street from car parks and other locations to the east?



Source: Let's Talk Monmouthshire survey, n=250

#### Comments from "Strongly Agree" and "Agree" Respondents

Those who agreed or strongly agreed with the pedestrian routes proposals frequently mentioned:

##### 1. Current Difficulties Finding Routes

- E.g. "Ideally there would be a walk through where the old shop with the pigeons is on Monnow Street through to the car park that nobody knows exists"

**2. Specific Access Points**

- E.g. "Re-opening the passageway alongside Lloyds bank into Monnow Street would be a huge benefit"

**3. Accessibility and Safety Concerns**

- E.g. "Yes, we need safer access to the town in the dark as the alleyway is scary for lone females/children and constantly smells of urine"

**4. Wayfinding Focus**

- E.g. "Permeability from our car parks to Monnow Street is paramount. The walk around is a long one for those who are less mobile"

**5. Specific Improvements**

- E.g. "Limited options, but making sure routes are easy to use for wheelchairs, prams and those with walking difficulties"

**6. Integration with Existing Features**

- "Maybe a walk through shopping area with small businesses"

*Comments from "Neither Agree nor Disagree" Respondents*

Those with neutral views often expressed:

**1. Existing adequacy**

- E.g. "Just fix what we have. It works just fine. Just needs cleaning up"

**2. Focus on signage**

- E.g. "Already there. Just put a sign post to town centre"

*Comments from "Disagree" or "Strongly Disagree" Respondents*

Those who disagreed with the proposals cited:

**1. Questioning necessity**

- E.g. "Don't think this is a great use of the money. Maybe paint the floor of the alleyway showing the way"

**2. Priority objections**

- E.g. "Not much wrong with present access"

### *Cross-cutting Themes*

Regardless of agreement level, several themes appeared consistently:

#### **1. Existing route quality**

- Comments about the poor condition of Howells Place
- References to darkness, smell, and unattractive environment
- Concerns about safety, particularly at night
- Need for better maintenance of existing routes

#### **2. Signage improvements**

- Widespread support for better signage to existing routes
- Recognition that visitors struggle to find their way to Monnow Street
- Suggestions for wayfinding solutions
- Comments about lighting combined with signage

#### **3. Property and access constraints**

- Recognition of physical limitations in creating new routes
- Comments about private property boundaries
- References to listed buildings and architectural constraints
- Mentions of planning permissions and development opportunities

#### **4. Upper Monnow Street access**

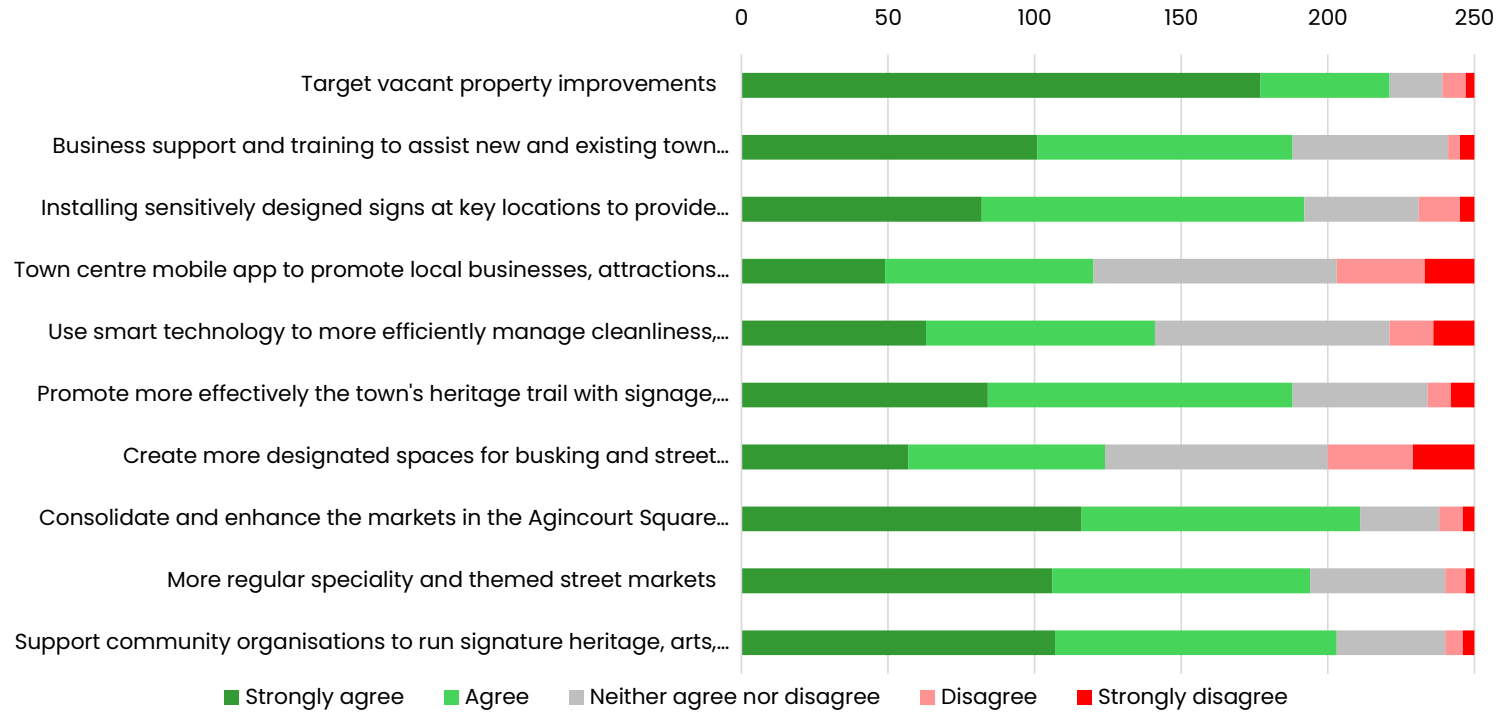
- Specific focus on the need for routes to the upper part of Monnow Street
- References to the derelict building next to Lloyds Bank
- Comments about the underutilisation of car parks farther from existing access points
- Suggestions for new connections to less accessible areas

### **Improving how the town centre is managed and maintained**

Respondents strongly favour traditional town management approaches, with targeting vacant property improvements receiving the highest support (88% agreement), closely followed by consolidating markets in Agincourt Square, supporting community organisations to run heritage events, and establishing speciality markets (all around 80% positive). These heritage-focused and physical improvement initiatives consistently receive minimal opposition.

In contrast, technology-oriented proposals attract notably less enthusiasm, with the town centre mobile app receiving the lowest support (48%) and highest disagreement (19%), followed by designated busking spaces (57% support) and smart technology for managing town services (56%). This pattern clearly indicates residents prioritise tangible improvements addressing vacant properties and enhancing markets over digital innovations.

Figure 19: To what extent do you agree with the following proposals that improve the way the centre is managed and maintained?

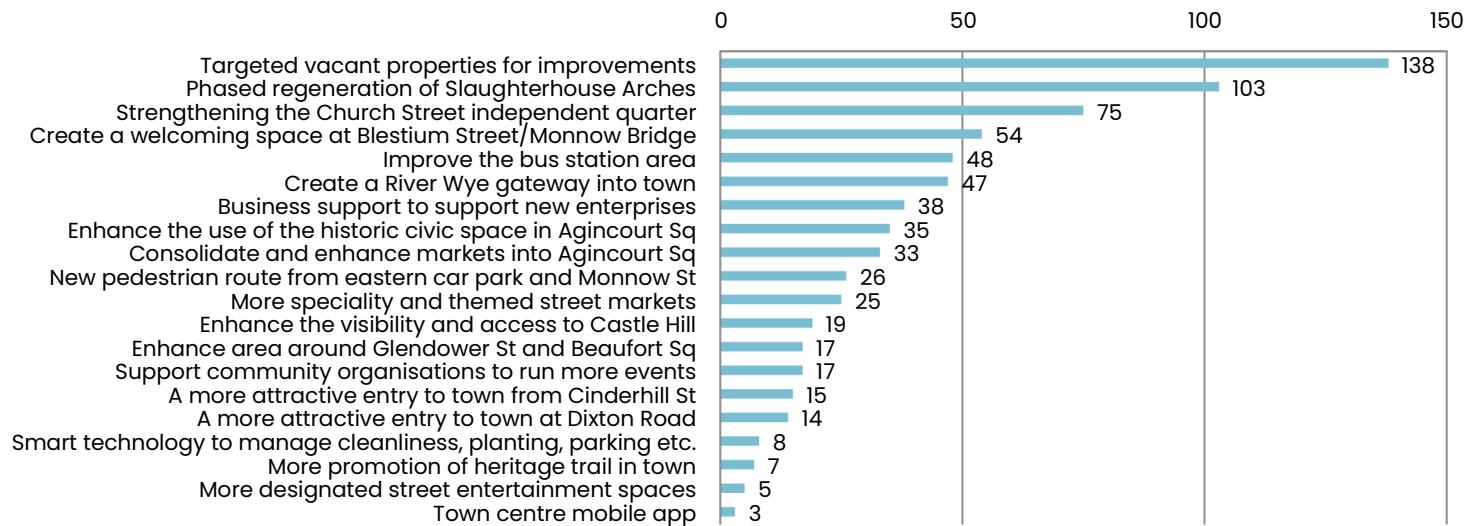


Source: Let's Talk Monmouthshire survey, n=250

### 3 Most Important

The survey respondents show clear priorities for Monmouth town centre improvements, with addressing vacant properties overwhelmingly identified as the top priority (55% of respondents), followed by regeneration of the Slaughterhouse Arches (41%) and strengthening the Church Street independent quarter (30%). There is moderate support for creating a welcoming space at Blestium Street/Monnow Bridge (22%), improving the bus station (19%), and creating a River Wye gateway (19%).

Figure 20: From the draft proposals set out in this survey, please select the three you would most like to see in Monmouth town centre.



Source: Let's Talk Monmouthshire survey, n=250



### **What's missing?**

Five clear themes are evident in respondents' feedback about what was missing from the proposals:

#### **Main Streets and Infrastructure**

The most prominent concern relates to Monnow Street's current state. Many respondents' express dissatisfaction with the temporary COVID-era pavement widening, citing poor drainage, uneven surfaces, and accessibility issues. There's a strong desire to either improve these modifications permanently or revert to the previous layout with more on-street parking. The derelict former Peacocks building is repeatedly mentioned as an eyesore requiring urgent attention.

#### **Accessibility, Parking and Transportation**

Accessibility emerges as a critical issue, with many highlighting that the current town layout disadvantages elderly people, those with disabilities, and families with pushchairs. Numerous comments call for more parking (including some free short-stay options), suggesting that reduced parking has negatively impacted local businesses. Several respondents also note the need for improved public transport connections and better active travel

infrastructure, particularly cycle routes that connect schools and different parts of town.

#### **Cultural and Community Spaces**

Many responses highlight the need for more cultural activities, better utilisation of Monmouth's musical heritage, and more entertainment for young people. There are suggestions to revive festivals (potentially on a smaller scale), improve riverside amenities, and create more social spaces. Respondents frequently mention maintaining Monmouth's unique historical character while modernising sensibly.

#### **Retail and Economic Vitality**

Respondents express concern about empty shops and the need for a more diverse retail offering. There are calls for support for independent businesses, potentially through reduced rents or rates, and suggestions for more regular and vibrant markets. Several comments compare Monmouth unfavourably to Abergavenny in terms of retail variety and vibrancy.

### **Maintenance and Basic Services**

A consistent theme is the need for better maintenance of existing infrastructure before new projects are undertaken. Respondents mention road repairs, regular street cleaning, weed removal, and maintenance of planters and street furniture. Several comments suggest that addressing these basics would significantly improve the town's appearance and attractiveness to visitors.

## 5. Appendix A: Email correspondence

*Copied verbatim*

Dear [REDACTED]

I completed a form during the consultation event in the Market Hall but though I would email my further thoughts

### Overarching plan

Monnow Riverside – not a public footpath. There was a proposal for housing on fields around Cowlings Lane, proposal included gifting this part of Vauxhall Field to open space if I remember correctly and included a pedestrian bridge to the bus station. This proposal is greatly preferable to the current one and would contribute to this plan.

Arches should be linked up to the Market Hall eventually. If poplars and tin shed across the river were removed it would improve the outlook.

**Heritage Area** – nice idea needs developing; key anchors may be professional services, independent shops, cafes and restaurants, Iceland is probably out of place.

1. Beaufort Sq should be part of this but residents objection to evening accessibility is an issue
2. Market Hall is a key asset; needs an entrepreneurial approach. Perhaps open as a "street food" venue for a peppercorn rent to get it established. Longer term roof terrace and link down to the slaughter house arches. Currently a blight on the area, MCC as owner needs to be proactive.

### Dixton Rd Junction

I don't think there's sufficient space to do much. An issue with the proposed housing east along Dixton Rd is inherently poor active travel access to the town centre.

### River Wye Gateway

Nice idea but unlikely to generate significant traffic to town, low cost improvement ok.

**Bus Station Blestium St**

needs doing

**Cinderhill St gateway**

Not a priority.

## 6. Appendix B: All survey open text feedback

*Copied verbatim*

### Castle Hill Area

*Strongly agree and agree:*

- I very much agree but I don't think it should be a priority.
- I also think this could be used as a space for ad hoc outdoor theatre shows, think Shakespeare with castle backdrop. make it a destination
- No.
- Think about the maintenance of whatever you do and sure that SLA's are enforced so third party contractors always make good anything they do.
- For example :Replacing cobbles with tarmac isn't acceptable.
- Too many times contractors are allowed to dig up pavements and roads and not make them as good as if not better than before.
- The route down to Tibbs bridge really needs improving too
- It's a good idea I had been living here for a year before I discovered the garden beside the castle
- Include Regimental Museum in this
- Noone has any idea where the castle is. Or it's significance. More historical information needs to BA

accessible though connections with the shops at the top of town

- It would be a good place for families with young children to access. Partnering with local hospitality outlets to provide decent take away coffee and healthy takeaway food for families would make this an all round positive experience and a reason to visit Monmouth with the family.
- Just to make the town buildings more attractive as some are in a dreadful state of repair.
- Could put display information on large display opposite entrance to Castle Hill alongside planters.
- The Castle is Ministry of Defence property (? I believe) and the Royal Monmouth Royal Engineers must be consulted with closely on this: I sense a reluctance on their behalf to open up Castle Hill to more public visitors.
- The castle site often feels like a private site and tucked out of the way, definitely agree with improving access and visibility
- many elderly come in to town on coaches and are not aware of the castle. A tourist mini train
- Need to consult with the town residents
- Often see people looking for the castle or going in the right direction and turning around as they see the

ministry of defence signs and think it's not public right of way

- Anything to improve the castle access & its overall attractions is welcome!
- the approach to the castle along a deliveries alley is not at all welcoming
- Visitors centre /shop souvenirs.
- Would be good for it to be an interactive or engaging destination – bringing the history to life, as well as a nice place to admire the views of Vauxhall fields etc. Agree with you that it is currently hidden away, with little view of its historical significance, or what it used to be like.
- We need events (both daytime including a local foodie themed event and outdoor theatre, outdoor cinema, music in evenings) there. Think of what they do at Caldicot Castle. Events for Teenagers definitely required as there's very little other public provision, just the skate park.
- Signage is poor, no link to the river, hard to find, needs more interpretation.
- Currently an under exploited area that has potential to attract footfall
- When we first moved to Monmouth, I had heard that there was a castle but we struggled to find it. We found the backstreet nature very odd, and when we saw the barrier across the road, we didn't think we

were in the correct place and ended up in Vauxhall fields trying to see if we could spot the castle across the river. Much clearer and welcoming signage would definitely help with this.

- When my partner and I went to visit it we couldn't find it. We went down the wrong road and completely missed it. It feels very tucked away and would be great if it was more visible/easy to find. Historic sites like these shouldn't be hidden away.
- It is quite hidden away and signage needs improving
- No
- Accessibility to the castle grounds possibly discouraged by presence of traffic control barrier.
- A priority should be to target landlords to encourage them to charge sensible rents as the days of high rents have gone, reduce the rates because you can throw money at the town but unless you can draw businesses back the town will remain as it is and its starting to look like a ghost town with so many empty shops.
- Walking down a dirty alley down the back of Iceland is not inviting, it also needs better signage.
- Landscaping has been done but it is not always maintained. Car parking is insufficient for the number of residents driving into town, and the new car park is difficult as it only has access to one side of the A40. I thought in the original proposal that it was going to

be made so that the National Express coach could stop at Monmouth again giving access to Cardiff, Birmingham and beyond.

- It is a real shame the Castle is not signposted better – Cadw gave a great talk at a local festival in 2023 – get them involved!
- Hopefully the path to the bridge would be improved.
- We should use our history as a tool to encourage visitors
- It's good for tourists.
- The view of the castle from down by the mono is the biggest asset and there should be a way to walk back from there
- You've got a job on your hands—it's hidden behind loads of private buildings with just one steep access route – good luck!
- Completely under utilised asset. Why is there a big car park at the top of time this could be used by the public? It might stop people driving through town and take the pressure off of the car park. Either way it needs to be a public space and more could be made of it being HenryV birthplace
- Access will always remain difficult (for vehicles) because of adjacent buildings, but it needs much better signage. It could be an enhancement that could/should be done more easily at less cost than some of the other suggestions.
- The area by the castle is underused by the town.
- I hardly ever visit the castle and I am a resident. Abergavenny Castle Grounds are a beautiful space
- Overdevelopment and overcrowding this congestion would spoil the towns attractiveness. It's magic, it's charm as an un spoilt quiet country town.
- Hidden asset that needs promoting, especially the garden
- no
- All good
- Agree but not the most important / a priority action – needs to include improving the footpath to Tibbs bridge
- More lineage with details of the history of the Castle, especially Henry the 5th would be interesting for visitors. Clear signs from the bottom car park would help, as a lot of visitors don't know the Castle is there. Needs to be clear where the Castle entry is and listed Google and Welsh heritage websites.
- As long as there is adequate parking and reasonable charges
- Safer pedestrian access not having to walk up a pavementless road with vehicles.
- I struggle to see how improvements can be made—the entrance to Castle Hill is very narrow.

- Sign posting is urgently needed in Agincourt Square Giving directions, because it is hidden by street frontage buildings.
- put the town back how it was pre covid
- As long as it does not impede traffic and parking
- The castle area is lovely, but easily missed and the area could work harder for the town. E.g. market stalls, live events, more active history events.
- Castle Hill and great Castle house as very good interpretation through a range of well written panels. Signage could be improved but probably no need to change surface treatment.
- A big overhaul of the feeling like you're going round the back of building frontage via bins and big barbwire fencing (Iceland & Vauxhall Fields bridge) will be needed to meet this proposals. Combined with improving the connectedness of the high street and Monnow frontage so you have a network on improved access. A circular walk across a footbridge behind Home Bargains and round to the existing bridge behind the castle would be useful to flip the current high street access.
- I want better clothing shops, New Look, H & M e.g. need a better access between Cornwall and Monnow Street car parks and Monnow Street. A better option than using the present alley way which is narrow and dark.

- I think that many people do not even notice that we have a castle and that it should be better advertised within the town.
- Area empty (old post office) needs to be upgraded and used for information
- there should be open access to the castle for all, currently it is restricted because of the military camp. The army should give the castle to the town
- Archway over entrance to Castle Street entrance (Between Iceland & Charity Shop), Large letters indicating "Monmouth Castle", change road surface to similar to pinch point stone/brick to indicate more of a pedestrian access, with a smooth centre line (slabs) to ease wheelchair access up to the castle/garden/museum area.
- Tricky to achieve since the castle is hidden away by other buildings
- A weekly guided tour would be a good idea. organised by the Shire Hall.
- I have lost count of times had to direct visitors to the Castle, much better and welcoming signage needed.
- Promote this area more
- Currently visitors don't know it's there. Signage is the priority - also signage to the military museum. I frequently have to help puzzled visitors trying to find the castle.



- I agree that it would be good to let people know about the castle area. However, the road access is very narrow and it's too narrow for pavements as vehicle access is needed at all time!
- More signage – well a sign as I don't think there is one
- More informative information sign/boards. Maybe picnic tables or seating

*Neither agree nor disagree*

- Roads need to be resurfaced properly as a priority. The traffic and out of Wesham needs to be addressed as it is a nightmare getting anywhere. More doctors, NHS dentists, schools need to be built to accommodate all the new developments. More parking needs to be available for all the vehicles now coming here. The town does not need to be modernised, it is a historic town and needs to be kept that way. Modernising it spoils it and takes the history away.
- I don't think this will bring extra visitors or revenue to the town
- I find it difficult to see how enhanced visibility of the castle can be achieved.
- The existing signage on site and placards seem adequate. Pedestrian signage from the Square could be

improved, but is a minor issue. It is not the most pressing matter.

- Create a hatch area at the entrance of Castle Hill from Agincourt Square so cars can easily access the rear of market hall and Castle car park.

*Disagree and strongly disagree*

- we feel that ensuring that there are shops and supermarkets are not remote for us older generation (can't always drive and have to go without) and having cycle lanes so we can remain active is more important than enhancing touristic sites or historical heritage
- Before visually enhancing Monmouth, you need to consider and improve infrastructure. You need to remove the sloping pavements, which are a trip hazard and collect puddles. The roads need to return to their original width before the pandemic lockdown and road parking should be introduced. We, the people who live here and pay council tax need to be able to shop and enjoy easier access and parking in Monmouth. All this superficial 'beautification' seems to be orientated towards tourism. Improve infrastructure and reduce costs for shop owners, so more independent shops can return to Monmouth. Less chain coffee shops and charity shops may improve the experience of coming to

Monmouth. At the moment, it reminds me of Pontypool Town centre...somewhere you drive through or avoid, to get to somewhere else!

- Not a priority
- money better spent on bypass for Chepstow
- The town does not need remodelling
- Castle Hill does not need improving there is plenty of information and great information boards. The Museum is a gem. What needs improving is the signposting up Castle Hill.
- The only thing needed is better signage in the Town Centre and at the foot of Castle Hill
- Wasting money
- This area is in less need of attention
- I think it is visible enough.
- Waste of time, there is very little to see.
- You're teetering around the edges, it needs more than a sign and road surface. Where's your vision?
- More family friendly shops and chain stores needed
- Unnecessary to spend money on access but requires better signage to inform visitors. The historic feature in Monmouth, i.e. the Monnow gate and bridge over the Monnow lack maintenance. It is neglected. The pigeons seem to appreciate it though.

- Signage has always been good in this area. The road layout changes opposite castle hill entrance by entrance to church street that have already been done have had a detrimental affect on this area and traffic. in my opinion this area should revert to original layout where busses can pull in easily and cars can drop off
- Making the town " Smart" to me does not mean spending money on projects that are not in keeping with the historic aesthetics of town . People do not visit Monmouth for planters and trees ! They visit for the history . Stop trying to make Monmouth something it's not . Make the landlords of sun standard buildings , make their buildings safe and useable . Less emphasis on planters !
- If I visited Monmouth and walked to see the castle I would be very disappointed with the location and size of what is there.
- Signage is poor in town

### Church Street Independent Quarter

#### *Strongly agree and agree*

- Doesn't need anything from town side but maybe the swan court entrances and the one by the church. this area is already quite nice. loss of fruit and veg shop was bad. keep it looking quaint and old and pretty. no modern architecture
- The area has a neglected look, with too much long term scaffolding and too many crumbling buildings. Part of Swan Court (shop backs) is neglected with the tunnel often dirty. Swan Court has the potential to be a welcoming area and the space is one of the prettiest parts of the town. This space doesn't feel its currently reaching its full potential despite the location of the wonderful Savoy and some cracking restaurants here.
- The buildings in Church Street are in need of renovation to preserve them for the future and make the street tidier. This could be Monmouth's equivalent to York's Shambles. More businesses needed there, especially independent. More on street tables and chairs needed, more in street entertainment too. More lighting at Christmas and more of an entrance signage needed off Agincourt Sq into it

- That area has a lot of potential, currently feels/looks a bit forgotten about
- The vacant shops need urgent attention. The current facilities are excellent, but could be more accessible
- Independent shops give character, need these back on the high street too, also pubs/eateries wise there's a massive gap between the top and bottom of town
- The issue of empty and semi derelict shops needs addressing more than signage, lighting etc.
- and sort out the building that seems to be falling apart!
- This area is full of character and if there could be more seating visitors could linger here. The empty (derelict) shop and the boarded up bakery pull Church Street down. Someone must own these properties, can't they be made, or helped, to do something about them?
- The adjacent butter market should be a thriving market like Abergavenny with the upstairs used for Make Monmouth, repair cafes, libraries of things and as a centre for training. The building could also be used as a community space by day and an entertainment space by eve. MCC co hi if provide business and marketing training and the market could become a spring board to reducing the empty shops.
- Make owners accountable to repair their properties instead of allowing them to collapse into the street

- And improving state of some buildings
- Lighting improvements much needed but in keeping
- "Concern about the state of the building that used to house the greengrocers. I am concerned that it poses a danger to pedestrians as the frontage looks like it is ready to fall at any time. I appreciate there are plans for the derelict building in Monnow Street – the building on Church Street looks to be in worse condition. Suffice to say that it is also an eyesore.
- Yes but Swan court and Church St are similar to the Shambles in York. They could have their own power and significance in the town not just the place and entrance but in town maps and other areas of town
- Again, a really good hospitality outlet here would be useful to draw in trade for other shops.
- First make Phil's old Grocers safe and attractive. Could CC purchase?
- To make the buildings attractive as some are in a dreadful state .
- Building that once housed Munday's Fruit And Vegetable shop is in urgent need of repair before falling masonry causes someone serious injury. Its derelict state greatly detracts from visiting the street.
- It is unfortunate that nobody has removed the Christmas themed banners at the end of Church Street

- Renovate the exteriors of the buildings as it's a shambles
- Please find a way to care for, improve and use the building that was Phil's fruit and veg shop
- making sure not to clutter the entrances too much, or look to combine street furniture to do away with some clutter, so as to promote better accessibility.
- Consult with the residents
- Church street NEEDS updating. It looks so poor and it's a wonderful place.
- See question 9
- Anything to improve Church st is welcome, additional seats is good for older people!
- Remove all the A boards and make one proper signpost sign
- Church Street is special and should be treated as such
- Cleaning on a daily schedule
- All the commercial developments (as great as they are) are likely to have to address business rates – which risk excluding smaller businesses and end up with a set of shops the same as any other town. Definitely promote the idea of more independent shops. Abergavenny has been more successful at this. Equally, more foot-fall will also increase chances of shops being more viable.
- Needs to extend further to include the Rolls Hall/Library. Be a clear part of the town trail. Rolls hall clearly missing

from these proposals despite being a major town feature.

- Please tidy up the former greengrocery shop and do something about the side alley access to carpark, which has been blocked off for months and is a real eyesore. These two things alone would help to improve what used to be a very attractive street.
- I know that the independent business try do a lot of promotion as well, supporting their efforts would be really great. I think it's important to understand what the traders vision of this space could be and let them take lead. An example is the Christmas decorations this year, the council took over and they were very lacking compared to the homely and cute aesthetic that the traders themselves have managed to achieve in the past. Tourism wise, I think the goal here would be to make this spot as 'instagrammable' as possible. It should look unique, and work holistically with the traders (As they are what makes this street unique!).
- Attempts to add lighting or signage should be in keeping with the old buildings and aesthetic of the street and town ie street lamps styled like the old gas street lamps. I've seen a picture of a proposition for the welcome arch and I like the banner and as previously mentioned old gas lamp style lights. Big thumbs up. The big green

daffodils (I presume to be made of metal) however are quite tacky and don't fit. I don't know if they were planned to be a permanent fixture but embellishments like that I think can be additional and temporary. Black cast iron sounds boring but is authentic and in keeping with history and works well.

- The gem of Monmouth, I have worked for a number of years on church st in two different businesses. 2 comments: I have often overheard visitors to the town walk halfway down the street and say, there's nothing else down here let's turn around and on many occasions have heard of spoken to customers say, we'd love to stay longer but our parking is only for 10 more minutes and we have to go.
- Maintenance of 'occupancy' needs to be addressed as businesses seem to 'come and go'.
- Reduce business rates to encourage businesses to open in empty properties
- Definitely a hidden gem, but the rundown and empty buildings need to be refurbished and occupied.
- Before anything else, there is an urgent need to tidy up the area - regularly clear litter and weeds. Also, the Council needs to take action against private landlords who own properties in very poor state of repair, notably with long standing scaffolding around them like the

former greengrocers plus the former bakers shop at the start of Church St. The latter is blocking off a public right of way

- Church street tends to get overlooked by many and yes it needs more advertising to encourage people into the alley.
- The old greengrocers building is a disgrace and needs immediate attention in this area
- I love that idea. It allows small businesses to grow and have more customers.
- I ran an independent shop in Church St for 11 years (1995–2005). Getting anyone to walk up the hill to Church Street is a challenge, the rates are much higher than Ross now – trading very difficult because of buildings scaffolded, access prevented. Putting up a sign once you're there is a total waste of money. It's a great street, when fully functioning.
- White Swan Court needs an uplift.
- Focusing on key areas to attract visitors will support local businesses.
- It would help keep small businesses alive as long as it isn't done in a way which wards people off
- It has been left unsightly with vacant buildings having scaffolding.

- Any new features to Church Street must be sympathetic to the character of Monmouth.
- smarten up Churchstreet and White Swan Court
- Road surface although in keeping with tradition is very uneven for vulnerable people and the elderly. But a beautiful little street.
- Please take away the tired petrol station style flappy flags (welcome to – with snowflakes) they look tawdy. And never revisit the three giants Christmas baubles.
- Too many empty shops and derelict buildings
- That the restaurant leave tables outside all year round
- Another viewed assets, but may need due to the owners of the building let them fall into disrepair
- It looks very run down and not looked after. Some of the buildings are visibly crumbling and falling down. It's not very welcoming and possibly unsafe.
- Need to get the derelict building repaired and let
- Over stringent regulations on property maintenance and refurbishment of Degraded buildings could be relaxed whilst retaining the character and reducing the capital cost to entrepreneurs. Or provide grants to cover extra costs.
- The businesses here suffered greatly during the works by Welsh Water, so any help would be welcome.
- All good

- This street is a gem of character, and it needs support. The scaffolding at the closed bakery is disgusting and whoever has allowed this to go on for soooooo long, should be ashamed of themselves.
- It would be an idea to repair some of the shops to make it more attractive.
- Important but the single action the Council should take to improve the area is to intervene in all of the unused buildings, birth eh old green grocers and the other vacant property (former photographers). The Council should be more active in using all of the powers open to it.
- Sounds good. More outside seating and regular music player in the street would help. The greengrocers badly needs sorting out, it's in danger of collapse. Offering market stalls along church street could help too.
- Why do the plans incorporate bright colours when it's meant to be more heritage.
- It has real potential. The council needs to reduce business rates and encourage good shops or eateries (not takeaways)
- This should be the jewel in the crown but over the years with empty shops, scaffolding, all the works over the last few years it has lost its appeal. The individual shops try really hard but buildings are being allowed to

deteriorate and in fact one of them is dangerous and nothing seems to be done about it

- Need to consider Agincourt Square, some private buildings very dilapidated.
- Risk of creating 2 centres either side of Agincourt square. Design of square to form a bridge between the two
- Coordinated colour scheme of decoration to shop frontage would be a distinct improvement
- Please do something about the former fruit & veg shop and photographic shop. It's no good trying to improve the area while they look so run down.
- as long as it does not impede traffic and parking
- All food/drink options would help encourage people to the area
- Renovate/order repair buildings in Port and dangerous states
- Reduce business rates. Support businesses (i.e. what happened to the Castle pub was disgusting). Support regeneration of failing buildings. Support diverse businesses rather than coffee shops and charity shops. Make the main road wide again (get rid of planters and fix the pavements so they don't flood). Take a look at Ross and Abergavenny for some clues. Resurrect the Monmouth Free Festival.

- This has already been given the go ahead and funding ? Why is this even a question when work should be going ahead, it is being held up by MCC . Lose the quarter too . We are in Monmouth , not America and nobody uses the term . The whole rebrand was a complete waste of money . This question is misleading !
- There needs to be a stronger draw to circulate people onto the river frontage by museum to help improve footfall into White Swan Court and Church Street. At the moment it is simply a thoroughfare or a dead end up and down if you are coming from the south side of town.
- Seeing the removal of scaffolding and tidying up the area behind the solicitors in Swan court (and the litter behind the doors) would vastly improve this beautiful part of town
- these are already in progress, are they not?
- It has been neglected for far too long
- Who is going to fund repairs on the bakery and the old veg shop?
- Could do with a fruit shop to replace the closed one. Missing the walk through from the car park. It just looks a bit tired.
- More important is to give assistance to those who need it to smarten the appearance of a property that in turn would enhance the area. White Swan Court in particular

needs better signage and smartening of the non-building aspects of the court.

- Need to attract more businesses to fill empty units
- Empty shops facades need to be dealt with.
- I love that church street is pedestrian only
- Derelict buildings in church st must be compulsorily purchased by the council and restored. At present the state of some of the buildings prevents improvements to the street. It is urgent to do something about this.
- Access to the castle can be improved with signage alone, it does not require much engineering
- Improve lighting under both archway accesses to White Swan court, to encourage pedestrians into the court area.
- Any further enhancement will be welcome. Church Street is a highlight of Monmouth. If anything can be done about what was the fruit and veg shop that would be great, it is an eyesore and looks as though it is falling into a dangerous state of disrepair. I do understand that it is difficult for any local authority to force private landlords to fulfil their responsibilities.
- Get rid of the weeds and litter!!!!!!!
- Sort out the street furniture! For physically disabled and visually impaired paired especially it is hard to navigate.



- I think better parking and encouraging higher quality retail outlets in this area.
- I feel that Church Street is already quite visible from the top of Monnow Street. If footfall to these two areas of the town needs improving, then it might be worth looking at whether or not the types of businesses there are meeting the needs of residents and visitors. There are also empty units in both areas – White Swan Court feels particularly lacklustre. Supporting local businesses to take up these empty units would help to increase footfall and strengthen Monmouth's independent identity.
- It's already underway so irrelevant as part of this survey.
- I think signage would be a great addition to entrances around the area. It should be thriving, it reminds me of Neil's yard in Covent Garden. '
- Previous council are responsible for the decline of this quarter. What proof do you have that this council has the attitude to reverse this situation?
- An information board to advertise. What is beyond the punchbowl pub?
- Agree – perhaps an overhead sign (at one end only – Agincourt Square and continuing into Saint Mary's Street.) The passageway to the car park needs to be reopened soon!

- Any signage needs to be well fought out. We have too much unnecessary signage in around town.

*Neither agree nor disagree*

- The textile banners installed at the entrance to Church Street and Beaufort Arms Court have been a complete failure: illegible, unstable, unattractive, inappropriate to the historic setting. Church Street is often used for filming, hence eg. permanent archways at either end would be detrimental to this. The best possible option to enhance Church Street will be the repair of the derelict buildings and the re-opening of the Barton passageway through to the Town car park. What powers do the Town and County council have to fine and ex-propriate irresponsible, reckless property owners who refuse to maintain their listed buildings?
- i think filling empty shops is the critical thing. Signage, lighting are secondary considerations
- Wasting money
- I think money would be better spent on building maintenance, more shops being ready and greenery.
- This project is already underway, so I am unsure why is it part of this proposal.
- Would be more welcoming if the street surface was better and no eye sore buildings

- The "proposed vision" all seems like marketing BS with little substance. Buildings need expensive repairs, some are in danger of falling down, and access to Church Street from the car park is indefinitely blocked. The aspiration reads like facile, marketing BS. As a volunteer for events and supporter of town business I don't find any actions described that will resolve known problems. Transport is a key issue affecting quality of life. Poor quality of pavements restricts mobility. Parking is abused and cyclists are second class citizens. Attention to issues are needed now, not as a future hope.
- The surface of this important street is awful for mobility scooter. Drainage in centre hard to cross and paving slabs need replacing. Boards are an obstruction to wheelchairs and pushchairs also mobility scooters. We need a new green grocer hard for elderly pensioners.
- What is already well in hand to install new signage and information, so a lot of support is being given to support the local businesses. This has been well publicised in local press and the area has been given an identity. Church Street Quarter - leave well alone
- I feel it's more important that independent businesses here are supported and encouraged. As well as making the buildings structurally secure of many more years. It's

disappointing to see historically beautiful buildings clearly crumbling.

- A new entrance won't address the poor state of repair of some on the buildings. The old greengrocers and bakery are an absolute eyesore and possibly dangerous too.
- Already easy to find
- Using old photos does not help people's opinions

*Disagree or strongly disagree*

- again display related costs can be better spent to provide more amenities and ensure road safety, especially for cycling
- Do people really look at signage?
- Church St should be all about celebrating its wonderful independent shops and full occupancy!
- All property needs to maintained at a minimum standard or the council should compulsory purchase dilapidated buildings to renovate and sell at a profit.
- The buildin that was home to "Phil Munday's Grocer" is an example.
- The building that was home to "Merlin's" is an absolute disgrace and should Cpo'd to give a public message to Landlords who allow this neglect.
- Not the right emphasis...beautification won't alter the fact that the town is dead. Independent shops are

almost gone and we have a few lack lustre shops, a few 'chain' shops, loads of charity shops and too many coffee shops. Improve access, cheap or free parking and improve infrastructure. Stop building on the flood plains. Consider transport...there isn't any public transport in my area. Monmouth is the nearest town for me to shop, however I have to consider carefully when and if I should travel in, because parking is difficult and access can be a nightmare - if there are issues on the dual carriageway and through the town via the narrowed main road.

- money will be better spent on provision of a bypass for Chepstow
  - Waste of money
  - The name Quarter is totally overegged to be something much grander than what it is. It's laughable. I'd be so disappointed as a tourist with what's there.
  - Clean it up, lower business rates and get these buildings restored and renovated. Not wizzes and bangs. Get the basics right.
  - Spend money on basics.
  - Stop wasting money on superficial stuff which does nothing to enhance the town
  - This is beautiful as it is.
- All the above entrance switches will not improve the I saw that is the old grosses shop, the empty Santander for the photographic shop. The bench area is a disgrace with dropped cigarette ends
  - It is satisfactory/okay/good as it is
  - It is fine as it is
  - Just a waste of money
  - Do not like the idea of the approved welcome arches
  - Church Street has been barricaded from Agincourt Square by unsightly planters and a bike rack. The drop off area for coaches has been blocked in meaning a huge loss of custom from tourists. Please spare us from more ill thought out changes. Respect the architecture and let it speak for itself! The area does not need more tacky eyesores.
  - Make sure the buildings are stretchy sound any money is spent to make it look more attractive
  - Apart from the signage from the carparks and Agincourt Square, the project is well on its way and should be implemented soon

## **Agincourt Square Activation**

### *Strongly agree and agree*

- This should be a priority.
- I agree WITH CONDITIONS. Materials need to be considered, not too modern. All plans so far look to have very urban modern plans a deviation from the historic vibe of the town. Less minimalist design, it has no character. The market should be local farm producers.
- I'd like to see less parking on the paved areas and parking on pavements here, it would help make the space more pedestrian friendly. Even in this image above there is a car parked on the double yellows! Bring the space to life with people and events
- Agree as there are a few stall on Blestium Street and a few in the Square, looks a bit sad and half hearted. Bring them together and make more of a thing of it to attract more stallholders. USE the market hall as what is – a market hall – give us a Borough Market type venue!
- Agincourt Sq is underused, I actually don't even know if shire hall is open to the public
- It is a wonderful space
- Yes Market stall holders should be incentivised to build up the size of the market to drive extra footfall into town. Reduced rent for the first 8 weeks of trading to help

establish themselves. Standard stalls should prevail payed for by the council supported by good weather/ bad weather layouts. Maybe utilise the Nelson museum to hold a permanent market with space for pop up shops.

- Parking
- Pedestrinise Agincourt Square completely, preventing traffic except for early morning deliveries.
- A great idea, but space is a problem. This should be the location of the weekly market. Not in Blestium street. On market days the Agincourt Street should be closed and used for the market. Additionally, the road in front of the Shire Hall should be narrowed for use only by traffic coming up Monnow Street. Traffic wanting to go down Monnow Street would be diverted from the Hereford Road traffic lights to go via St James Square and St John's street to join Monnow street.
- Less on street parking and more traffic control measures. We have plenty of other parking and pedestrian space must be the priority
- Yes
- A regular farmers market with organic local produce (on a Saturday) would again be an excuse to visit the town with the family. Live music and performances would provide entertainment and enhance community. A

decent coffee cart and bakery would be ideal to have at a morning food market.

- Move all the market stalls back up to the square. Shut Agincourt St on market days for stallholders to use.
  - It's lovely as it is but any improvement would be welcomed
  - Area has huge potential for visitor attraction. Could hold mini open-air concerts etc during summer evenings. Vibrancy potential can be ascertained by success of Lantern Parade climax in the square.
  - Lots more stalls need to be encouraged here to make it a bustling market over both days of the w'end, this will help local businesses as well....
  - It needs to be accepted that Monmouth is likely to be an extremely busy centre for vehicle traffic due to the road layout and lack of ring road and the fact that the town is the main centre for a very large rural area whose people will always depend on their private cars for shopping etc in Monmouth. The demographics of Monmouth will also increase the use of the private car in Monmouth due to the age profile of Monmouth residents.
  - It would be nice to have seating areas that aren't tied to pubs and other businesses in Agincourt Square.
  - Market needs to be specific & monthly, i.e. food one day, bric a brac, flea market
- Consult with the residents
  - But not make it too crowded
  - Maybe additional seats & less ugly wooden planter tubs near to the Rolls statue.
  - If all traffic was removed, except for re-stocking and emergency access early morning and later at night, the whole area is enhanced and the bottle neck it often is eliminated, this goes for the whole of Monnow Street.
  - Hopefully return of markets and food traders hot food and farmers produce
  - Currently under-used. What brings a town to life is that there are spaces and opportunities for people to come together - building a strong sense of community, and pride in our collective identity. The town is full of untapped potential.
  - A market needs to beat Agincourt square in the centre of town and not in a car park at the edge of town.
  - Moveable seats definitely. The market offering needs to be rethought. Separate small clusters at the shire Hall and bottom car park are too disparate, they lack impact. Put them together and have tables and chairs out. Need a lot more stalls.
  - Needs much better accessibility and publicity of Shire Hall - the Old Court Room is too easy to miss, Chartists need to be more prominent. Needs 9-6 7 days a week

opening of Shire Hall. Include a coffee shop in the portico.

- Regular markets, making it easier for people to chill and for businesses to set up stalls and cater to customers would be great!
- Take away the railings and make it more accessible
- Having a market or events in Agincourt sq brings this area alive
- The current situation in this area seems 'piecemeal' and needs to be more appealing.
- Yes, but they need to be quality not what's attracted to Monmouth now and need to work for the Town as a whole not just be a cash cow for the Council.
- It is a nice open space. Not sure about shelters, don't spoil it. The markets on Friday/Saturdays run well. What a Wednesday food market?
- Use your market hall!
- It would be nice if historical aspects can be kept alive.
- Bring back the market to where it should be - in the town centre, by the Shire Hall.
- Any improvements to the town are good but must be sympathetic to the character of Monmouth.
- Bring back the music festival and have more things going on other than the market. A beautiful square.
- You have to calm the traffic otherwise it is all still too noisy and fast to relax in.
- The market flourished when it was at the top of town before being moved.
- Put the market in one place, splitting it top and bottom of town ruins it
- This part is under used and a better market is a good place to start. I think there could be different markets every day like in Abergavenny.
- Somewhat limited space for more market stalls plus access for stallholders requires innovative and lateral thinking otherwise it will fail and waste money
- If possible, need to encourage more of a farmers market rather than stalls selling clothes. Needs to be in one area, at Agincourt Square.
- It would be lovely to have more seating in the Sun, not just in the shade
- Beaufort Square residence resist use of Beaufort Court for evening restaurant
- The local markets provide an interesting focal part of Monmouth appeal do not overcrowd the square though.
- This building should be lit up and used, especially in the spring summer months. A beautiful place that is closed most of the time we nothing to offer to the average

person. The courtyard is prime gold, and we do nothing with it. So sad.

- Important but needs to be closely linked to the proposals for Shire Hall as a unified scheme enhancing both the use and the building setting / accessibility and attractiveness – standardised market stalls scubas in Hereford market would be a good starting point
- What can actually be done if it's all listed?
- Please do not impact the current traffic system. Forcing cars and traffic out of the town centre will not improve things.
- I agree that the area outside the Shire Hall is currently under utilised and would love the poor attempt of a market that exists at the bottom end of town to join forces with what happens by the arches. I would be wary of expecting people with mobility issues to attend things on the (listed) cobbles as they are really difficult to walk on.
- Not sure what an arrival at the back of the Shire Hall means.
- One of the things that would help if there were more bins for litter I know that there is a person that works at cleaning up but they can't be everywhere and there are volunteers but more bins would help

- Local markets, maybe better run by local organisations. Market at bottom of town definitely.
- Selective lighting to show of buildings would really enhance the setting
- When visiting a town I look for an interesting market / market hall. As a resident I like to use the market and shops. In my view the town market could be better developed as an attraction and a utility.
- I fear that too many people in Monmouth can't afford to support specialist markets. Artisan foods are pricey . Previous attempts to have a farmers' market have failed due to lack of support. I love the idea but think people are too pressed for money currently.
- no shelters or seating the ones put up a few years ago are dismal
- as long as adequate parking and traffic flow is available with free parking to mitigate the damage MCC has caused by implementing the ridiculous "temporary" covid measure.
- Look back to 20 years ago when Monmouth was vibrant. Encourage more diverse restaurants. Support the pubs. Support retail in the high-street. It's far better nowadays to go to Hereford.
- Move the traders from the bottom of town . The market is disjointed and with minimal traders at the bottom of

town , it doesn't look like many traders are there . They use up many car parking spaces that could be used for shoppers . More events should be held in town . For such a large town , our events are shocking !

- Without connecting this with Beaufort arms court you have quite a small constricted space in front of shire hall, which feels transient and not a natural pausing point
- Reduce the amount of parking on Agincourt square and making it easier to cross the road in this part of town. Prevent drivers parking on the wider footpaths and mounting the pavements at the pinch point. Encourage more market traders and street entertainment/musicians. Clamp down on landlords who let their buildings fall into disrepair. Bathodynau I staff sy'n siarad Cymraeg fel bod ni sy'n siarad y iaith yn cael cyfle i defnyddio fe yn y dre [Badges for staff who speak Welsh so that we who speak the language have the opportunity to use it in town]
- Regular specific markets with themes and evening food festivals occasionally would be great
- I liked the Christmas craft fair which has seemed to have disappeared.
- This is an area that is attractive in its present guise but is not fully utilised.

- Have Shire Hall open on all business days, for more inviting area and especially in summer & week ends in winter.
- The split site market doesn't really work as they're too far apart. You need to look at Abergavenny to see how a market should be.
- No comment
- Sort out the bus stops- there aren't any, there is simply road space which is ridiculous. The road is sometimes blocked both sides with buses and passengers feel obliged to hurry. Lost parking for dropping off and disability needs to be replaced. The top of town is basically out of bounds for disabled/elderly/visually impaired with no safe crossing points.
- The market needs to move here and be expanded
- As a recent new resident of Monmouth, I was a quite disappointed the first time I visited the existing markets at each end of Monnow Street. There isn't a strong independent, artisanal feel with traders selling second-hand DVDs or cheap clothing made overseas. I'd like to see more stalls from independent craft businesses, be they clothing, homewares, local food producers, etc.
- Promoted and grow the regular markets to create a thriving market Square yet again



- Engagement from market workers in Abergavenny to improve market would be beneficial.
- As a market trader at Shire Hall under current management of MonLife I would be enthusiastic to see new management that is interested in a thriving, more organised market
- Tourist information sign is needed
- Agincourt Square should be the jewel in the crown – monthly food markets, craft fairs etc. Street performance (see Covent Garden, London).
- There needs to be appropriate and helpful parking areas for those setting up and taking down stalls.

*Neither agree nor disagree*

- regular markets sound good if enough parking is available. Better to pay charge than not have any parking
- I think Agincourt Square is lively and attractive and there does often seem to be events happening there.
- A regular, local farmers' market at Shire Hall would be an invaluable asset.
- You need to go back to the drawing board and ASK us what we want before putting advanced choices in front of us as if that is the only option. The option to leave our

town alone and fix what is already broken should be first and foremost.

- As long as the markets are better quality stalls then yes. Not sure about events would depend on what they are,
- Again, filling all the empty shops in the square is key to revitalising it. New infrastructure is secondary.
- Agree in principle but would like to enhance this area as a place for people to sit, meet, children to play etc.. As a public space in centre of town, I'm worried that markets and events might squeeze thin casual community use. And why is there no mention of Beaufort square?
- I would worry about if the disruption would be worth the end result
- Not sure it is top priority
- We need good alternative planting. Compare Raglan, Usk, abergavenny, Chepstow. Monmouth planting has been lacking design and colour for at least 20 years. Good planting is more important than constant messing with trees, chairs tables. Putting railings around Shire Hall gives it a cut off field from the square building is under welcoming compared to other towns
- I think that the market should be moved to Agincourt Square to make one area more vibrant. On many occasions there may only be one or two stalls at Blestium Street but whole car parking area is closed. It

would be more beneficial to Monmouth if the area was returned to much needed car parking.

*Disagree or strongly disagree*

- Infrastructure cannot support events here...pinch point makes movement of road traffic difficult and at times dangerous for pedestrians
- dislike of markets – detract from the permanent retail outlets
- Have it elsewhere as this is a nice clear space
- Lots more disruption for residents whilst it's done. There seem to be constant roadworks in the town. Don't feel it needs improving.
- Because the roads have been narrowed it would cause too much additional chaos to have a regular market back in this area. Market should stay at bottom of town.
- The proper place to have markets would be the market Hall the clue is in the name! It was designed to house markets and given the success of other towns this is the obvious use for this building would be comfortable for traders and customers
- Agincourt square was renovated a few years ago at a cost of £100,000 to regenerate the top of the town. It has had no effect. Disrupting the square again to add services is an unnecessary intrusion. The Musical Festival

used to be held there successfully every year using the existing infrastructure.

- The market obscures the entrance to Shire Hall meaning many visitors do not realise that they can enter of course if the museum has been retained in the market Hall it would be different. Why not create an indoor market/event space in the market hall?
- Encouraging more entertainment to the top of town does not work. No parking in the evening. The cattle market could be used as before for market and festivals with Chippenham used as well. Also some covered areas in the cattle market Blestium Street would be useful.

### Cinderhill Street Gateway

#### *Strongly agree and agree*

- looks too urban, needs to be made to fit historic town. Need to use eco friendly materials to improve drainage. Use native plant species. NO MODERN DESIGN – use historic and quaint design. Currently looks like trying to copy every city centre in the UK. try to have some character
- A crossing on St Thomas Square before the one on Drybridge Street would be incredible as a St Thomas Square resident.
- This area is currently very difficult to traverse on foot, with no clear crossings or poor quality crossings from the hotel and the Beech Rd underpass. It is dangerous on a bike too. Access via wheelchair is a challenge as pavements are not smooth and crossings are not clear. Visibly its an unpleasant first view of a beautiful town, the new bridge should never had been allowed to be so ugly. A mosaic covering it (or something similar) might soften its look. Greening up the space, providing clear crossings (without the need for islands) and reducing speeds would certainly help.
- Sadly locals & visitors have been deterred from sitting in this lovely space because of blatant & overt drug use by minority.
- The housing after the shell garage and toward the traffic lights is very poor and should be upgraded to reflect the town. Permanent landscaping in front of these houses would soften the approach into our beautiful town.
- Parking
- Trees and flower beds only look their best in summer.
- It definitely needs to be made more attractive and walking over the bridge from the side where the garage is, is quite tricky because the pavement runs out.
- Need to improve ambience and pedestrian environment but is a busy traffic route that cannot be too restricted. Crossings near garage for hotel, garage and safely linking walking routes necessary
- It would be nice if this area looked more aesthetically appealing for all those who enter town from this direction.
- Replace lights with roundabout if possible.
- Some concern over narrowing of road.
- I foresee the reduction of 3 lanes to 2 lanes causing a lot more traffic congestion.
- I don't think that you can exclude vehicles entirely from the centre of Monmouth. I do think that car parking

charges are too high and stifle trade – it was hugely disappointing that MCC decided not to have free parking on the Saturdays before Christmas in 2024, especially as shops were already struggling with higher costs and lower footfall. Parking charges do make me think twice about visiting town for leisure on non-work days, as larger out of town shopping centres in Newport and Bristol have free parking all day.

- The lower image makes sense and looks good. I am concerned about the single carriageway image in the picture above. Where have the traffic lights gone? There are so few traffic routes through Monmouth, it is essential that roads are kept wide enough for vehicles. If the A40 shuts, big traffic sometimes comes through Monmouth and this must be allowed for. The existing planters in town have not been well cared for.
- Has anyone properly explored how Monmouth traffic flow works at different times of day. Many people cannot be told to walk or cycle to work – they work too far away.
- Remember that the Cinderhill Street gateway is used daily by 100s if not 1000s of cars travelling to and from the recent Overmonnow, Rockfield etc housing developments. The need to alleviate traffic problems at peak times is essential here.

- any improvement to slow down traffic, make it feel like a part of the town rather than a route from A to B.
- Cinderhill street is passing by point
- The flower bed in the St.Thomas str. area is not in good condition
- As long as it doesn't cause disruption to traffic for those who have no choice but to drive
- The only problem with more plants is that if not cared for they can be an eyesore!
- Closing Monnow Street to traffic except for early morning re-stocking, property maintenance and emergencies would reduce the traffic over the bridge substantially. Pedestrianising Monnow Street is the forward looking way to go
- My only concern is damage to the hard effort by MCC due to the certain kids go out of the way to cause damage probably police patrols.
- At present it is the service entrance to Waitrose, car park – kind of the functional elements, but little joy to be found there. Agree that a better first impression is good – as long as i) it doesn't create a traffic bottleneck, and ii) alternatives for parking and active travel are still available. Actually, it has some of the best views of the river, but are pretty much over-looked currently.

- The fear is the terrible traffic jams which will be caused by these improvements. The impact must be minimal. This side of town always suffers due to the council's improvement plans. The plans must not be started until Inglis bridge is returned to use. We will need that access through to Osbaston.
- A large proportion of my friends who don't live here have a negative and off-putting view of Monmouth as they get stuck in traffic jams at the lights. If ever there was a case for arguing for a flyover...it would definitely help with the town centre placemaking.
- Not a #1 priority
- Local residents need to be engaged to ensure their satisfaction with any work proposed.
- I agree with certain things but believe the narrower roads could cause issues
- I like this one. Shame the new bridge isn't included, it is depressingly bad for pedestrians. Seemingly designed without a view for how people travel on foot.
- 'Not narrower roads. But rest acceptable.
- Will the landscaping obscure the traffic lights?
- Cinder hill street could definitely be improved for everyone to use confidently and safely.
- I am more keen on beautiful green space with plants (need maintenance) than artwork

- Seems
- The existing arrangement is not pedestrian friendly only allowing one crossing point and any scheme needs to address this issue
- Direct hgv's bound for industrial estates down link road. Coach parking at premier inn
- Not sure what "narrower roads" means. The recent narrowing at the Wonastow Road junction is a hazard for traffic, and the Bridges crossing is frequently ignored by drivers. Of course it is good to make the entrance attractive. Encourage people to use the riverbank rather than sit in ugly shelters amid the main street traffic.
- Since coming to live in Monmouth in 1974 I have hated this entrance to Monmouth mainly because old buildings were pulled down and replaced with 705 buildings should never have been put on our mediaeval streets. Don't forget dropped kerbs
- It's very hard to cross the street here, and could be a lot more pleasant for those walking in from the Premiere Inn with some work
- Reduce cycle paths or separate them from pedestrian areas. The cyclists speed over minnow bridge and around the corner into drybridge street - very dangerous to pedestrians

- Make it better for pedestrians to walk and cyclists to cycle
- Planting of trees is fine EXCEPT near/on junction. Trees grow (and MCC does not appear to have budget to manage existing trees/hedges/Furniture on roads) and although the junction is light controlled, it is always safer if drivers can see fully left and right for safety reasons when crossing/turning at that junction, which would not be the case if trees are planted on the corners, especially as indicate in your proposal.
- This is the main gateway and needs improving.
- No commentators at this time.
- Anywhere with trees makes a place look better
- Definitely needs trees and better street lighting
- But the importance of visibility for pedestrians and drivers is very important. It can be very difficult crossing safely especially with children. Trees, overgrown shrubs, may obscure good visibility.
- Dylech sicrhau bod llwybrau saff i feicwyr ar gael sy'n gallu cysylltu Carbonne â'r dref [You should ensure that there are safe routes for cyclists connecting Carbonne to the town]

*Neither agree nor disagree*

- It's ok, but get the main town sorted first!

- This will be amazing if done in all towns. Why do it only at Monmouth?
- It's a part of town I rarely visit.
- Nice but need the destination to be better town is dying and the crazy weird pavement installed for Covid looks a mess
- All of the proposals appear to ignore the significant traffic flow issues faced by the town that are exacerbated by it's position on two rivers. Schools are a significant contributor to the town, attracting families, enhancing the value of property, employment, trips into town after school drops and many other benefits besides those. Public transport is limited and restrictive, the wider community live in the surrounding rural areas where transport is unavailable yet the plans do not address traffic routes for the volume of traffic that the town needs to accommodate. This needs to be addressed, without proper traffic routes the plans for the town cannot work for those who live here.
- That is so unclear of where you mean I can't comment.
- In reality, I don't think that there is enough space there to add that many trees that would grow healthily and successfully.
- I agree that this entrance to Monmouth is currently dingy at best, but I think it's important to understand the main function of this gateway, which is cars coming off of the dual carriageway. This is not a main pedestrian

thoroughfare. With this in mind, it would be important to make it easy and simple for traffic to flow and find their way to car parks. I love the idea of adding more greenery, but if not well maintained, planters can become an eyesore themselves. There are planters already placed outside of the houses and the takeaway and convenience shop here. If you look on google street view, they are already in an eyesore state. Adding more of these planters would exacerbate this issue.

- More trees and greenery is never a bad thing but need to be wary of maintenance and ensuring that trees are planted correctly and effectively so they are able to thrive (don't get damaged or nicked). There are already small patches of vegetation on the pavements which don't look like they have been very well maintained and look scraggy. I'd be wary of just having more of that. Narrowing the roads feels like it could cause issues for high levels of traffic coming off the motor way exacerbating congestion.
- Planters will obscure drivers' vision of lights
- I worry about the trees reducing visibility and the traffic backing up towards the garage and A40.
- Whereabouts, if around old Bridge strongly agree
- Restrictions of access into town by the largest lorries would help.
- I would not like to see narrow roads, we have lost road space overtime and people with prams would find it very

difficult also cyclists would use them to ride which is quite difficult and dangerous. Also, if more planting, would be weeding, etc looking after the cutting back, etc

- critical junction and restricting traffic at the pinch point needs to link to the other highway schemes further out
- I don't think this should be a priority. Signage from the A40 would be good.
- make it good for all users
- I think this would be mostly to the benefit of vehicle arrivals rather than other means of transport (foot, cycle) as footfall is low here.
- I am concerned about more traffic hold-ups if the road is narrowed the delays in Priory Street are example of badly thought out changes
- Keep the gutters and footpath, three of litter and weeds!

*Disagree or strongly disagree*

- This isn't what I perceive as the 'gateway' to the town. It's a functional road that does its job adequately. The attention absolutely needs to be focused on the centre where people are engaging with Monmouth's Town, not a thoroughfare.
- Yes, lorries, vans, ambulances, fire engines and people that can't walk or cycle from home, need to drive along these already narrow, cramped roads. We don't want naff planters that end up looking like neglected

vegetable boxes along the widened pavements! Not all of us are fit enough, able or live close enough, to cycle, walk in to Monmouth, to browse in the nonexistent shops and chill outside on the sloped widened pavements for a coffee.

- Not all of us can cycle and narrower roads just cause jams. Improve the Old Wye Bridge entrance and the public toilets but leave the rest alone.
- Disagree with narrower roads
- Traffic from school is a nightmare - whoever designed this has no idea of the reality of life!
- An unnecessary expense. Would do nothing for the residents of Monmouth. There are many other things that money should be spent on.
- resource will be better channelled towards a bypass for Chepstow
- nice looking but funding would be better spent on the high street
- Priority here should be ease of driving and accessing town. Pedestrians mainly enter town via old Monnow bridge, not this way
- Need to ensure good vehicle access and cheap availability for parking
- Narrower roads are not a good idea. Monmouth is busy because everyone drives in from neighbouring villages

particularly older people. You can't cycle in from the Hendre or elsewhere as it is so hilly and the population is older. This just makes it harder to access by car which is most people's form of transport.

- Vehicles being built today are far too big for narrow roads.
- Once again it will remove badly needed parking from Monmouth and slow traffic flow!
- More planting yes, but narrowing roads will make life difficult for drivers of buses, coaches, and delivery trucks.
- This is not Al Dubai for goodness sake. Look at the width of the road! absolutely ridiculous.
- Doesn't show the history to its full extent
- Traffic was absolutely horrendous at this place during the road closures and would only be made worse by making it more pedestrian friendly. It is already easy to walk from Drybridge over Monnow bridge
- It seems that the strategy is to drive in to monmouth via dual carriageway and park up outside the town.
- As the main access route from a major road, please think carefully about narrowing of roads or raised 'speed cushions'. They make little impact to behaviours (see King's wood Gate for an example of narrow roads and speed cushions having little to no impact on driver



behaviour) and cause a bit of a nuisance for those of us who obey road laws.

- Street planting and narrowing roads is destroying Monmouth
- Pointless expenditure of money that could be better used elsewhere
- Why do you show a car pointing the wrong way on a one-way street, do you know nothing about Monmouth! Why have you lost the traffic lights. Why are you using different coloured bricks to show crossings when this has been proven not to work in other towns. Why do you view this as the entrance. Why aren't you showing improved heritage signage on the Dual Carriageway to entice people to visit. Stop putting trees and planting where they aren't needed you block the view to the river on the one side. This is appalling.
- Narrowing roads any further will cause/already causes real problems for pedestrians – dangerous as bicycles swish past old and young, mothers with prams. Don't please don't narrow anymore so that people on bikes can 'actively' push past.
- Entrance from Cinderhill Street is fine as it is. Money would be better spent on improving Monnow Street for example getting rid of the covid measures and seating

to provide more parking in town and the shops that are in Monmouth

- Who's going to attend to tree roots lifting pavements? Who's going to attend to masses of leaves in autumn? Trees often cause blind spots for motorists. As there's no money to maintain them, pruning, sweeping up leaves – hazardous to pedestrians when raining.
- You're just trying to reduce our roads stop it. We don't need trees in our Town Centre we are surrounded by natural beauty and long term the roots will just lift the pavements and road surface leading to problems with pot holes and raised pavements.
- Narrower roads will cause further traffic problems
- Narrowing of the roads to let cyclists use the pavements is a bad idea. With traffic travelling at 20 mph it should be safer for cyclists to travel on the road. Yes to more planting and better signage. Yes to better signage and public art. BIG NO to mixing cyclists and pedestrians on pathways – an accident waiting to happen.
- Surely this junction will still need traffic lights and road markings to be safe. These seem to have disappeared in the image above.
- Narrowing the roads will create traffic problem no one walks into town apart from ramblers. The minute there is

an issue on the A40 the town grinds to a halt. This will make that worse not better.

- Maybe in 25 years after everything else!
- The road narrowing outside Bridges is terrible, very dangerous for cars and lorries, with people parking on double yellow lines. Why would we want to do more of this? It just makes it harder for car travellers but hasn't improved anything for pedestrians so won't encourage more people to walk.
- Idiotic idea
- Narrow roads is not the option to consider. Pollution will sky rocket. Making the entrance better is always welcomed, the bridge over the Monnow is a disgusting eyesore. Where's your vision for real change?
- We definitely do not need narrower roads – traffic is already an issue coming in and out of the centre.
- Pedestrianising creates less options for drivers and is likely to reduce footfall. Most people drive into Monmouth and other town centres who have made this mistake have killed their high streets. To make it greener, suggest free water refil points, planting more trees and including more electric car charging points.
- It's one of the most ridiculous places to narrow a road where the traffic flow currently works – it would be like

replacing the motorway on the Severn bridge with a single lane.

- Waste of money. Road is already narrow. Spend money on Monnow Street pavements!
- This is a main artery out to Rockfield and through town. The notion of "narrowing roads" is careless and thoughtless and lacks imagination.
- The roads here currently work perfectly to allow a sensible flow of traffic through town and cope fantastically when the A40 snarls up. To alter this seems foolish. A 'Welcome to Monmouth' sign would be quite nice though.
- Do not make roads narrow and pavements wider!!!!
- Narrowing the roads would cause way too much chaos as this is main entrance for heavy goods deliveries and coaches to town. The layout currently works perfectly and adding additional trees would just cause sightline issues. Pedestrian access is great as already an existing crossing there.
- We live in the middle of the countryside surrounded with fields rivers hedgerows and one of the biggest forests in the UK. We do not need more plants at the expense of traffic flow and parking.
- Think lessons should be learnt from the disastrous rework of junction a Wonastow Road and Rockfield Road

– and St Thomas roundabout/crossing. Both are hugely unpopular and potentially dangerous. And please can we forget all of the emphasis on trees and rain gardens?

- Everything seems to be anti cars. Do not narrow roads or raise footways! Public art – yes. Lighting – Yes. Planting – No it goes to ruin with rubbish and dying weeds. Abergavenny and Ross work pretty well.
- We don't need plants and trees! We need visibility. Where are the lights? You have taken parking away. We do not need art. What a waste of money. Narrower roads? Who's making this up? No, no, no!
- Residents do not want any more narrow pinch points for the roads.
- Narrower roads? Are you mental? Town is already a pain in the arse to access by car.
- Why do you want to prevent visitors being able to drive in to Monmouth without congestion? The pavements are here are wide enough. The river bank provides greenery and trees. Why try to make it look like an inner city
- There has to be some traffic flow through this area; this area is marginal now – these plans will make it a nightmare. The Blestium Road rationalisation is enough for this area. (see also Dixon Road)
- It looks ok as it is.

- Better signage especially on the approach from the A40 to the roundabout which is often not recognised as such.
- Narrower roads are not a good idea as the area has to be served by large lorries and buses etc. Narrower roads would cause more blockages.
- It's difficult to see what specifically is being proposed. Do the pavements upon arrival from the south (by the Shell garage) really need widening? There are no real pedestrian destinations here. Any aesthetic improvements would of course be welcome along with improved signage. Signage to send HGV's towards the link road would be more than useful it is currently lacking. HGV's for the industrial estate heading to Drybridge House and then using Wonnastow road isn't good for anyone and Sat Nav isn't smart enough to know that. More obvious signs that make it clear they need to use Portal Road and the Link Road are needed.
- Shared space for pedestrians/cyclists and or vehicles maybe good in theory and on paper, but in practice makes a very dangerous combination for visually disabled people. I and family now actively do NOT cycle when in a shared space with pedestrians or vehicles. Husbands journey to work locally used to be by bicycle. The shared space is dangerous for both pedestrians and cyclists, especially at busy times, people are on their

phones and often spatially unaware. He now uses a car rather than cycle due to shared pedestrian pavements and narrowed roads feel even more unsafe.

- To preface: I'm resident in this part of town, and access the town via the route from Portal Road and Cinderhill Street over the bridge by Chippenham Playing Fields. Please ensure that any pedestrian-first measures are not taken without regard to maintaining traffic flow through the area, otherwise the roads will become more congested. If Cinderhill Street is considered a gateway to the town for road traffic, then we should be aiming for all road users (pedestrians included) to have as unimpeded as possible a route to the centre of town; creating traffic problems will not make a good first impression for visitors entering the town from the south. On that basis I would be against implementing shared space crossings, as they are not effective or safe to implement in areas with high traffic volume – which, by definition, is what a town gateway is expected to have ([https://www.ucu.org.uk/media/8143/Shared-space-how-safe-is-it/pdf/shared\\_space.pdf](https://www.ucu.org.uk/media/8143/Shared-space-how-safe-is-it/pdf/shared_space.pdf)). The off-licence and chip shop here attract vehicle users, which adds to congestion problems and will further increase the risk to pedestrians and cyclists if shared space measures are implemented. I agree with the proposals for tree

planting, landscaping, and green infrastructure. The quality of the housing in this area may pose a challenge to making the area more attractive as an entrance to the town.

- Reinstate the beautiful planting of the ground at the cross opposite Saint Thomas Church the widening of the road has spoilt that area
- Signage on A40 before road into Monmouth would be beneficial and coach parking.
- Narrow roads would be a disaster, lorries need to be able to get to the industrial estate. The area around bridges has already been altered. The roads are too narrow for lorries/tractors/buses. The pavements have been widened – no more people use the pavements just because they are wider! Professional artwork is welcome but the paintings on the shops are amateur and no better than graffiti.

## Bus Station Improvements

### *Strongly agree and agree*

- Yes, but low priority.
- As above, use natural materials where possible, green roofs. Not too modern design, use stone or wood. It is a town centre not a city centre. Current plans lack character and are too minimalist and modern to fit in with historic town
- Clear signage (which side of the road to catch your bus) and improvement of safety (crossing from one side to the other over a swathe of tarmac) would greatly improve the user experience of the station. Plus benches and shelters, it rains in Wales and not everyone can stand for long periods! It also has the 'back of a superstore' aesthetic currently and does not reflect the historical nature of the town.
- It just needs to be functional
- Public transport in general is quite poor in Wales so any improvement is a good thing
- I don't think the bus station is as bad as the narrative suggests. More buses, especially at weekends would be welcome
- No point if there's hardly any actual buses to use
- I don't think it's the most important thing
- Terrible bus service anyway so what's the point! No incentive to use public transport
- Needs better shelters to protect bus users from the weather. Would encourage public transport use if it didn't involve a half hour waiting in freezing wind and rain.
- Improving the look would be great, however improving the number of routes and the timing of buses to link with other public transport (especially trains from Abergavenny) would be of greater value.
- The single biggest problem Monmouth has is that public transport is so irregular as to make it a luxury which can be enjoyed if carefully planned around but never considered as a reliable resource. The number of routes needs to be expanded, and crucially, more buses should run throughout the day, especially to Newport which is main 'commuter' route for Monmouth Residents. There should be a direct bus to/from Newport which departs regularly from early in the morning until at least 8pm. This means that it is possible for people who commute to Bristol, Cardiff and even London to be able to do so entirely using public transport. This would increase the number of working people who are willing and able to live in Monmouth, and would boost its economy.

- It's very good as it is but any improvement will be welcomed
- Any improvements to be welcomed. At present it is a very unattractive and unwelcoming spot.
- There needs to be more emphasis on express bus availability to encourage more use of busses to employment and education centres such as Hereford, Ross, Gloucester, Newport, Bristol; and Cardiff.
- Definitely more trees as it gets so hot there in the summer
- More comfortable seating
- Nice already this would be a great addition
- Looks nice
- The art is a waste of time flaunting money at a time basic amenities are neglected. But the area could do with better signage  
.. and more busses.
- Although I agree. First creating better transport links and more buses would be a good start before making it look nice.
- I use the bus station quite regularly, a bit of tree planting would improve its look!
- Complete revamp to accept national express again, covered shelter and landscaping

- Much better shelters and signage needed. Whole bus station area is very "sad" and drear at present.
- I didn't even know this classed as a bus station for ages after moving here.
- More green space would be welcome.
- This is the best part of the proposals, but could be done better – we don't need trees the fallen leaves will cause slippage issues for the elderly that use the bus station. Why do we need the road dug up to put different colour paving in, do you think pedestrians and motorists are THICK? You appear to be making changes for the sake of making changes. We've had enough of our roads being dug up. Leave our roads alone. You're spoiling our beautiful Town with all these stupid ideas. We want our high street back, get rid of the wide pavements. You have raped Monmouth. Stop It!!!!!!
- It will make the town look lovely with the new trees, plants and artwork.
- More frequent buses?
- Improve bus links to regional towns.
- Good pavements and good shelters is all you need. Your ideas will be too expensive.
- it would make the bus stop more inviting
- Some buses stop on one side of the bus station. Others stop on the opposite side. It's not always obvious.

Signage for each side and it would mean another bus shelter on the opposite side.

- This is the only workable option you've included. But why do you have to put coloured pavings in. We don't need our roads dug up anymore. Spend the money on filling in potholes. We don't need trees in our Town Centre we are surrounded by natural beauty and long term the roots will just lift the pavements and road surface leading to problems with pot holes and raised pavements.
- Better bus shelters and more comfortable for elderly people
- Agree- some simple interventions could really make a difference here. Currently, the roads are so wide it is difficult to cross as a pedestrian.
- a no brainer, yes please!
- Also need coach drop-off
- A straightforward proposal which should be done as soon as possible
- It is a pretty grim space at present – any improvement would be welcome.
- Public transport is vital and of increasing importance bring back a (light) railway!
- A must do, could be an easy quick win

- Too much wasted space here. Monmouth is small, so every inch used is critical. Provide more space for pedestrian / seating, less for buses. Maximise.
- I don't understand the need for trees!
- But again, do not give less room on the roads for traffic.
- The bus station does work quite well at the moment. More seats would be useful when waiting for the buses the new board with travel information has been a big improvement.
- Not a regular user but lax character. Currently open hard space could be improved.
- Landscaping would really lift the area, it is grey and depressing at the moment
- This does not address the lack of public transport for the town. Few buses after 5 pm. As the Shire Hall board describes, no train station in this town. Compare with frequent services implemented for valley towns into the cities. Make it look nice by all means. But where is the action on public transport?
- Upgrade bus services to give more connectivity to and from Monmouth
- Yes make it people friendly it is a concrete desert at present. I never use public transport because too infrequent and unreliable. Why not put timetables in local paper?

- Would like to see additional provision for visiting coaches. Don't think we need an island with trees.
- Keep it simple and clean lines.
- The bus station needs to reflect the historic town and be useful for those that use it – more shelter, information and seating please
- More buses need to more destinations. No running of engines when buses waiting – to cut down pollution.
- It is not clear where to stand for each bus.. Could have more seating.
- To me this this is a quick win option. There is little that is required here apart from additional planting and signage.
- Better signage, better waiting areas, more buses
- Area outside HomeBargains is full of litter and store walls paint in poor condition. Overall appearance of bus shelters need constant cleaning , this is not being done.
- You need to improve pedestrian access here since that is the whole point of public transport
- Agree to improve the , however the amount of space on the island should be reduced from that shown in your proposal. I've been waiting for a bus there and there have been six (6) buses double parked in that area (M1, M2, M3, 65,69,68,60) area. Admittedly a rare occasion but it is always the exceptions that break a good plan!!

- Anything we can do to increase passenger numbers is great.
- Nicer waiting areas and ability to handle more buses as the bus services to the area needs to be improved.
- The New electric buses are really quite large and Monmouth isn't. Please please consider how they are going to turn into the bus station, the covid pavement bears the scars of having the rear wheels of vehicles long being driven over it.You appear to have planting drawn on the corner (presumably SUDS) If not carefully thought out it WILL get driven over just as The Cross roundabout by the Green Dragon Pub did after it went from round to oval. There is little that cane done about the exit from the bus station other than ensuring the buses are given plenty of space on the Waitrose side of the street(no parking bays or street furniture) so they can pull out straight and then turn.
- No comment
- Agree but needs to have be more of a hub with more information on travel.
- Local residents needs should be taken into account as a priority.
- I hope that access to home bargains and Monmouth keep are not affected



- Lorries turning into this area to supply home bargains often have difficulties when cars park opposite the turning

*Neither agree nor disagree*

- Looks ok but again, sort the town, Monnow Street and the empty units out first
- Would be nice but not the priority. More useful is more public transport
- I'm not sure how busy the bus station is due to a lack of public transport.
- This is low priority. More buses are more important
- This would be low on the priority list for me as it works fine as it is.
- Only if it doesn't hinder general traffic and parking
- Currently don't use the buses at all, though that area is just about functional, and a place to move out of asap. Given the lack of a local train station, what else can be done to support more integrated public transport (with the win of less need to bring a car into the town)?
- Its not needed. We do not need this upheaval in the town.
- The bus station serves its purpose but could perhaps benefit from additional shelters.
- Need crossing for pedestrians to access car park and home bargains

- Sounds okay, but is it practical and have room for buses to pass each other
- Again not a priority when there will be limited funds for projects. The new electronic board is very good and I think the existing bus station, if kept clean and tidy, is fine.
- Its behind the main street, which would be nice to improve first. But it would also look nice
- I agree that the area should be improved and to start with regular cleaning of litter and in particular the area at the back of Estero where they keep those waste bins - it is an eyesore and unhealthy! The home bargains carpark and entrance is disgusting!!

*Disagree or strongly disagree*

- This is definite "nice to have" and will not drive any extra business. What the town really needs is a metro rail link into Newport.
- Too cramped. Posters and planters won't resolve that!
- Larger buses and coaches would still have difficulty getting out onto Monnow Street. There have been accidents due to the tightness of the turn. Why not have the bus station at the Blestium Street car park. Near the toilet block.. Even rebuild a more attractive welcome centre and toilet facility.. The existing bus station could be a mixture of car park spaces and flower beds.

- bus services in Monmouthshire are abysmal, not fit for purpose and underused. waste of investment funds
- Unless you improve bus routes, matching bus timetables to improve connectivity, it is a pointless exercise. If you do improve bus availability, particularly to England then there is a point.
- get all traffic, including buses, out of the centre of town entirely
- Yes to adding some landscaping but not to reducing the space for buses to set down, lay over, pick up and manoeuvre past other vehicles.
- Bus station serves its purpose as it is. Public transport to and from Monmouth is shocking so why shell out money on that.
- Better signage and travel info is ok but dont waste money on a grand redevelopment and the AI image is too modern for our characterful town.
- I think the bus station is fine the way it is for the number of buses we have passing through Monmouth. I think the buses could be more frequent though and
- Pointless it will be vandalised within days
- This is not a priority - we need to increase bus frequency and bus times in the evening/night time (travel to and from Hereford/Newport/Cardiff/Ross at night time on the weekend)
- I don't see the need for more trees. If public art is to happen, please ensure it is of a professional quality.
- I dont believe money should be wasted on art installations when so many important services are being cut due to budget cuts
- What is the thing about public art ? Just tidy the place up !
- Not enough money to develop that, concentrate on the main town centre
- Don't feel there is a need for this
- It needs to be practical and functional. No one comes to a town to see a bus station.
- It's easy to find and isn't a big enough space to turn into something more engaging. Better information and buses after 5 pm would be beneficial.
- it is a dangerous area and vision needs to be clear. Low plants not trees. A proper crossing point. We need a proper drop-off point for visitors to the town coming in coaches. Often Blestium Street is full with local buses especially at 12-1 when the drivers stop for lunch break.
- I believe it is adequate as it is at present

## Slaughterhouse Arches

### *Strongly agree and agree*

- ABSOLUTELY! Of all the ideas that would really make a difference to Monmouth, this is the one. This would be a real game changer, turning what has become an disgusting eyesore into a beautiful hub of culture and activity.
- Keep the historic stairs access, the road access can be made safely accessible. The step access keeps the historic character. I think the people of monmouth can use the stairs without issue dont strip the caracter. I think it is iportant to keep the hooks and architectural features. Again design should not be trying to mimic a city but have a quaint village feel
- A sad neglected part of the town that has the potential to be something special
- So much potential and unique to the town. Could be wonderful. But would need proper access, promotion, lighting, (very damp!). Could be amazing space for independent makers and producers. A real destination.
- A long overdue idea
- This would be a great food quarter with cafes and bars open in day and evening
- Great potential for this area

- Yes, another bridge/access for those that it might benefit, would be a good idea. The infrastructure and the narrow main road and dreadful trip hazard pavements Nedd sorting first. The town needs improvement for us community initially and then consider enhancement for tourism. Rectifying your planter disasters, sloped pavements and narrow roads through town would be a magnificent improvement.
- The cost of repairs etc is prohibitive and has been talked about for the last 50 years. They could be really good but private finance will be needed.
- This would be an ideal place to build in references to Monmouth's incredible musical links and history. how about plaques in the ground (like Hollywood stars) for each band that have recorded at Rockfield? oasis, queen, stone roses etc.
- They should be repaired but making them a visitor feature is a big ask
- and this time get it sorted 40 years later!!
- I've only been down there once. It looked interesting but it was gross! Not sure if it ever gets any sunshine? It might be an interesting walkway if cleaned up and resurfaced but don't think it's a place to linger!
- Make the slaughterhouses phase two of the butter market action plan.

- Making this accessible place to sit by river
- Love this. Priority for use of the business spaces there should be given to local businesses, not national chains.
- Could be a good area for cafes and craft shops despite the narrowness of the path. Would be much improved if the windows in the building above could be changed
- Excellent. A great opportunity
- I think this would be an incredibly unique and exciting area for the town, especially as it showcases the river. Cafes and bars along here would bring so much to the town. I also think this area would be useful for local arts groups to use to bring in performances.
- Do basic maintenance first. eg remove trees growing from wall over river and make good the masonry. Sewage of course needs attention.
- They could be made into artisan units,
- Likely to be hugely expensive. Art, craft and eating experiences would greatly improve area. Also needs pressure on farmer to remove current eyesore of derelict buildings opposite before area would attract visitors. Would also need to be well signposted to increase visitor awareness.
- Something should have been done to attract visitors years ago, it would be such a draw to the area to have these filled with maybe local arts & crafts, cafes...

- On the face of it, regeneration of this area is highly desirable but is it realistic. Can this area ever become desirable without good lighting and retail outlets and catering facilities.
- It would be good to see these enhanced and used.
- Fantastic idea – long overdue.
- The Royal Monmouthshire Royal Engineers and local private landowners (Vauxhall farmland) must be involved in discussions/decisions about this. Nothing will be possible without their cooperation. The re-opening of the Inglis bridge is essential for this. The RMRE seem utterly reluctant to do this, for reasons best known to them. I feel strongly they are against increased public access around their barracks site, perhaps for security reasons?
- So much potential and an important part of the town's history.
- well overdue, fully support any changes to this area, additionally improving access to Tibbs bridge and the rear of the old museum from this site would be helpful
- This would be lovely if the footfall is big enough to get enough trade in these spaces. Maybe weekend trials in container units?
- We need more to fill up the high street firstly
- Have been asking for this to be done for years!

- This should be a lovely area but needs to include the Inglis bridge repair. Can the town council pay for that as it links in Osbaston residents and dog walkers. This is where the market should be.
- River footbridge first.
- It would be nice to have this area cleared up and made as a walk-through to the town and viewing the river but as it gets very little sun, it's not an area to dwell in for very long!
- Big yes turn into shops for visitors or visitors centre, improve with bistro so as you can chill, do it.
- I've been down there from time to time. Amazing view of the river and Vauxhall. Could become a prime place to meet. Just look at Coal Drops Yard in London to what can be done to revitalise neglected premises.
- This is a great idea.
- I think getting the visible streets sorted is a higher priority in terms of use, albeit better lighting, pathway and steps etc for the narrow bridge behind Iceland is a priority.
- Links to cross river access via Tibbs Bridge is essential. Existing Tibbs Bridge environs very run down and disheartening.
- Another area of Monmouth which is crying out for some tidying up and general TLC.
- It would be great to make more of a feature of these. They feel like they have the potential to be a bit of a hidden gem. I do however think the aesthetics here are important. The above picture looks like it's going for a swanky London vibe. Gentrifying part of Monmouth's history like that would be a shame. Do you want it to feel like a fancy cocktail spot, or a welcoming, historic market town space?
- The slaughterhouses could become a visual landmark for Monmouth. Utilizing this space is a no-brainer and would be amazing.
- Stop sewerage going into the river. That area is disgusting
- I remember proposals to develop this area when I was a child 35 years ago. Considering Monmouth is on 2 rivers, the design of the town does not make enough of these areas. Having this area developed will only work if good links are provided with the top of town and good signage. Could be fantastic
- Agree with repairs and preservation but find it hard to envisage the enhanced space proposed and to what extent it would be used.
- Of all the proposals, this has the biggest potential and should be a top priority. Other towns and cities have

exploited these sorts of buildings, turning them into vibrant areas for locals and visitors alike.

- This project has the greatest potential.
  - This is the best idea in the whole proposed plan. Could be a focal point for the town with cafes, restaurants etc
  - Make use of this historic area and clean it up
  - While this looks lovely you appear to have cheated the scale. Of course it's important that our history is preserved but there are more important things that money could be spent on rather than a very expensive vanity scheme like this.
  - It would be very nice, stops the area being wasted like it is now.
  - Riverside possibilities look good – it is currently dirty, weed-filled, not good at all.
  - The Arches could be really improved. It is sad to see it as it is.
  - The idea of having it restored to safety is smart as teens quite often end up down there, but personally I don't think it would make a very good tourist attraction and that funding and energy can be used elsewhere
  - This could be a great enhancement BUT would need to be checked at night as it could lead to a good hiding place for drugs and rough sleepers.
- I didn't know these existed.
  - This could be lovely but realistically in these straightened times where are you going to get funding from.
  - I have lived in Monmouth for 40 years and I have never been to this place
  - The development of the slaughter house area is very positive in order to maintain the safety of Priory street. Redevelopment of the riverside area is very positive but must be done sympathetically to the character of the town. These AI images are too modern for Monmouth.
  - Strongly agree that urgent repairs need to be carried out to preserve the historic structure which has been shamefully neglected, including the key wall along the side of the river. Less convinced by the follow-up phase due to the limitations of the site. It is north facing so never catches the Sun (the sunny image above is optimistic/misleading) and water proofing the slaughterhouses would be a phenomenal challenge. The projecting walkway over the river is an intriguing idea but is it really structurally viable?
  - This would be money as well spent, opportunities for local small businesses a definite.
  - Anything to repair and preserve this will be a very costly project

- Good luck—it would be a great enhancement—can't see it happening
- I have for many years thought that the slaughterhouse arches would make a great riverside space – currently they are disgusting/dangerous/intimidating. However, the area at the Iceland rear area meet tackling
- If this area is not improved soon there won't be anything left. I went there at the start of the year and the smell was horrendous, I don't think any tourists would want to go there at all.
- Sort out sewers as soon as possible, do the minimum needed to make it an attractive place as possible. In Pru footpath, deal with the greenery by the steps and access at the far end. Not too expensive and a good immediate plus. Essential repairs and information on the structures also please.
- Ambitious but would be exciting
- Priority needs to remove debris from field opposite – looks grim for residents and visitors alike
- It is so sad to see the monnow having an a natural colour due to pollution
- Nice idea probably need to integrate arches into the market hall
- A must do project it's of great historical interest and has lots of potential at the moment a largely unknown town asset.
- Another hidden asset although a long way off to achieve
- These are an eyesore and should be improved/preserved.
- The best idea. Long overdue
- This could be amazing if you have the commercial acumen and not a quick win thought process. This could be a major new attraction for the town. Right now it's a health hazard and disgusting mess.
- Sitting and eating provisions ?
- There could be better things to do first
- This plan was put forward several years ago it should be done but where will the money come from?
- Should be part of a wider master plan for whole market Hall site and Key publicly owned buildings in locality. Needs a coordinated asset strategy.
- Agree with essential repairs, especially relating to structure of road above. But think enhanced visitor and activity space is a waste of resources. Sort out the main high street first.
- This would make a huge difference

- I love the glass balustrade, you can look down into the river and across the fields as you walk along
- It is potentially an additional attraction for visitors, and a link into Vauxhall fields where further activities could be organised. The Medieval festival is good; how about attracting more events? And spend the £50K to repair the MoD's bridge and allow pedestrian access to the space, before you start.
- This would be a real destination area for the town.
- As part of this development, you should tidy up the dilapidated sheds across the river in the fields which were badly damaged by the winter flooding
- About time
- Take a look at San Antonio riverwalk and take a few ideas from there.
- This is really essential to reconnect the north end of town and frontage to at least one of the two rivers that are currently severed by the dual carriageway and private housing and car parks. Not least this provides a gateway of connectivity to short walks and greenspace that town residents and visitors can enjoy.
- This has been discussed over many years & nothing happens
- Great idea, but what about flood mitigation?
- Bridge from the free car park needs fixing, should make more of the riverside like cafes.
- This space is very under utilised I feel and would benefit the area by being accessible. Making each archway its own cubby for heritage and history of Monmouth would be very cool!
- An asset to the town that could easily be used to sell the tourism aspects of the town much better. A potential real attraction, and one that few other towns have.
- Make better use of all the waterfront sites in Monmouth
- There is little point just regenerating it tho, the follow up walkways and a walkway linking to the bridge are the really exciting parts
- There is huge potential to make the slaughterhouse arches into a vibrant, pedestrianised artistic market and restaurant area. It has a brilliant riverside location and wonderful view across Vauxhall. Done tastefully it could be the jewel in Monmouth's retail crown.
- I would love to see this happen
- Proposals make sense, would be nice to be able to continue to walk round by the river but below the Castle/House to Nailers lane if land can be obtained from MOD.



- This could be a summer destination point for food and drink.
- The discharge into River Monnow needs addressing as there is an awful smell in the area at times. This area also has the potential to flood so how will this be resolved? The existing building is ugly and looks neglected.
- It would be great to see this space used in the way you propose, my only concern is flood resilience. The Monnow has flooded and will again. Does it flood the slaughterhouses?
- It's a horrid place. My dog wouldn't go near the place, she can smell death after all this time.
- Agree would be great but if funding has never materialised for other Monmouth projects, seems a bit unlikely will major structural work also required for above roadway.
- Lovely – but other projects need to be successfully completed first – eg museum, library, other public areas. Money is tight so don't go off on a new project when other projects are half finished.
- This area has been neglected for many years. The town has lost access to River Wye so more should be done to enhance monnow access. Such a shame that the museum has moved to the Shire hall, another missed

opportunity to do something imaginative. A walkway should be created along the monnow bridge to the monnow Bridge.

- I think the archer would be great as an extension of the market, pop ups
- Does it flood? Someone said sewage is a problem there – via a pipe I think!
- Needs modernisation, including safety measures
- But not if the expense is going to affect improvements elsewhere in the town. This will be very expensive and would well be a white elephant, but does need some attention.

*Neither agree nor disagree*

- Safety is always good, but at what cost? Can they generate income in addition? Feels unnecessary compared to providing shops and roads
- Not sure that's a priority
- It's a dreadful place where thousands of animals were killed...I'm no vegan but it's a dark dismal place. I'm not sure this works.. needs a lot of thought and public consultation.
- It's not going to happen let's be realistic
- It would be nice for this area of town to be redeveloped but I believe the main focus and money should be spent

on improving what we have already got. Decent shops , more parking rather than wasting money on redeveloping areas that will end up being empty like so many premises in town. Visitors need something to encourage them to come here in the first place

- A good idea not this is not a priority – supportive of preservation but unconvinced the wider ideas are a viable scheme given its lack of sunlight and darkness for much of the year and its too hidden away to generate sufficient footfall
- Agree with essential repairs and preservation. Don't see the point in anything further.
- there are more important parts of the town that should be regenerated before the arches.
- would never work and is a further waste of tax payers money paying consultants to look at it.
- Not sure people were use this area as it is rather cold and dark. Unless it becomes vibrant, it will be a waste of money. Not enough customers will come in. We are as a town already lacking customers to keep shops / businesses going, will you provide artificial sunlight?
- Agree with making essential repairs but cannot see this one as a viable project on the account of flooding and very high-cost. Also, please don't exaggerate

impressions towards Dexton will suggest addition to the walkway extending it almost right across the river

- In theory sounds fantastic, but the river Monnow floods the whole of the area.
- I agree with essential repairs and preservation of the structure, but not follow up face until monnow Street is thriving again
- I agree with essential repairs, but the rest is a necessary and a waste of money

*Disagree or strongly disagree*

- This would cost far too much unless it was fully privatised by a local cooperative of business people to create your vision. Why not engage some major local business people into what they would do with this space and how it could be funded. I think the chamber of trade looks very “light weight” and needs stronger representation in this major decision making.
- Waste of time and effort
- not value for money and not beneficial for local residents
- Unless a vast amount of money is available... the Sun never shines here, the area smells of sewage, the graffiti indicates a nasty nighttime population! UGH!!

- By all means do the repairs, but who actually wants to see where animals used to be killed? how are they attractive to anyone? Why dilute the tourist potential away from decent sites in the centre of town to somewhere rubbish?
- Agree with essential repairs but do not agree with follow up phase
- This is a ridiculous plan . Clean out the leaking sewage that's been in there forever! Get rid of the burnt down barn that's an eyesore .
- Cannot understand what businesses would survive with limited foot flow. A solution looking for a problem
- Although this area would be lovely, we do not have enough demand for this sort of development yet. Maybe in the future there would be demand.
- No need for this development until current shops are filled and High Street improved.
- What a waste of money
- This area takes the weight of traffic, battery cars are heavy. The sewage problem has been there for 20+ years. Go and stand there and smell it. It pongs at the back of the museum and filth runs into the monnow from an unknown source in Church Street area.

### Dixton Road Gateway

#### *Strongly agree and agree*

- More planting of native species. ensure lighting is nice town design and not too minimalist. Try to use natural materials for any planters and signage. please avoid minimalist urban design.
  - yes please, this area can be tricky to negotiate on foot, and many children walk this way every day
  - Don't sell the plot at the Dixton roundabout or give it to the Gwent Wildlife Trust. Then link it up to the Old Dixton Road.
  - The pavements around this junction are not wide enough as it is. Monk street appears to be one way on these illustrations? Trees would obscure the traffic lights. Widen the pavements before planting trees.
  - love the greenery
  - Pavements are narrow here. Lots of pupils on the move. Need safety.
  - The crossroads is already attractive but enhanced planting and a wider pavement along Priory Street would be valuable. Raised footways? I can't see how this would improve anything, it would also look quite out of keeping with the historical buildings all around.
- As long as doesn't make life difficult for those who HAVE NO CHOICE but to travel around town by vehicle for work and the disabled
  - This road is quite narrow so how a specific cycle way can be established. I am not sure. The road surface very badly needs new tarmac in Dixton Road!
  - discouraging vehicular traffic is forward looking
  - Archway welcome to Monmouth the town of monmouthshire, landscaping
  - Often a traffic bottleneck currently, so yes to improving the aesthetics. At the same time, traffic flow is of profound importance to getting in/out of town (and particularly so if the housing development happens on Dixton Road).
  - I agree with this but it must not be a replacement Inglis Bridge being restored!!!
  - I can't see there being enough width of the road and pavement for planting boxes.
  - Extend improvements to include "Inglis" bridge and provide a circular signed walk - Town trail, publicity of blue plaques
  - Same concerns as cinderhill. I think more greenery would be great so long as its well maintained and roads do not become more congested as a result from the changes.

- No
- Glad its adding more cyclist gateway to the town.
- Cyclist friendly? Lots of cyclists use Monmouth now, quite ok.
- Building 270 houses at the bottom of Dixon Road will not enhance the access to town. It will lose its appeal and look like so many other towns. Driving past housing developments instead of a pleasant rural outlook.
- it would be nice to upgrade the crossroads
- But not narrowing the roads in anyway.
- Any planting/planters need to be regularly maintained. Signs cleaned/repared. Many signs are dirty at the moment.
- Dixon road is very dangerous. The cars drive too fast and don't stop at the lights on the cross roads.
- I regularly cycle along this route and cars passing push me to cycle over the bumpy drains
- Currently unsafe for pupils / pedestrians. Anything to make the space less dominant for traffic
- Improved pdestarina safety would be a good idea
- Again planting would need to be looked after where would the money come from? The Centre of the town is very much used by local schools and at key times there are many buses, coaches and cars on the road, it would be a disaster to narrow any roads for everyone. There

are very few wide roads in this area. Obviously signage and better lighting would be a huge improvement.

- The raised foot weighs to be in a contrasting colour as an aid to disabled users
- Is this a shared space proposal? Would be nice if cars didn't need to be driven over almost every available space in the town. Abergavenny is much more attractive centre for shopping, without vehicles – and planting more shrubs will not fill the empty shops.
- This is a dangerous junction for cyclists and walkers alike
- Reduce / separate cycle paths – some cyclists are a menace, and they should use the roads
- Make it safer for pedestrians– this is not a safe place to walk and cars often drive on to the pavement even if there are people walking
- Traffic here needs to be managed better. Pavements must be widened since traffic comes too close to pedestrians and it is dangerous to walk here
- It will improve access for residents and school children. Improve safety.
- Why raise the footways across the junction? it seems an unnecessary expense, dropped kerbs work perfectly well. Shared spaces are a nice idea but don't really work very well in my experience and I've worked all over thew country for 30 years so have seen lots of them.The raised

surface at the pinch point has not helped pedestrians at all. I have on numerous occasions seen cars just ride up on to the pavement and force their way through when Monmouth has been suffering from heavy traffic/gridlock. Recently I had to duck out of the way of a bus travelling from the Shire Hall to the bus station at the pinch point because traffic travelling up does not stop far enough back to give room needed by the buses. Please consider putting in a yellow box or similar. The problem is that the bus had to swing in tightly to clear the vehicle, the driver sits in front of the steering wheels and consequently the front of the bus overhangs the edge of the pavement about 300mm and the wing mirror even more so. Luckily I'm able to avoid getting hit, I fear there are those who aren't. It was bad enough that another member of the public commented that I was lucky.

- No comment
- Looks great in theory, but again, traffic is a nightmare here for a significant length of time each day. This would absolutely create more chaos, queues, safety issues and ultimately lead people away from coming to Monmouth if can only realistically do by car
- Yes, but make sure you get the proposals right before you start!!

- Yes, but larger lorries could be a problem

*Neither agree nor disagree*

- I doubt that it matters that much.
- Thus is a busy road and I am unsure how the plans can really be implemented without making the road more difficult to navigate. I am curious if it would be a better investment to look at the junction for Osbaston Road which is busy and not easy to pull out if
- Don't care make the destination better first
- It's not unpleasant as it is but some signage would help visitors to get a feeling of having arrived!
- Comments are the same as those in Q 15 above. There needs to be realism or alternative car routes particularly to schools if Monmouth is going to be a bearable place for families to live.
- Currently looks nice, unnecessary at this time. Prioritise the other things first and see where funding comes from.
- Much more important things to do first than this
- Do not modernise a historic area
- More graphics showing trees where there just isn't space to put them without blocking pavements and overhanging the road.

- Again, my main concern here is that the planters and trees will simply become an eyesore through lack of maintenance and care.
- Again getting cars into car parks
- Somewhat concerned about sight-lines. Pedestrians – possible cross on diagonal as well on straight across one road at a time.
- Why all the planting in such a busy area?
- Footways need to be smooth and safe. Many people use shopping trolleys and walker frames. There isn't enough width for trees etc unless you pedestrianise the centre. Planters yes but who maintains them?
- Priority to maintain traffic flows, not enough space to do much
- Concerned that heavy vehicles turning left into Dixon Road will not have room to turn. Improve pedestrian/cycle treatment good if it can be done.
- Traffic particulate pollution, traffic exhaust pollution, traffic brake pollution, traffic noise pollution. Restrict access to very large vehicles, including agricultural! This is an over busy junction
- Please do not narrow or impact traffic flows. This is a primary artery and intersection.
- Pinch point for highway movements need to coordinate with surrounding highway schemes

- Narrow roads concern me. When the water pipes were fixed and roadworks restricted the road the congestion was awful. There are coaches going into the school. Even road signs that blocked the road a little created congestion backed up to the A40 by haberdasher boys school
- As you are aware HGV and large agricultural vehicles use the junction, and it is already a narrow road especially the Hereford Road, also the road width currently allows vehicles coming up Monk street wishing to turn right to Dixon road can move over enough for vehicles behind to pass either to Priory street or up Hereford road, without blocking down traffic to Monk street. Raised pavements would improve safety for pedestrians, but HGVs/Tractors ETC may damage or get damaged by such an installation.
- The existing cycleway at Drybridge house has caused a blind spot for traffic from Wonastow Road and the new junction isn't fit for purpose as cars now speed along the road whereas the roundabout slowed traffic. There needs to be a balance for cycles/cars. Most visitors to the town travel by car due to the distance.
- See my comments to No 19. Also, it is important to safeguard heritage buildings in this area. (What is the point of raised footways?)

- Anything to stop lorries going up the Hereford Road

*Disagree or strongly disagree*

- This junction is already a nightmare, made worse by all the coaches accessing Haberdashers and backing up traffic every morning and pick up time. This idea would be nice, but for me it's far down the list of priorities
- roads need improvement but not as renovation - more like more roads needed as a priority
- This is already an aesthetically pleasing area and would constitute a waste of money
- The town needs to consider other people in the community too. Everything seems to be moving towards tourists, those that can walk and cycle...this is not a realistic solution for most of the population. People have busy lives. They need to shop quickly, pick up, drop off children etc. Elderly, disabled, people from outside still need access and these proposals in my opinion, do not consider their needs.
- Do not narrow road here, used by school buses which need room to turn corners safely.already tight.
- An unnecessary expense. Would do nothing for the residents of Monmouth. There are many other things that money should be spent on. This is a very busy

junction for traffic and pedestrians with very limited space.

- No problem with access from dixon road for cyclists and pedestrians
- Don't think area is suitable for such development - lacks sufficient space for proposed enhancements.
- This is an extremely busy road junction, particularly at school times and attention would be better focussed on means of reducing vehicle congestion at this point.
- planting, raised footways, new signage and lighting will not practically improve gateways. mis-use of residents' financial contributions
- Until you do something about school traffic, anything that hinders traffic in these areas will be a disaster - it's already a nightmare trying to get anywhere around Whitecross Street/Monk Street/Dixton Road, Priory Street/Hereford Road for hours in the morning and afternoon.
- Please please do not narrow the roads around these traffic lights, sometimes large vehicles (including farm vehicles) come through here and could get stuck. This end of town has attractive buildings - very little face lift is needed here.
- Again driving needs to be a priority here
- As above wrt parking/vehicle access



- The cross roads are already busy and vehicular turning is tight. Waste of money.
- Once again it is at the loss of badly needed parking!
- Very low priority. Need to allow adequate room for service buses and school coaches to negotiate the junction.
- Again, this is not Al Dubai.. our community rely on cars to go about our business and importantly go to work. All this upheaval widening pavements narrowing roads, money being spent without proper consultation on things we do not need or want its dreadful. Just fill in the pot holes!
- As with cinderhill street this part of town suffers significant problems at various times throughout the day which would only be made worse by this. There is only one route through Monmouth and impeding it seems a recipe for disaster and likely to encourage people to use the dual carriage way and avoid town altogether
- I don't agree with narrowing the road. Increased difficulty for larger vehicles to turn etc.
- Won't be enough roadway for cars
- This is the worst thing you've come up with this cannot be achieved. Your computer programs may say this can work but you obviously don't know Monmouth or

understand the traffic flow. The roads are too narrow here to achieve what you show. Large vehicles and busses have enough problem =s accessing the Hereford Road without you putting more obstacles in the way. Again why do we have to have the roads dug up for different coloured slabs stop treating everyone like they are unintelligent. I don't want narrow proads and flipping plants alongside.

- again nothing wrong with current gateway -
- Horrible idea, you obviously have no idea of the traffic flow at this junction. Why haven't you focused on Dixon roundabout entrance that would be the natural welcoming entrance. Why aren't historic signs included to showcase the Bridge as an attraction to passing motorists on the dual carriageway and Dixon Roundabout. We don't need trees in our Town Centre we are surrounded by natural beauty and long term the roots will just lift the pavements and road surface leading to problems with pot holes and raised pavements.
- Yes to new signage planting and lighting. No to narrowing of road. Raised footways are unnecessary but repairing the pavements would be good. Mixing cyclists and pedestrians on pavements is a bad idea, an accident waiting to happen.

- This is the least convincing of all the proposals, my house overlooks this junction so I am very familiar with it. I think it is: unworkable – the left turn from Monk Street Dixon Road (see image above) is all very tight. Buses, lorries and tractors with trailers already have trouble getting around and this would make it impossible. – where are the traffic lights and road markings in the image above? Pointless – I fail to see how narrowing the streets with few trees would make this more attractive or welcoming.
- I think this would only work if you take traffic to a stop line further up the Hereford Road/Monk Street. Otherwise you are pinching even more of the space available to pedestrians and we are squeezed already.
- At the moment pavements are very narrow no room for landscape, it might all well obscure the traffic lights/traffic
- Again this Road narrowing won't work due to serious going A40, solve that and then do this
- Probably a good idea once every other real improvement is completed. It is the town centre that needs enhancing.
- Terrible idea. It is busy enough around this area with the schools in Monmouth and the traffic coming and going.

Making it narrower will just cause more congestion and frustration.

- This will be a disaster. I live just off this junction and any disruption / restriction of traffic flows creates mayhem. Leave well alone – the negativity this will generate will overshadow the positive effect of all the other good stuff.
- Make it nicer yes, bicycle route no. And I'm a cyclist. I really am.
- As above, likely to reduce footfall as will make it harder for drivers and making roads narrower is likely to create congestion, which will cause more pollution in the town centre due to cars being there for longer. Making it harder for visitors is not going to help bring more to the town, suggest making it easier for visitors coming by car.
- The only thing that would be beneficial is improved lighting. The road is already too narrow for a lot of the road users, and it would make it incredibly difficult if there are traffic issues on the dual carriageway.
- Roads narrow enough already
- This junction is narrow enough already and does not need changing. There is enough greenery surrounding town and with the lovely garden at Oak House without adding more. Lighting for pedestrians at night time would be good though.

- All you are doing all you are doing is planting trees on the pavements. Making pavements wider and the roads narrower.
- Unnecessary
- Not a priority and widening pavements will cause congestion for school traffic. If you have ever driven from Wyebriidge St to Hereford Road in the morning, you'll know that there is often gridlock or extremely slow traffic. This will make it worse!
- needs to be good for cars NOT bikes!
- This would cause absolute traffic chaos in this area due to large vehicles that use the area. additional trees would cause more danger with sightlines blocked. It works perfectly as it is and never been a problem.
- simply restricts traffic and wastes money. Millions of tax dollars have already been wasted in a similar way on cycle lanes that nobody uses or asks for. the people who implement this should be prosecuted and maybe will in years to come as have been in the US.
- Road narrow enough at present
- Leave it as it is, just resurface road and pavements and paint railings, buildings etc. It's been that way for hundreds of years...leave it alone....stupid wide pavements and tree planting will make it look like

everywhere else and cause traffic congestion....it's historical, leave it

- This is probably the most impractical and undesirable proposal. It is impossible to narrow the carriageway and why didn't the pavements because some large vehicles already struggle to access the corners. Pedestrians will be put at greater risk than they are and have been present. Please leave alone!!
- From visits to London cyclists flying across junctions and on pavements is chaotic, cyclists and pedestrians mix worse than cars and pedestrians! Go for park and walk (cars and bikes).
- Why are you making things easier for cyclists ? We need shoppers and day visitors ! They come in cars and coaches . Why are you making it harder to navigate and park in town ? Raised pavements ? Do you understand how hard it is for a disabled person to get out of their car on Priory St now ? Straight out onto a kerb . Disabled parking is not up to standard .
- Signage would be helpful, but making roads narrower would not be desirable for the traffic and residents
- There isn't room to do this without compromising on the existing road. The junction is very tight for larger vehicles as it is. Restricting the road width further is bound to lead to accidents

- See comments about the Cinderhill St Gateway – we need some effective traffic flow; this area is restrictive enough – please don't make it worse.
- Does not need planting, could make it congested.
- I do not think there is the space to do as proposed and against any road narrowing
- The Dixon roundabout would be the best place to enhance, the scrubland is a disgrace to welcome people into the town.
- Again, please be mindful that any measures taken here do not exacerbate congestion problems for road users. This junction is in the unique position at being the centre of the two main routes through the centre of town – poorly implemented measures here will cause congestion problems that will run down the length of Monnow Street and down to the A40 junction, which will have a negative impact on the experience of visitors to the main shopping and recreation areas of the town.
- Leave it as it is!
- I think cyclists are already adequately catered for. Not everyone living in Monmouth can manage without a car.
- Another disaster waiting to happen. Lorries/buses/tractors/cars/bikes need to be able to pass each other – please don't make it any narrow or make the traffic lights 4-way!

- The queue of traffic when School opens/closes is huge – backing up to the memorial roundabout. To put trees in to take up the width of the road would just push the queueing traffic to snarl up the memorial roundabout and create a nightmare
- Not an important issue

### **Blestium Street and Monnow Bridge Arrival Point**

#### *Strongly agree and agree*

- This sad space is a travesty. It is a prime spot, right next to our historical bridge and should be leading residents to it, and from it into our beautiful town. Green the space up, provide seating and shelter and a space to be (the small scheme in the picnic area has already improved the area enormously in my opinion). Connect the town to the river that provided its lifeblood. Provide parking but cover it with solar panels and ensure drivers pay their way. Include coach stops and Aires to improve visitor experience. Public toilets are a must (but 'subtler' ones)
- Lovely area by the Monnow spoilt by ugly toilet block that needs replacing with something more attractive. Right by the historic bridge, this area should be a focal point for family picnic, events and generally a place to spend time.
- This would be huge for the bottom of town
- Would be great to stop cars going down to the allotments or have the road coming off the car park. It is dangerous and detracts from the river monnow when you have a road between the seating area and the river ( this is by the public toilets)

- Visitor centre
- Parking
- This should be a place for families to hang out and relax on summers evenings. You need paddling places as well as cafes, toilets, restaurants, pubs etc.
- This area needs lots of tree planting to soften the hard car parking area.
- Sort out the uneven pavements and stupid covid installed barriers and put street back to normal without stagnant water puddles ! Try pushing a wheelchair up Monnow Street, impossible !!!!!
- More trees please. Add fountains.
- Of all the proposals this one would be the one most welcomed by Monmouth residents and visitors. Please include the river and its embankments below the Old Monnow bridge to the newer road bridge.
- This is the main route into town for most and it is at best unassuming/disappointing, and at worst a bit of an eyesore. This plan would help a great deal, and help support and frame the historic bridge and gatehouse.
- Notices to discourage Pigeon and Duck feeding. Net bridge roof to discourage birds. Fix roof tiles—safety issue. Greater tie up twix CADW and CC to maintain bridge. Open bridge in summer. Volunteers to man. It

really is a big visitor attraction. It's unique. Organise litter pick on weekend mornings. Volunteers.

- Small improvements already made. Vision for area very encouraging and would greatly enhance this area of town.
- New toilets should be a must as the ones there now are such an eyesore for Monmouth... We should definitely be making much more of the beautiful Riverside area...
- The toilets should be seen as an urgent priority in this area, ideally with manned, pleasant to use, clean and pay to enter toilets .
- Much more could be made of the Monnow Bridge area, with events, markets, food offerings and seating.
- The best contribution that can be made to the enhancement of this area is the re-opening of the Gatehouse pub and its riverside terrace. What enticements and support can the councils offer to prospective landlords on this exceptional site?
- the current improvements have been a real boon to the area, further improvements, especially to the toilets would be great. additional hour/half hour free parking in this area would be great for promoting quick visits, and increase footfall.

- This looks good now but is limited on use for mini festivals in Monmouth at this green space as the tables are fixed
- Modernise the toilet block and provide more seating and possibly a cafe
- This should be a lovely area for picnics
- Better cleaner public toilets is a must with nice seating on riverbank for picnics but with ample rubbish bins and dog poo bins
- Anything to make this area enhanced for visitors particularly with toilets and seating would be welcome!
- The existing public toilets are an absolute disgrace.
- less car parking in town will make the centre of town altogether better
- Big tidy up replace the toilets with new ones ,
- Currently a haven for asphalt enthusiasts, but really doesn't capitalise on the beautiful river and bridge. Given the thought for more community-based events etc, how can this area be used for that purpose?
- Yes but not with those few lost-looking stalls there. Tbh I'd say that little car park is needed for disabled spaces. And try to keep as much grass as possible e.g. the riverside bit by the Principality stadium looks too grey.
- Monmouth does not make the most of its riverside like other towns like Ross -on -wye

- Loos very poor and dated. Should/could make an excellent link/start point for tourist coaches etc.
- It would be lovely to make this space more friendly. Get rid of the carpark and make it more of a courtyard. Again though, I think it's important that the proposals stay true to the market town character, and not try to be copying a bigger city like Cardiff. Make it unique and different.
- The market stalls and food vendors that set up in the car park are really great it would be nice if they weren't situated in a tarmac car park so this is really appealing along with improvements to the public toilets there aswell. It would be really great if this area could accommodate the look of the bridge by moving towards a more rustic village aesthetic but made with modern tools and materials. The modern stuff is cool and looks nice but doesn't offer anything unique.
- It needs to be More welcoming but not at the detriment of losing parking
- Getting the pub near the Monnow Bridge open again is key
- Public toilets definitely need improvement in design, maintenance cleanliness and availability (opening hours).

- The public toilets look dated and the old road layout is a waste of space.
- Important part of the town that attracts lots of visitors
- Went into public toilets recently. Beautiful – clean and spacious. Because everywhere is so scruffy I had avoided them.
- Please upgrade the toilets thank you
- A must please – set back the coach pick up point. When coaches are parked at present, car drivers cannot see to get out of the car park when needing to turn right – a total blackspot and obstruction of view spells danger.
- All the above points have merit but the IA image is out of keeping with the character of Monmouth. Please keep any refurbishments sympathetic and in keeping with the character of Monmouth as a medieval town. Please do not bland out the character of our lovely town. These AI images are definitely not in keeping with the historic character of the town.
- The changes already made are a big improvement
- However, I attended the public consultation a few years ago regarding the above – some ideas have been recycled. However, not all proposals were implemented and no doubt the consultation cost great deal with money. I imagine the same applies with this consultation

- A definite major asset to the town which with investment could be an even greater asset
- The Riverside here is such an asset car parking is important, but it does not look attractive
- Yes – you need it to be busy and vibrant but not congested and overcrowded. Over popularity can strangle a venue.
- Fantastic – area is an eyesore currently
- Make it a happy place.
- Agree but much less of a priority than Monnow Street
- Enhanced public toilets including those with changing facilities for children and adults would be beneficial. Unsure about access to the river when the flood defences are necessary!
- Remove houses adjacent to Shell garage- what an awful first impression that Monmouth.
- This is a lovely area in the summer that attracts lots of tourists. Encouraging a better and more well attended market would be good.
- But not at the cost of making the roads any narrower
- Excellent improvements here already.
- Thom lacks formal public green space. Town does not have a place that makes the most of river frontage (either Monnow or Wye)

- Any way of drawing folk under a40 and utilising the wye\_monnow confluence
- At present, the approach is very jumbled and needs coherence
- Remove the unsightly shelters in the street and encourage use of the riverside space, as well as unifying with Monnow Bridge space. Reorganising including relocating toilet block would open up the view and create an attractive area for events, farmers markets, children' facilities and better access. Crossing Blestium Street is hazardous and must be improved.
- This is the first impression of Monmouth for many visitors so should also be a priority. Hopefully someone will buy The Gatehouse pub as well to make it an area people want to stay in.
- as long as it does not impede traffic flow and parking
- Whole area needs a major refresh – look at other similar towns
- Excellent so far, just carry on. The people who settle here to picnic on a fine day testify to it success.
- Make this a pedestrian area without motor or pedal vehicles.
- Greening up this space, and making it a vibrant place for people would be wonderful.



- DEFINITELY needs a pedestrian crossing on the corner where the Robin Hood is
- The area does need updating. Not many people use the sitting area, not much there.
- Like the arches, the river is a focal point that could be better used. I felt the idea a few years back of improving this area with better toilets etc was a no brainer. It would also encourage any potential purchasers of the Gatehouse pub as I could see it's, and the Robin Hood, clientele increasing.
- Encourage small craft and artisan businesses by providing low rent riverside pitches.
- Not to take away the importance of Monnow bridge but to enhance, stop the parking on an ancient monument and take a lot more care over these attractions.
- It mustn't affect vehicle access as this is a main route when issues on A40.
- What you have drawn on the riverbank needs to flood resilient, the riverbank/flood defence by the old bridge has already been considerably eroded. If there is any pavement widening being considered in this area then please prioritise separating pedestrian and cycle/motorised traffic first. The reality is that with the rise of the electric bike and so called mobility scooters, many of which can and do travel at over 8mph and

therefore do not fall into class 2 or 3, people are using them as unlicensed vehicles on pavements through Drybridge Park and Drybridge street. It's unpleasant for pedestrians and an accident will happen. If an old lady with osteoporosis gets hit it's likely to have life changing consequences. I know, my mother suffered a fractured hip and never recovered. Please think carefully before allowing wheeled traffic to mix with foot traffic. There are sadly far too many thoughtless and inconsiderate people out there. The pedestrian crossing by Drybridge house has not worked as intended, since the removal of the roundabout traffic is far less inclined to slow down or stop for pedestrians, it cheerfully ignores you and breezes through at over 20 mph. It's drivers of all ages, I fear older generations are the worst offenders and I speak as a 54 year old! There are too many unnecessary crossings drawn by the Robin Hood pub, What about one diagonal one with a central refuge for pedestrians that crosses to the public toilets? The refuge could go where the white cross hatching is barely visible. It's not visible because it's been worn out by vehicles driving over it when they clip the corner. A refuge would work for pedestrians and stop traffic cutting the corner and creating a hazard.

- This is a brilliant idea, just what the town needs.

- Agree great, but is this realistic? The amount of funding spent previously on a design with new toilets, (these are a disgrace and eyesore, but at least open!), open seating amphitheater style has never been utilised yet.
- This area should be a priority as developing it won't interfere with residents or heritage buildings. Much more important to develop this area than eg the slaughterhouses. This area is being much more widely used than before the last improvements.
- Concerned about interpretation – why not? Let people use their eyes? Not more tat please.
- I agree that monnow Bridge should be improved, or just kept tidy at the very least. How were they allowed to knock a hole in the bridge wall to give access to the gatehouse balcony!! It's the only remaining fortified Riverbridge in Great Britain.
- This has already been improved but could do with improved toilet facilities.
- Don't think we should have less parking spaces
- It is a meeting/social place please bring back the music festival in August
- Public toilets are functional only. Very dated but they are well situated for visitors and residents.
- Main need is a more appropriate toilet area. Needs to keep the present/new facilities clean and tidy.

*Neither agree nor disagree*

- Riverside improvements are good for wellbeing so we are not against it. We just prefer to have essentials such as supermarkets first
- Still a large carpark greeting you on arrival to monmouth
- Create a Covent Garden style market – perhaps using the GoodSheds model.
- Quite like the grass and benches that are already there
- I think the recent work by the river bank is lovely and other areas need focus now first
- Not if it looks like the picture I want more parking not less you're obviously planning on getting rid of the car parks to put this walk way through. You are killing this town by ignoring the motorists and focussing solely on pedestrians and cyclists what about the elderly and infirm.
- New public toilets are needed . Performance space is only worth it if performances are allowed and dont get thrown out and objected to by people.
- Not sure about a performance space, but new toilets would be better.
- Various proposals for this space have been looked over before and nothing has happened. If toilets have to change then accessible change facilities for all ages would be welcomed.

- Definately Agree new toilets are required but as for the rest i am not sure
- a similar proposal has been put forward some years ago but seems always to be too expensive. And would this mean losing essential parking for cars and coaches??
- I think that improving access along the Monnow upstream via the existing footpath and introducing more access offers more benefitst than this. Aesthetiscally this area is cornered by car parks, roads and noise from the dual carriageway. Focussing on the frontage around Vauxhall fields would offer a much more peaceful riverside experience and link with the centre of the town.

*Disagree or strongly disagree*

- This plan is way too metropolitan, needs to have more of market town vibe, more sympathetic to historical design. too much paving/concrete, needs more greenery. this is currently a green area, DO NOT just pave over it. Keep it natural, this is also better for drainage to the river and flooding too. This is a country town, keep some grass
- This area has already improved but needs better maintenance. Monnow bridge (our “jewel in the crown”) is an absolute disgrace with pigeon poo a continuous mess and no attempt to light it up at night.

- This area should be swept and litter picked at the start and end of every day as a matter of principle.
- This is Monmouths shop window to all the tourists that arrive on a daily basis.
- Free walking tours should be encouraged from this point daily to ensure we show off the whole of our town.
- The present redevelopment of St Thomas Sq looks poorly planned and is not in-keeping with current landscaping specification.
- This leads to a very eclectic look that deteriorates quickly."
- investment using Council Taxes is mis-placed and diverts money time and effort from more fundamental needs
- I really don't like this design. No need to take the current green areas away. This looks like a skate park. Spend the money elsewhere
- Strongly disagree as even more parking will be lost!
- Yes to better toilets (ideally kept free as a welcome surprise to visitors). Latest arrangement of tables and benches is fine. No to performance space! – keep it peaceful. Provide generous parking for visiting coaches – if Monmouth is properly promoted to coach operators they'll bring in many visitors, either as part of Wye Valley

or other local tours, or as a stop while en route elsewhere along the A40.

- Its unrecognisable..its awful again its taking the character away from the town. We do not need or want this level of upheaval. WHY??
- Difficult to comment based on picture, but if this proposal involves paving over green space, then I'm against it.
- Car Parking is more important you are obviously planning on losing them if this is a correct drawing. Stop taking car parking spaces away within Monmouth. Your wanting to build more houses everywhere and ASSUME that everyone will walk and cycle when realistically they use their cars for ease of carrying their shopping and to save time. Car Parking is especially important for the elderly and infirm especially with few bus services.
- I would rather a beautiful line of houses was built here. The whole area has lost its raison d'être since the cattle market went. It just screams car park, let's have a bit of public space and a bit of residential.
- This area is already nice – I think that this money would be better put elsewhere
- We just improved this area, although the toilets could do with a bit of decoration and some colour inside.

- The improvements have already been made and no need for more improvements. Café not needed as many in town.
- Leave our town alone!
- Save money improve the toilets where they are. Leave enough parking for visitors to the town to call in whether by car or coach. Monmouth realise on visitors, it should be more coach friendly. Have a permanent structure for festivals. Market and windbreak type things with roof.

### Glendower Street Arrival

#### *Strongly agree and agree*

- Access this way by bike is tricky, a more welcoming entrance from this car park to Beaufort Court and Agincourt Square would be beneficial.
- The issues with the various access points need sorting, especially the one that has been closed off for so long
- I think that visitors sometimes park there and then have no idea how to get to the shops. I am often asked for pedestrian directions to the town centre
- Reduce the car parking charges would make Monmouth far more attractive!
- Immediate installation of signage would make quick and low cost improvement. Not forgetting to have a regular programme to maintain the flower beds. Currently largely neglected.
- Signage and visitor information here would really improve things
- People who don't know Monmouth well are often confused about the ways through to the main street. Also, businesses in Beaufort Square do seem to suffer from lack of visitors, as people visiting the main street don't realise they are there.
- The Beaufort ARms Court is privately owned by Beaufort Tenants Management Ltd, and any improvements to pedestrian access onto and through the private car park and courtyard will need to be in close consultation with the BTM Ltd Board and residents. The Beaufort courtyard has lost some of its Grade II\* listed York paving, which should be replaced. It also needs levelling and restoration of the cobbles in places for safer pedestrian access. What support can the councils offer BTM Ltd for this? The steps and archway from the town car park need better lighting, but cannot be widened due to the adjacent privately owned parking spaces.
- improving accessibility to the town from the car park, with signage that fits with the heritage of the town, plus potential for a covered cycle shelter in this vicinity would be useful
- This would help visitors find the town easier
- And into church street
- Linking this area to the town centre better signage perhaps!
- Only if no parking is lost!
- this route has always felt unfinished to me
- Again big tidy up properties tidied up landscaping

- It's ok if you've been here before, but not great for new visitors... also doesn't help Agincourt Sq to be a go-to destination.
- Just need a few signs - nothing expensive.
- Very tortuoud route into the town at present could become a very attractive entry via Beaufort arch with interesting architecture visible.
- The first time we came to Monmouth we parked here, and I remember not being able to clearly see the way into town from where I paid at the entrance of the car park. There is a town map to the right of this picture, that may be better placed at this entrance. It was just a bit confusing.
- But not at the detriment of parking
- Visitors who arrive in this car park don't know where to go to access the top of town
- Currently a dull and dismal area in much need of improvement.
- Free car park
- Currently the entrance into town from Glendower is scaffolded and blocked. Has been for 2 YEARS with no work being done. That needs sorting first.
- However paving from back of car park to Shire Hall - appalling.

- All refurb's must be in keeping with town character, the above image shows that the present environment is adequate so please don't waste too much money on this area.
- Couldn't agree more. I regularly hear visitors express confusion and dismay around here.
- Needs better signage to the town centre
- Firstly the alley besides thoroughbred needs to reopen. Secondly, the small path into Beaufort square needs to be kept clean the residents/businesses need to keep that area clean, swept, and litter checked These points should already have been addressed years ago, has a resident and regular user of this entrance into town I too need pleasant surroundings. The abandoned car needs removing.
- Much better signage required for strangers to the town, please
- Surprised at comment that Monmouth is relatively well supplied by car parking
- If it becomes difficult for locals due to unrestricted influx of visitors, Monmouth will be spoilt.
- I do not see this as a main gateway. Could do with better signage
- Yes better links to the high street would be good.
- Not top priority as it is ok today

- Agree but less of a priority than Monnow Street – the car park and surrounding areas have lost nearly all of the previous trees so increasing tree cover would be a good idea
- It is difficult for visitors into the town to currently know how to get to the town centre. Better lighting at night would increase safety for visitors too.
- Do not reduce parking spaces!
- Better lighting at night time would be appreciated, the gate across Beaufort Arms Court is locked at night anyway though, so this would need sorting with the residents association.
- Improve lighting and signage needed here.
- Needs planting with trees and shrubs
- Just get the scaffolding removed and let us get into Church Street. Support the local businesses by enabling access.
- as long as it does not impede traffic flow and parking
- More disabled car spaces
- Monmouth is too small for Park & Ride. So focus on easy Parking at edges and at the Main shops (some people are unable to walk very far, especially loaded with shopping). Then pedestrianise areas (No motor vehicles or pushbikes). Cycle paths down the Wye and into town from as many areas as possible, but not in the town!
- A working light would be nice !
- This area has the potential to be a pretty walk and cycle route into town but currently has a 'tucked away' feel to it.
- some better signs and pathways more attractive and less narrow would be helpful to disabled people
- Walkway to main street needed. Area needs updating, using archways, photo opportunity with large deckchair, fairy lights etc.
- Improving the connectivity of this area would highlight Beaufort Square as another hidden gem as well as giving quick access to Shire Hall.
- Improve pedestrian access into the town from ALL car parks.
- Mainly better signage of route from car park through to town
- Not enough signs directing visitors to town centre.
- Much better signage at the very least
- No comment
- The car park is grim but there is nothing wrong with the current pedestrian links. They are very straightforward. Don't damage the unique character of this area.
- Better signage would be good for visitors to the town.
- Hopefully, no

- Please add Church Street and White Swan Court to signage plus better lighting.
- I think it would be lovely to link arrival and parking places with walk-through routes which introduced visitors to open spaces and regular events
- Arrows and flat boxes – easy grow natural planting
- The car park should be free on Sundays to encourage visitors. Pedestrian links from the car park could be improved.

*Neither agree nor disagree*

- It's not awful, and there are bigger priorities in town
- no opinion as such depends why this is necessary
- Low priority in my opinion
- I don't care. These car parks are not useful to me. They are too far for carrying bags of shopping.
- It looks good
- Maybe a small tidy, but it's not a terrible area so doesn't need a lot of money wasting on it
- I don't think it's as important as other things
- Personally I see no problem – just needs to be tidied up.
- Beaufort Square businesses should allowed to open up later
- I think better singage would be beneficial

- Could benefit from improved signage but please don't mess with the cobbled area of Beaufort arms Court – an important area of heritage and popular with filmmakers who helped put monmouth on the map.
- The walkway by Thurabread bakery should be rectified.
- Do not lose parking spaces at top of town.



*Disagree or strongly disagree*

- I don't think this has ever crossed my mind as important, so doubt it is to any other visitors!
- This just needs some planting and signage really!
- Can't see how proposals would make very much difference/improvement.
- mis-use of resource
- It's fine as it is
- It's just a car park and it's ok already anyway.
- You need to consult residents. This is SO UNNECESSARY. This is not progress. Its a quirky old market town. Why do you want to change it all????
- WHY IS CHEPSTOW INCLUDED IN THIS PLAN or do you mean Beaufort Arms Court. I just want to park my car not have more plants. Plus this is a private development so what can you as a Council really do and why should you expect private citizens to fund your ridiculous schemes.
- Total waste of money – nothing wrong with what is there
- don't think that is needed, we do not need to lose the look of our own completely.
- I don't think this should be a priority.
- Waste of money.
- I don't think that this is really necessary
- Unnecessary!

- A couple of signs would help visitors but otherwise not a priority
- More important areas to spend money on.
- Waste of money the car park is always full with locals, no room left for visitors. When the Blake and Savoy are in nowhere for other parking.
- Already far too much money spent on an underused carpark

## River Wye Gateway

### *Strongly agree and agree*

- Has to be very eco friendly. and keep it looking natural . Use those grids where grass can still grow through instead of paving/tarmac
  - We need the pedestrian bridge here to improve safety for residents crossing the Wye at this point
  - it does sound lovely, but would that lead to people socialising and chucking rubbish into the river?
  - We don't make use of the areas that are by the rivers - would be great to have more seating, cafe areas and eating stalls/ wagons in these areas
  - This is the only area near the town center where one can enjoy the river Wye. It needs improving though the A40 noise is a distraction.
  - See above comment. Connect the town to the community of Wyesham / the second bridge.
  - Should be tackled if the proposed footbridge ever gets built. The tunnel under the dual carriageway desperately needs smatening up.
  - Taking more advantage of the river would help to build community and enhance wellbeing.
  - The town needs to make a lot more of its critical position on this stunning and unique waterway
- Improve road surfaces for peds and cyclists
  - Area could be further enhanced with tarmac/concrete riverside walk, with low-level lighting between Rowing Club and Dixon Church. Ideally this should be extended around Monmouth School playing fields on opposite side of river. Thus making a pleasant Wyeseid walk. Town needs to make much more of its two rivers - huge potential for visitor attraction.
  - Could a circular walk be created with an improved footpath along the Wye to Dixon Church (with several seats along the way plus cutback of the river bank) and then a clear walking route back into town along Dixon Road (with a pedestian crossing / lights) across the A40 at Dixon Roundabout.
  - I do think that you need to remember that not everyone is able to walk these distances and there seems to be a focus on cycling and walking routes at the expense of people who will need to use vehicles.
  - more provision for wayfinding for water access as well. additionally this area has the Wye valley walk and offas dyke national trail running adjacent and through it. Will be good once the new shared use bridge is in place as well.
  - with a canoe lock away or lockable bike storage so that visitors can go and get lunch

- It has been mentioned before as what to do with a piece of land triangular in shape joining the Dixon roundabout by the A40 and Dixon Road, I could see a possible solution in making a car charging area which would be very convenient for drivers to top up and then walk along the river into town.
- a hugely underrated asset of Monmouth are our 2 rivers, making these an integral part of the town is very sensible
- New walk ways. Easy access more seating picnic areas with tables
- With the hope that the Wye will be less polluted, it would also be very attractive for outdoor swimmers.
- In monmouth and in Wales generally we need to improve cycle and walking routes. Like many I have no idea how to follow an ordnance survey map properly.
- As a town links to the rivers need to be improved upon, could we have areas for dining or coffee on the riverside?
- Unfamiliar with this part of town but it does seem an under-developed corner which would benefit from better links to the town centre.
- We need a pedestrian/cycle bridge next to the existing bridge if you are going to develop a waterside landing area to enhance the potential for cyclists (to encourage

them to explore the local countryside as well as visiting the town centre). Limited parking for canoeists wishing to access the river.

- Having a footbridge could lead to the ability to have more roads over the Wye Bridge, reducing congestion.
- .
- Would be nice, active travel starts here...
- Why a foot bridge???? Rebuild the road Bridge first then at a dedicated off the A40 over the bridge solved the A40 issues first.
- The car park already looks underwhelming so yes more needs to be done to make it clear that This is public not private land.
- This area is not in the need of expensive treatment. The carpark needs cleaning beneath a 40. The drug dealers who use the carpark need removing.
- The river access could be a very big positive to enhancing the town and building on its Identity
- Good idea
- Canoeists don't stay here due to no safe place to store boats. Poor directional signage to town centre.
- Ok
- The Wye fronting green space is a disgrace, muddy areas of grass used by vehicles, no clear parking areas, all in all a complete mess. Vehicle use (and rowing use)

needs to be better controlled and investment in quality green space

- Yes without making roads narrower or pedestrianisation.
- Better signage to the already (newly beautified) underpass would be beneficial, again extra lighting at night time, and signs from the underpass into the town centre would help. No need for anything pedestrian related through the vehicle access to the river though.
- The Riverfront was damaged years ago when the dual carriageway cut off the town from the river.
- The Riverside area needs improvement but not sure how it can be done as it is well used for regatta, School use and tourists now it wouldn't want to stop that. The area also gets flooded.
- Even as a regular cyclist I find cycling across the Wybridge narrowing and intimidating
- Needs a pedestrian footbridge across the river in this location
- Monmouth would be so good if the A40 was not running through the middle. This was an act of historic vandalism preventing use of its main asset. The Wye riverbank has even more potential – compare with the walk from its town down to the River Gavenny.
- Cycle links to edge of town and same with cars.
- Unless you are part of the rowing club this area does not feel welcoming
- This would be lovely, and make Monmouth more attractive riverside like Hereford. Picnic tables and bins would be great, maybe a BBQ station??
- The only issues I can see with this is the risk of flooding. But otherwise a great proposal!
- From the point of view of attracting tourists, improving access from the river would be highly beneficial.
- Pedestrian bridge needed
- We could learn from other towns like Ross about making more of the Wye.
- Do not forget the Wye bridge it is in need of huge maintenance before anything else!!
- Someone has done a great job of painting the existing subway. More of it where appropriate please.
- Another great idea, Monmouth should utilise its waterfront. It's a great asset, that is not being used. We should've had the hotel. ----- It was a mad idea preventing the hotel development, that's government for you and politicians.
- See my comment to No 19.
- More like Ross on Wye
- Yes – it is a wonderful asset which is wasted – many towns would like this

- This is a good idea – with a clean river and car parking

*Neither agree nor disagree*

- I think the real missed opportunity is some kind of public facing aspect to the rowing club. They currently have a mostly disused room which would be a wonderful café during summer, especially when there are rowing events, and we're the only rowing club I know who doesn't offer it. If we had this the area would most likely attract far more people and potentially events to the area which is becoming neglected.
- This is all about tourism. Improve infrastructure in and going out of town. Increase facilities. Reduce or remove sloping, narrowed pavements. widen the roads again, so lorries, emergency vehicles can safely travel along them. Consider the residents having to use Monmouth from outlying areas...it is an unpleasant experience coming to Monmouth to shop. It was such a vibrant place in the 1990s lots of independent shops, easy free short stay parking...
- Ref my comment that not everyone cycles. Don't make life difficult for anyone including motorists. Remember that most people have heavy shopping to carry, have mobility issues, young children etc.

- I think it's quite nice down there and not sure how many people are going to arrive by river. Signs to guide walkers into the town would be good and if you could create a pavement through that underpass (even if it's just a white line) it would improve safety.
- Would need more information as there are many different users
- The underpass leading to Monmouth Leisure Centre/Comprehensive school is in desperate need of refreshment and better lighting. Nothing must compromise the Rowing Club's access to the river. The club is a major asset to the town, much used and loved by local people. Improvements to water quality in the Wye are essential here.
- OK as is.
- Just come and see how many cycles come through the town. NOT MANY.
- As before need to make more of our waterfront but don't know about a gateway. May impede regular users
- Improved riverside access welcome but dubious about more "boats"
- Just leave it alone
- You've got a landing area there already. Clear up the awful mud on the footpath.

- At present it's not easy for visitors to find. There was a superb restaurant once but no one knew it was there. Signage definitely needs to be improved from the town centre to the waterfront.
- Perhaps once all else is complete!
- Excessive tourism has become a problem in many places – abroad and at home – don't let it happen to my hometown! What do the two rowing clubs think about potential boating hazards increasing?
- Not a priority in my opinion.
- Better signage towards the pedestrian underpass would be great, and signage from that to the centre of town would be good too. No need to mess with the vehicular access though.
- "What about Wybridge?
- It is not fit for purpose – for pedestrians and cyclists or for heavy HGV lorries – a new bridge is needed first before other works suggested above"
- I don't arrive by boat .
- Nice to have in future once the High Street has been improved and shops repaired and filled.
- A landing area for what? I know there is rowing, but would there be a water taxi?

*Disagree or strongly disagree*

- Again nice for one day, but get the town looking tip top first!
- This area just needs maintaining its already beautiful.
- Sort out the nightmare road bridge first not a nice walk over the bridge to/from wyesham
- Floods too often in winter. River Wye is the newest dead sinking river – enforced the pollution cleanup would be a better use of money
- waste of resource especially encouraging cycling in and around Monmouth. Council has more pressing duties to concern us rather than useless, costly vanity projects.
- No This is the boat club area and there is no room. It also floods so how does this work when the floodgates are closed. It will get muddy and be inaccessible so pointless. It will damage the businesses that park there like river wye canoes and paddle boards and regattas. Reducing sport availability.
- Again this isn't a priority
- Again, not keen on concreting over grass, if that's the intention.
- We don't need MORE cycle and pedestrian specific links
- Not sure that this area needs improving as it is not a major route into town. Mixing pedestrians and cyclists on pavements is dangerous.
- Who is going to arrive by boat to visit Monmouth

- Completely pointless waste of money
- Waste of money. I suspect majority of visitors come by car and will not be influenced. Irrelevant to locals
- Surely this already exists

### **New Pedestrian Routes from Eastern Car Parks**

#### *Strongly agree and agree*

- Permeability from our car parks to Monnow street is paramount. The walk around is a long one for those who are less mobile, or are juggling small children and shopping. Linking Chippenham Court car park to Monnow street would mean that this space gets utilised more.
- Ideally there would be a walk through where the old shop with the pigeons is on Monnow Street through to the car park that nobody knows exists and nobody uses, could help calm the rants about lack of parking in the town if it were easier to get from the high street to the car parks.
- I think that's important. Before I became a resident I didn't really know how to get from the car parks through to Monnow St. it's not at all obvious to visitors.
- See above comment
- Re-opening the passageway alongside Lloyds bank into Monnow Street would be a huge benefit. Better signage would also be a rapid low cost improvement.
- Tree Planting and local art.
- Maybe a walk through shopping area with small businesses.

- The walk through Howells Place is dark, smelly and very uninviting. The other routes are only available when shops like M&S and Waitrose are open. There needs to be some sort of access route from the Chippenham Court car parks through to Monnow Street.
- What enticement and support can the councils offer to encourage progress on the proposed redevelopment of the Hebron Hall chapel – where public access to Monnow Street is a key feature? The narrow walkway shown passes between privately owned gardens, so can only be widened by compulsory purchase of part of the latter. The archway through to Monnow Street at the opposite end of the pathway shown cannot be widened as it passes through and underneath listed buildings. Better signage indicating the town centre would help.
- the pavement provision from these car parks, especially cornwall house, is very poor and disjointed.
- This would help share car parking
- Monmouth needs improving to make sure the town can survive.
- If this benefits the nursery then yes but if it takes anything away from the nursery then no. This pathway is also dangerous at night time. CCTV would be good.
- I agree with this, The area needs tidying up as well and better tarmac or paving!



- Yes 4 disability bays needs to be recognised as any one can park in the bays all day without having to pay because MCC do not class it as a road which is entrance to the doctors surgery and funeral services, that could be a start 4 disability parking which disability people cannot park only 2 bay's rear of M/S.and 5 at the main car park top of t,Monmouth not a disability friendly town
- A useful cut-through if you know it , but unlikely to know about it if you're not local.
- More routes and better signage essential. Car parking in Monmouth is very poor.
- The cornwall house car parks are very under utilised. I often park here, but it is frustrating to walk all the way down and through M&S when I need to go somewhere up to the top of town. A well signposted way through near Nelson Gardens would be really good. I do appreciate that this carpark, while right in the heart of the town, could be unusable for people with mobility issues as there is no easy way too and from these car parks.
- That wonky barrier has a had a good reign, would be nice to lay it to rest and improve the route its been guarding.
- Again, it's not the most welcoming view to be welcomed into Monmouth for visitors, is it?
- Visitors to town must currently be mystified by the limited and poorly sign[posted pedestrian routes into Monnow Street. Much improvement needed.
- Visitors. Using Cornwall House car park and beyond are always asking how they get to Monnow St. it would be good to have a route through near the Trafalgar flats.
- Would definitely need more due to tight spaces to get into town
- It's not mandatory but it would be good for tourism, however I think for locals I think they're okay as they are.
- Having a car park called Monnow Street Car Park that does not access Monnow Street is futile. This would help as many visitors and residents don't know these car parks exist. This would be most welcome.
- The current public access is hidden and too narrow.
- Not sure how this can be achieved. Please keep all refurbishments in keeping with the town's character.
- Definitely needed. Shockingly absent for years.
- This again is not an immediate concern, although the lane is narrow and intrusive to residence. It would be better if the scruffy/little carpark could be clearer. Waitrose carpark is a disgrace to itself and the town.
- Would encourage usage of eastern car parks if there was a walkthrough higher up the street

- Yes, walking through the current alleyway and Marks and Spencer isn't ideal, so changes might be a good idea.
- Super idea and much needed - Howell place can be stressful as very constricted
- Again the premises next to Lloyds bank should be repaired to include a walkway to the car parks.
- There needs to be a direct pedestrian walkway from the car parks near Chippenham Court to Monnow Street. Visitors get very confused trying to find a way to Monnow Street from these car parks as there isn't any signage to the existing alley at Howells Place.
- Agree and should form part of the redevelopment of the vacant building next to Lloyds Bank
- Howells place would benefit from signage showing that you can walk down it to access the centre of town.
- better signage would help not sure how it could be achieved
- Make any planning permissions to renovated south side of monnow street contingent on access to monnowst where possible
- Dedicated, coloured, pathways would really stand out and be a help to visitors
- Get access for motor vehicles and pushbikes to the edge of town then walk around town. Don't mix motor

vehicles or pushbikes with pedestrians. Car parks for grocery shopping.

- It's like a maze trying to cut through the town from side of the high street. Improvements to circulate people around the town stands to benefit everyone from ease of access
- It would be amazing if somehow we could build a Padel tennis court in Monmouth
- would make it more easy to find the high street from the car park
- I already said this, it is a good idea.
- Essential. We have some perfectly good car parks hidden behind the the buildings fronting Monnow Street but there is no quick access to the main thoroughfare. Brainless.
- Ideally need access from other car parks to upper Monnow street, though the depict building next to Lloyds bank, or even demolish completely and allow one way traffic down that way to car parks / back of M&S/Waitrose
- Improved connectivity would generate more foot traffic from car parks to Monnow St.
- Pathway needs improving as the current alley is too narrow.
- No comment

- Yes but is difficult to see how this should be done with existing buildings, unless empty/derelict buildings utilised and cleared for access
- A new walkway must be created to improve access to top end of monnow street, for residents and visitors alike. Access must be created to the Nelson Gardens, hidden gem. The existing footprint from Blestium Street car park to Chippenham is badly maintained and relies on local residents to cut down foliage to keep it open. No one knows who owns it or accepts responsibility for its upkeep. If planning permission is given for future development, access to monnow Street should be required as a condition.
- Would help pedestrians.
- Further up the street
- Limited options, but making sure routes are easy to use for wheelchairs, prams and those with walking difficulties. Good surfaces and lighting.

*Neither agree nor disagree*

- pedestrian routes are always a good thing
- Low priority
- Signage most important
- This walkway is OK. One is needed from the far end carpark (the longstay overflow one)

- Yes, we need safer access to the town in the dark as the alleyway is scary for lone females/children and constantly smells of urine. Very unhealthy route.
- the little corridors and narrow passageways add interest
- Not a budget priority.
- Just fix what we have. It works just fine. Just needs cleaning up. Spending all this money we do not have its stupid.
- Not enough information given on proposal.
- Not sure how you'll achieve this with such a tiny alley and close buildings
- This little footpath is good.
- How?
- Just needs to be better sign posted
- The planning that was granted for the Hebron Hall site specifies that a public walkway be created. I am unsure why this is part of this proposal. A bigger sign at the end of Howells Place to show that the centre of town can be accessed would be good though, along with better lighting.
- Don't tamper with the quaint quirky nature of the town. It is unique and needs to stay that way. People can get from A to B perfectly well as it is.
- Still need parking spaces
- Already there. Just put a sign post to town centre.
- This already exists, existing signage would be improved

- The Waitrose car park is in poor and dangerous condition for pedestrians and cyclist on the road between the supermarket and chipping and fields (personal experience). Cars are bigger and wider than the spaces allow. On dark, wet evenings exiting the car park is hazardous.
- Possibly where you said you would put a walk-through by Lloyds Bank

*Disagree or strongly disagree*

- dont think this is a great use of the money. maybe paint the floor of the alleyway showing the way
- Improve the roads for those that have to drive in and out of Monmouth. This is all to do with Tourism and not to do with benefitting the people that live here and have to use the poor facilities in Monmouth.
- Not much wrong with present access.
- Not needed. Just add signage
- There already is one!
- Not needed
- Already in place so pointless.
- As it would destroy someone's property , I disagree.
- There is already an alley there.
- Already have several pedestrian routes

- Leave our Town alone. Just put improved signage so that people know how to exit the car park into Town. Stop raping our town.
- again nothing wrong with what we have got - money should be spent on Monnow Street not walkways into town
- Just improve the signposting
- There is plenty of walkways through to the main street now that would be another waste of money better use elsewhere i.e. potholes
- Already in place '
- The existing alleyway is fine as it is!
- Pointless again. You already have path linking town to car parks and can also access via waitrose and marks and spencer
- People seem to like walking their way through small eccentric walkways.
- Adequate route already exists. Some people can use common sense rather than being directef
- What is wrong with the existing routes?

### What's Missing

- I think a more focus on cultural improvements, such as the castle for theatre, bring back the festival on a smaller scale – maybe focus on celtic bands, such as the international celtic festival in Galicia in Spain (ortigueira festival) this brings 1000s of international visitors over the course of the week. Definitely possible for monmouth. I am mainly concerned regarding the design, it doesn't seem to enhance the countryside historical feel. Monmouth can be modernised without losing its quaint character. More care should be taken to not make it look like every other development throughout the country. We need unique and independent design. The idea for the slaughterhouses is so cool!!
- Prevent the pooling of water on Monnow street – permanently widen the pavements and remove the temporary kerbs, cambers and drains that are causing a hazard. Town should be better with widened pavements but when it rains the paved areas are smaller and the mud and sloped surfaces are a hazard!
- Please sort out Monnow Street. The drainage is poor, the pavements are uneven, there are obstacles everywhere, it looks scruffy and uncared for, the planters are pointless and make navigating with a pushchair difficult.
- Have lots of thoughts, but we tend to look at the practical, so it may not be useful. We are finding that shopping centres are remote and bunched together, which makes parking and access painful. More supermarkets made available in towns will be better than improving signage or spaces. Having cycle routes will ensure residents' well-being even in old age. Trying to recruit more volunteers to help in the community but most can't do much with no car and buses are hit and miss
- Very poor cycle routes given the number of cyclist who ascend our town on the weekends. All school children should be able to cycle to school safely. The Ingles bridge must be reopened urgently.
- Cycling routes would be great – ideally off the roads. Fix Vauxhall bridge and better connect Vauxhall fields to the town. Help fill vacant shops. Monmouth needs variety – no more chain coffee shops please support independent shops. Consider sports shops, restaurants and support local artisans
- Way too much focus on gateways and entrances improve the desire to go first i.e. more independent shops and food drink etc there's a curfew after 9.00 town centre dead in the evenings. Properties going to ruin e.g. the wrecked building near Lloyds bank the gate house etc.

nothing for young people too many charity shops, link up bottom and top of town

- These proposals and this survey is a tick box exercise for the council, to show that you have put these 'ideas' out to the public for their comments. None of these proposals address the problems. Signage, narrowed roads, more lycra clad cyclists, dangerous sloped pavements and naff planters are sticking plasters. Infrastructure to and from the town needs attention. You can't keep increasing populations without doing this. We are not tourists. Unfortunately, I have will have to continue to use Monmouth and I can see no real benefits from any of these proposals for the community that live in the area.
- PARKING! Return main street to parking herring-bone style. Remove ugly sad boxes of "flowers" and pavement widening uneven areas that cause puddles everywhere. Parking totally inadequate for disabled who cannot shop unless close to shop.
- The rich musical history of the town really needs to be seen as a huge opportunity for the town. Think Gracelands!! There is so much to be gained from musical tourism these days – we need to take our share, invest in the studios at rockfield and create a cool story to be told in the town to visitors.

- Prioritize Monnow street regeneration
- Please do not reduce parking on monnow street. So many people park for convenience and pop into shop, if not so convenient I would shop online. Better maintenance of existing infrastructure and street furniture. The roads are potholed, planted areas unloved etc.do not try to make it harder for drivers. A lot of the money spent in monmouth is by people who do not live in monmouth but travel there for work or schools. Introduce ban on delivery vehicles on monnow street 8-9am and 3-5pm to reduce congestion.
- I saw on the display boards a proposal for a pedestrian bridge next to Wye bridge and I think that would be a huge improvement, currently crossing Wye Bridge as a pedestrian is not a pleasant experience! I think we need to provide a greater variety of social activities and welcoming spaces for our young people. With all of the schools we have a lot of teenagers around the town.
- Yes sorting out the Main Street, it's disgusting !!
- A real focus on empty shops. Pop ups with landlords offering favourable or free rates for the pilot duration.
- Free parking such as in Cambrian would encourage visitors. Do not pedestrianise the town when parking is so poor- the paths are in such a bad condition and disabled access is so bad. It's very difficult to push a

biggie or wheelchair. Lack of toilet facilities in town. No working CCTV. Monmouth is NOT child friendly, disabled friendly or friendly to elderly residents – everyone else drives out of town! Waste of money on making Monmouth QR coded as no one wants to visit here! Make existing shop owners repair their properties as Monmouth is a dilapidated eyesore! The best feature of Monmouth is the road out! Nothing for you youngsters included in your plans!

- Yes – reopening of the MOD bridge to get access to Vauxhall fields
- I am disappointed at the final conclusions. I attended most of your sessions at the Shire Hall and the street walkabouts. The first meeting was very good with huge input from 50 or more local residents. I was very optimistic for a great outcome. Unfortunately much of the input was ignored. There is a dominating focus on improving the entrances to the town, rather than tackling things to improve life for residents. Apart from the Blestium Street proposal none of the other entrance improvements would do much to improve the life of Monmouth residents. This whole exercise has missed one improvement that would make an enormous improvement to the town for decades to come. That would be the construction of a 2 lane road from the Post

Office sorting depot, across Vauxhall Fields to join Rockfield road at the old ambulance station. This would become a town bypass, permitting Monnow Street to be largely pedestrianised. This would result in thriving town centre with street cafes / entertainment, / flowers/ trees, improved air quality, no traffic noise, no frustrated drivers in the street. Generally a very improved and welcoming environment.

- Clear travel plan for vehicles (domestic and commercial) around Monmouth Town particularly for local residents.
- The town needs a central location for a single medical centre. No single outlying site has been deemed suitable for a multitude of reasons: resident opposition, flooding, destruction of green spaces, etc. A brownfield site in the centre of town is the only viable solution.
- Have a dedicated team with a range of skills to deal with maintenance issues. Could volunteers assist? Volunteers could certainly raise issues to whoever heads this team. Better Policing. Better parking control. Control of Drugs issues. Easy enough to see the distributors cycling out from Monnow Keep at regular intervals. Make better use of our riverfronts, but ensure there is still plenty of cover for our wildlife along the banks GWT could advise

- I think the new proposed health centre in Osbaston should instead be located in the town centre for ease of access for all residents and to prevent traffic build up from and through Monmouth to Osbaston.
- All are excellent ideas but pointless unless Monnow Street is improved with permanent new pavements and dedicated planting areas.
- Encourage more diversity of retailers into town, we have lost so many good ones over the years to be replaced by coffee shops or charity shops...let's try & stop people going elsewhere or buying online....there has to be enough diversity for people to want to shop in Monmouth.....
- Yes. I would like to see far greater focus on our two rivers, creating pleasant riverside walks both in but also around the town. Also I suggest we should be prepared to pay for the use of canal, attractive toilets with extended opening hours. Also there should be more provision for private cars, particularly in Monnow Street to enable people to make quick visits to shops or collect or drop passengers. Why not herring bone parking on one side with maximum time limit of 15 minutes?
- Just re tarmac all roads in and around Monmouth and it will look a million miles better
- concentrate on road maintenance in and out of town and remove parking charges or reduce to a nominal fee and employ people to manually monitor and clean streets.
- I think the pavements along Monnow Street need attention. The widened pavements with reduced parking do not enhance the character of the town centre, particularly as most of the planters are neglected and have become dumping grounds for rubbish. The pavements are in very poor condition, are uneven underfoot and are sloping. As someone with mobility difficulties, these really do hinder my ability to get around. I also think some sensible short stay parking provision on Monnow Street would be a definite advantage and would make it easier to use the shops there.
- "No mention of the ""temporary"" extra wide pavements through the lower part of town. Not attractive to look at, and the planters are neglected and just take up space. Ongoing issues when deliveries are occurring, it must be awful for the delivery drivers.
- Abergavenny has been developed so nicely, Monmouth feels like the poor relation.



- Where have the contents of Monmouth Museum gone, and what will happen to that lovely building? Can that somehow link with the slaughterhouse redevelopment?"
- 'Beaufort Square' is in fact called Beaufort Arms Court. Please try to make an effort to refer to places correctly.
- Monnow street itself is missing from these proposals. the temporary works put in place during covid are no longer fit for purpose and are deteriorating. this creates accessibility and safety issues, blocked drains, raised metal works, broken plastic and rubber kerb stones. The premise of wider paths and planting is an extremely good one, making the town centre feel like a pleasant place to walk not a drive would be great. a better connection from the skate park car park to the town centre behind home bargains would be useful. additional free half hour or hour car parking perhaps in the riverside car park area where the market is held promoting higher footfall. personally most of my visits are a quick stop off for a coffee, or pick up a prescription. i am able to walk so typically park further away and walk in, but those less able are likely to put off a short visit to town.
- More support to organise studying in the hub centre (town library)
- Why has there never been a suggestion of a riverside park at the bottom of nailers lane under the castle. An ideal idyllic spot that cannot be built on due to flood risk. Get rid of the silly unsightly planters/furniture on the high street (whats the point of having widened pavements, then filling them up with obstacles!). Plant a few trees properly subject to underground services. The pavements should be wider than original, but not as wide as now – Monmouth was well known in the tourist books for its wide high street. Currently looks a mess. Flagstones should be in keeping albeit expensive
- Compared to Abergavenny Monmouth is really poor, with regards to access/shop variety/markets and vibrancy.
- Can we go back to having more on street parking and remove the dead planters in Monnow st and remove the terrible wider uneven covid footpaths. Monmouth was a thriving town centre due to the fact you could pop to the shops in your car. We could drop my older mil in town for shopping and hairdressing services. Reduced parking means less access for reduced mobility and those with prams and young children, i.e all those who need to drive. This active travel thing excludes the populations of surrounding villages which use Monmouth as their local town.

- Church street is spoken about by then not an option to house out of one of the three. This is disappointing as I believe a lot of Monmouth residents really want church street to thrive. There is also no mention about resentment safety and with a lot of crimes going on it would be good to consider how we can best support the community feeling safe. I also believe that we should fix things that need fixing first rather than spending money on new projects. Fix church street, better the markets and once that is done THEN worry about the slaughter houses etc. improving smaller issues with drastically change the vibe and how people use the town. Please don't spend money on things that are a nice to have than a need. Also there is no mention about accessibility here. Do you know that almost all of the shops in town aren't accessible as they have steps into the buildings? This affects not just people with mobility issues but it stops parents coming in with prams etc.
- Making it easy to shop in Monmouth by parking nearby is my main need which will make the shops thrive too.
- Yes, more parking in Or near Monnow street. Widening streets to ease traffic flow.
- pedestrianising Monnow Street
- Yes would be great if a monnow river walk was created at the rear of homebargins straight up to the castle.
- Being between 2 rivers, and the rise in popularity of outside swimming, access to walks along the Wye, combined with ability to buy local, wholesome food, and then with more cultural and social events – there is an opportunity to shape public perception as a go-to destination. It has so many existing, currently under-used assets. The 'Gateway' idea is good – if framed positively, by connection to nature and beauty, history, culture, the arts etc.
- Any investment should be first put into Inglis Bridge so it can be restored.
- Don't forget teenagers. A hub for them and/or publicly subsidised events for them. The event offerings at Vauxhall Field are very stale. We need new things happening, pop ups – a feeling this town is progressive and a great place to live yet keeping the culture and identity intact. Get young people's ideas for consideration by the town council. I see nothing points to them in this survey even. What about an outdoor gym in chippy. Also more joined up thinking required e.g. the Comp art classes being involved in the current empty space wall painting project. Maybe some intergenerational events. Another improvement would be a dome or covering for one of the children's playgrounds due to our increasingly unfortunate

weather. How about a bandstand by the river which a variety of entertainers could use. A walking festival weekend would be good like Crick has. As the monmouth music festival seems dead, we need one annual weekend festival to put us on the map e.g. Brecon jazz, Aber Food Festival, Caerphilly Big Cheese. My personal preference would be an on stage music-based festival.

- Stop wasting council tax payers money. If it ain't broke don't fix it. Our town is fine as it is. It just needs some heritage sensitive refurbing and fixing. Not Milton Keynes in Monmouthshire. We don't want to be like everybody else! Its unique and should stay so.
- There is nothing to help the disabled to access the town. In town parking is totally useless. Unable to get on the pavement from the disabled bays if getting a wheelchair out of the boot unless you are in the exact right place as usually another car is in the at spot. Also all the ups and downs and drains are a trip hazard for the less mobile.
- Monnow street needs to be fully improved – I assume it's current implementation was an experiment – looks cheap, messy and very half-hearted at present. But I like the tubs and screens.
- As a priority, please make Monmouth look loved again and clean up high street areas and pavements, in

particular the unsightly mess that was once the Peacocks store. It's been almost 3 years since the fire and in that time, the immediate surrounding area, pavement and building has deteriorated rapidly.

- "Festivals are mentioned in the proposals. I support festivals such as the lantern parade, the river festival, the medieval festival, and the bee festival. I do not support festivals run by private enterprises for profit.
- I do not support political style events, such as Pride, which causes division and resentment in the community.
- It would be a shame to destroy Monmouth's wonderful historical feel with modern building designs and digital technology both rearing their ugly heads."
- The proposals all have a very modern look to them which doesn't really add to the towns personality, it would be nice if areas could retain a more appropriate rustic village feel.
- Yes more parking and widen Monnow Street back to how it was it was a beautiful street with lots of on street parking so handy for elderly to shop
- Vigorous consultation with residents of the town for any major changes or events is imperative to keep the locals on board with any changes. As the recent dibarcol with the Monmouth Rising event. Something of that scale

should never have been approved without talking to local residents first who's lives would have been severely affected. Also minimise road disruptions, after 18 months of Welsh Water and now the tunnels roadworks and Wye bridge being shut local residents are fed up with traffic chaos

- Surprised at lack of any mention of Library, Hub and Rolls Hall and their links to the town centre. A glaring omission. Some of the proposals are not easily understandable eg what is meant by smart technology to manage cleanliness etc? A greater variety of shops would be welcome. Are there any plans to diversify (without adding more coffee shops, nail bars etc)? Lack of a rail station is a major issue for Monmouth. If there is no prospect of ever having one, serious attention is needed to improving bus services between Monmouth and other areas, both in routes and frequency. Whilst active travel is to be encouraged, it is essential not to forget that many rural residents are totally reliant on cars to get to/from town. What can be done to enable less dependence of this type? Road & car park surface maintenance needs to be incorporated into future plans. Rockfield Road pothole issues and Rockfield Road car park are cases in point.

- I cannot stress enough how much the current traffic levels and parking through the high street put me off shopping there. As a high-income household, we'd love to shop locally but the amount of space given over to cars means it remains noisy, congested and unappealing as a place to spend significant amounts of time. Time and again, pedestrianisation has been rallied against by local businesses, citing reduced footfall with no real objective data to support their position. Change is difficult, but it is the sort of change that should be given a fair try if we want a vibrant, sustainable future for younger generation.
- Reducing the dominance of road traffic is essential. Monmouth should be a relaxing place for people to wander and enjoy.
- We need to instill pride in our town so people do not feel it's acceptable to drop litter
- I believe there is scope for improving the layout of Monnow Street to make it more attractive and inviting for pedestrians. Monmouth needs to try and reduce through traffic through the town centre and provide much better and safer sustainable access travel routes from all areas of the town.
- Before doing anything else, there is an urgent need to clean up the town centre. It needs regular cleaning, litter

picking and the removal of weeds, especially for the High Street. Private landlords with properties in a poor state of repair should be targeted and forced to address this issue. There are far too many derelict properties with long standing scaffolding around them, most notably the burned out former Peacocks store. It is a complete eyesore and a disgrace that nothing has been done to address this for almost three years. It is interesting to contrast this with Abergavenny, where a retail property fire there last year was addressed immediately with the relevant building demolished for redevelopment within one month. Monmouth's 'equivalent' is now up to 3 years 'and counting' with no action taken. You will fail to attract business, locals or visitors to the town unless these issues are addressed as a priority

- Unless you sort out all the empty shops and help small businesses all your plans will be a waste of money as it will still turn into a ghost town. This must be a priority above all other plans as people will not come to see empty shops as charity shops and coffee shops are not enough.
- Get rid of the stupid planters and tidy up monnow street, especially the old peacocks building and the building with moss and plants growing in the window

- What you need to do, but can't is get landlords to reduce their rents and get the government reduce business rates then you would fill the Town Centre. We need our wide high street back more parking and coach parking but if this plan is anything to go by you aren't interested in that! What a complete and utter waste of money. Put our town back and leave us alone. I'm fed up of people who don't live or work in this town telling us what we want, you haven't got a clue and don't want to listen anyway.
- A lot of good things have been done but more community support is needed to be organised to maintain them. It is a pity that the Methodist hall that is for sale couldn't be made into an indoor market
- Think we need to take a look at Abergavenny and Chepstow and see what they are doing. Why is Monmouth falling behind we are all in the same council . Monmouth has so many things going for it but has been let down by Monmouthshire Council and has become a poor relation to those towns. Monnow Street has been ruined by not enough parking, lack of decent shops. Why are the shops going to Abergavenny and how come we are missing out .
- Focus on things that are already bad in Monmouth rather than adding lots of new stuff to mask it

- Please declutter Church Street. Sight impaired people complaining they are being discriminated against and have to avoid Church Street. More unintrusive signage for businesses in White Swan Court. Access to chemist is being denied at present. Do something about Wye Valley A466 entrance into Monmouth!
- Put the pavements back the way they were pre covid
- Yes proper Heritage signs at Dixon Road on the roundabout or even on the roundabout with drawings of Monnow Bridge, Shire Hall, Monmouth Castle other places make use of their roundabouts why can't we try and catch the eye of motorists at this point when they are stopped waiting to enter the roundabout - to give motorists a reason to visit not drive past.
- Park and ride at the vacant land at Dixon Roundabout.
- Put back the pavement structure in Monnow Street, give us back our historical high street.
- Rewiden Monnow Street
- Increase Parking
- Coach parking areas for 6 -8 coaches
- HGV Overnight parking spaces
- Motorhome overnight facilities
- Nicer public toilets that don't lose our parking spaces
- Develop Vauxhall Fields for dog walking, designated walking areas, rewilding, exercise areas, cycle ways, extra allotments, tree planting.
- Why do you need to know my religion, ethnicity, disability and nationality what has it got to do with whether you put a new sign in Monmouth it is offensive and intrusive to ask these questions."
- The planters placed during lockdown are an eyesore they are not looked after. All the above proposals are all well and gd but it is the upkeep that matters !
- Put the town paths back to pre covid. More free street parking for vistors and shoppers.
- Monnow street is a mess, I agree with the wider pavements and benches and tables outside the cafes and the planting boxes but they are poorly situated and shoddily made, if they could be improved with the use of more sympathetic materials on the pavements and the planting boxes that would be great regular cleaning and empty properties cleaned up. Pedestrianise Monnow street between the hours of 10 am and 4:30 allowing for emergency vehicle access. Shop deliveries to be before 10 am and after 4:30. OK for access inbetween these times if there is a problem on the dual carraigeway.

- Child friendly design. I've not come across any mention of how children navigate/link up any of these proposals depends
- Prepare our roads all around and in Monmouth, our Monnow Bridge, sorry Wybridge needs it badly
- You are just wasting our tax money, Monnow Street is a mess. You have got it all wrong put it back to the normal wits and parking.
- Support for the nighttime economy – music and entertainment venues. More focus must be on children and young people.
- I know progress can be slow but it would be encouraging if some improvement happens soon
- . None of these these address the real issue which is the A40–you need to work with MCC and WG to improve the Wybridge road access first–solve that issue and this town will become more easily accessible!!! Please don't hide behind it's not our responsibility
- Deal with Gatehouse pub at Monnow bridge
- Deal with Queens/carpark area/across the river
- Deal with derelict and empty building
- A clean town with maintains buildings, a police presence, with a variety of affordable shops with attracts people/enhanced resident experience
- Also, the Gateway to Wales begins at the Dixon roundabout Prepare the terrible state of Dixon Road less cars if Park and ride is available. Wye bridge Street carpark is under used not known about people too lazy to walk.
- The three chosen are relatively cost-effective and straightforward, but the list is fairly comprehensive – if aspirational and expensive. Just get on with things and let people know what is being done.
- Nailers Lane needs an upgrade
- Encourage an artist quarter in the area at the end of Nailers Lane
- Acoustic fencing along dual carriageway adjoining Chippenham Fields and two River Meadow
- Is/are these proposals for locals or more focused on tourism development?
- Increased pedestrianisation in the town centre, more trees and benches, so that it's a safer more accessible space. There are currently few places to linger in the town centre.
- Free parking would be a very good way to encourage people to the town. Agree with improving cycle and pedestrian routes but not at the expense of cars. Also, what about electric car charging points, surely we need a lot more of those in Monmouth?

- Riverside walks on Monnow – excellent ideas
- There is a lot of proposals here I think it would be better to concentrate on monnow street and church street
- Please invest this money into the bare necessities of the town first – traffic in town is a nightmare (I frequently avoid going to town because of this), many of our buildings sit empty (The Queens Head Pub, The Gatehouse, The Club for example!), and local businesses need more support to be able to survive and thrive – let's get the basics sorted before we spend money on making the town 'pretty'
- My personal preference would be to concentrate on Monnow Street, Agincourt Square and Church Street before attempting to improve other areas. Diluting your main objective, which I assume is to enhance the residence/visitor experience in the centre of town, would be counter productive.
- Not in the list above but reconstruction of Monnow Street as a multi use street incorporating new parking and pedestrian areas etc is the overwhelming priority, all other actions are less of a priority.
- I think that there is too much focus on pedestrian use in town- just because there is a wider pavement it doesn't mean more people will use it. It gets cluttered too easily with benches/planters/shop signs making it unuseable

anyway. Not everyone is able to use a bus or 'active travel' and making the town harder for an aging population seems a waste of everyones energy.

- Council must do what is necessary (e.g look at business rates, compulsory purchase / court proceedings etc) to:  
1. Encourage more independent shops  
2. Sort out all the derelict shops whose owners are doing nothing.  
3. Encourage more nice restaurants
- I honestly feel like this entire project is a complete waste of money so far and dread the day I hear a grant application has been successful to allow any of the work to take place! Please put the high street back to pre-covid.
- How much has all this cost so far? And is it ever likely to be put into effect? I was hoping to be able to discuss my questions with someone.
- The High Street could be improved for cyclists. Consider highway issues in locality that the impact on town. The closure of Inglis Bridge reduces non-vehicle transport links and creates additional pressure on highways within town. Need to maximise benefits of river frontage as a public open space. Markets may be better targeted and operated by town Council or local community groups.
- A bus station area with public toilets.



- Air quality mentioned in para 30 but no proposals that would improve it. Unclear how active travel would be encouraged; need to reduce car usage.
- I admire the vision and ambition. You can't please everyone and there will be lots of naysayers but the town is declining and I support the efforts to try and reverse this.
- put the pavements back how they were. the wide street of Monmouth was the best. the appalling waste of money creating the current mess is unforgivable
- The need to remove some or planting and wooden shacks that have already been installed on monnow street that are looking more and more untidy and a hinderence to pedestrians not a benefit. Reinstate more parking psaces on monnow street.
- more free parking, reduced business rates, and better traffic flow to encourage people to come. common sense things that need no consultants and surveys wasteing more money. also be public about how much money you have spent on these already.
- Dog faeces collectin
- Most attempts by the local authority to date have been inappropriate or badly conceived There are already heritage trails, blue plaque and poppy trails, plus a number of interpretation panels. Please do not change

them. Not in favour of smart technology – frequently breaks down and is not reinstated. Even happened with the authorities own digital screens in the market Hall.

- Support businesses that are already there ! We are struggling .
- This project shouldn't be siloed from wider countryside access. Monmouth's location is a draw for access to the countryside but the connectivity and rights of way access to rivers in particular are critically lacking. These proposals go some way to linking up the Monnow and Vauxhall Fields but there is a missed opportunity in recognising the walking opportunities from the town centre that could boost commerce and dwell time. This requires new public rights of way and better connectivity for existing. Not least, there is no place for young people to be beyond browsing around shops. They are left with scraps of countryside and riverside access to socialise. Also, there is a lack of interpretation, but the focus should really be on intuitive wayfinding 'by nose' through a much better connected and welcoming space design. Boggging people down in information panels or digital apps that require constant investment could become a waste of investment.
- Improve the widened pavements and make them permanent

- Be great to have more sports available. Be fab to have Padel Tennis in town
- I am a big proponent of how sport can enhance a community, both physically and mentally. I feel that Monmouth has a relatively decent offering of communal sports, however one sport in particular that I think would be great for the town would be some Padel tennis courts. Padel is the fastest growing sport in the UK and is very easy to learn. I believe that it would be a fantastic addition to the sports facilities in Monmouth!
- We have a unique historic town centre. Why try to modernise it and make it look like any main 21st city centre instead of celebrating it's history. Monmouth residents want to be able to drive into town. Park short term on the road, shop in local shops and return home. The Monnow St proposals perpetuate the current traffic congestion (loading and unloading) and parking problems.
- Potholes
- Put cyclists back on the roads. There WILL be accidents and injuries resulting from speeding cyclists on the pavements
- To please our older residents and visitors, could you think about expanding the availability of hireable "shopper-riders"/mobility scooters at car park locations. I

guess they would quite like to bring back public executions in Agincourt Sq too, but maybe we should give that one a miss! :-)

- Improve public toilets, clothes shops needed, weeding and general cleaning of Monnow Street, the old Peacocks shop is an eyesore.
- We should definitely consider improving the protection of the river Wye if the town is to be so heavily using it as a feature to draw both visitors and locals to the area.
- Not so much missing but to simply pick three from this long list is not particularly easy. Many are interconnected. And to do some and not others leaves the town looking a little half hearted. (Aside: The intro to the 'More about you' section talks about collecting various information about me including where I live. There is no question in the section that addresses this.)
- Enable National Express/ FlixBus buses to have somewhere easy to drop off and pick up so they can have stops at Monmouth
- Only ever see one cleaner keeping areas tidy . Need many more . Town looks scruffy and not well maintained. Empty shops , look disheveled. Monnow Street one large vacant shop in appalling condition.
- Make it easier to walk up and down Monnow street, there are too many cars, how can you enjoy the town centre

when there are so many cars and you can't take time to be a person

- Reduce car parking charges – Cwmbran parking is free and the town centre has very few empty units and is consistently busy
- The market should be a permanent fixture inside the original market building, alongside the museum. Also street markets weekly, actually in the street, take away the cattle stalls type covid boxes and have a more open feel. THE PROPOSED HEALTH CENTRE SHOULD BE CENTRAL I.E. IN TOWN!!!
- Learn from the vibrant Abergavenny and build a better market here somewhere
- Pram/cycle access from Kingswood gate estate and from Wysham is poor. This needs to be improved.
- More opportunities to enjoy the riverside are needed. Eg. pop ups, bars, cafe, spaces for kids to play while looking at the river. By slaughterhouse too.
- Indoor and outdoor places for toddlers to play are needed ". More than just the soft play is needed.
- I have many more and look forward to the next consultation phase. please publicise it widely. I have to drive all the country for work but am almost exclusively a pedestrian in Monmouth and have strong views. Please do

not hesitate to contact me if any of my ideas are of interest. [email redacted]

- keep the town neat and tidy. Get rid of litter, weeds and detritus. Specially in corners it looks terrible. It's a very, very bad reflection on the town, that's why it's deteriorating and people are going to Ross on Wye and Abergavenny to their shopping!
- Monnow Street. Since pavements were very badly and dangerously widened during Covid, short stay parking and vital crossing points have been lost. The Main Street has been changed to actively and actually discriminate against disabled/elderly and visually impaired people. The widened pavements are covered with street furniture, rough and different surfaces, sudden drops then lack of dropped curbs. They are now accessibly actually much narrower than pre Covid. The furniture- eg. trees in tubs positioning means parked cars sometimes can't open doors as no space. For disabled people's access it is a nightmare with much less parking. The complete removal of the refuge crossing points at roughly the post office, has meant there is now NO safe crossing point at the top end of the town. This refuge allowed people with sight issues to cross one lane at a time safely. The solid boundary for seating roadside to Salt and Pepper has visually and effectively blocked the

street. The vista of Monnow Street is broken by this. The seating, is actually used say less than 20% of the time and about 6 or more more short term parking, or dropping off spaces have been lost, again to the discrimination of less able. The fenced boundary on the former roadway presents a solid block to crossing the street in this stretch too, as no access is possible to the pavement from it. The solid nature of the boundary is also prohibited under MCC own highways regulations as it completely blocks visibility sprints from traffic to and from Nailers Lane, as well as pedestrians trying to cross. Changes to this area alone to stop the active discrimination, with the reinstatement of the safe refuge crossing, return of short stay/dropping off parking and removal of the seating area altogether (Salt and Pepper already have outdoor seating within the building outline) for legal safety reasons alone would be a massive step forward to improve accessibility to pre covid status. If the refuge was reinstated and changed to non enclosed seating it would be some improvement. The £10 application fee that I believe is all the shop pay for all seating in this former public and parking area is an absolute insult to the value the parking and access lost to more vulnerable Monmouth people especially.

- Deploying smart technology to measure how the town is being used sounds like a very sensible thing to do – it almost feels like a prerequisite to many of the proposals being put forward, as having a baseline dataset available before improvements are made will be paramount to measuring how successful those improvements ultimately are. I work in data and would be happy to contribute here if the opportunity is there.
- Mobile apps require continued investment in maintenance and content in order to stay up to date, in both technical and relevance terms – it's not simply a case of contracting a developer to create an app as a one-time project. It would be useful to understand whether or not other towns of a similar size have successfully deployed an app that has had a measurable benefit on both the app user and businesses / heritage sites promoted within the app, and what challenges were faced in delivering the app to the intended audience.
- If the town does decide to have an app developed, then including all app-related proposals in a single app would be a stronger offering to users. Having separate apps to promote local businesses and promote the town's heritage features would create a fragmented experience for users who download both apps, and

would mean opportunities to 'cross sell' will be lost: an integrated experience would allow for users visiting promoted businesses to find heritage features nearby, or for nearby independent businesses to be suggested at the end of a heritage trail – and if a business is resident in an historically significant building, there would be two channels available to bring visitors to that site.

- I feel a lot of this is over ambitious. Where are the funds for it? Moving the museum seems to have ground to a halt. (Was £750,000 really spent on consultants' fees, with nothing left to actually set up the museum in Shire Hall? If so, that indicates massive incompetence and mismanagement of public money.) The library is at risk (with a shambolic set of proposals without proper consultation and then withdrawal of plans due to public outcry.) Those two issues need sorting out first – along with addressing the empty, decaying, boarded up shops. Make things easier for the small independent shops and traders.
- The Dixon roundabout vacant site is an eyesore. Create coach drop off stop at top of town. Essential as a lot of day visitors are older and have limited mobility, but can walk down Mono Street to join coach in Blestium Street. They also have limited time so need to be near shops and cafés.
- Return Monnow Street to pre-Covid!! The footpaths were wide enough and would be great to go back to the wide road with herringbone parking!! Remove/replace the wooden planters which look very unattractive. Take away the pinch point at the top of town. Too much money spent on widening paths for cyclists who use the roads.
- Only use the carpark spaces for market on Saturday that I needed rather than the complete carpark by Blestium toilets when one store is set up.
- I will this be paid for? What happened to the last plans?
- Yes! Return Monnow street to how it was prior to Covid. People need to park their cars to be able to shop.
- 'Please please clean up the street – Monmouth is looking shabby – get a voluntary weekend clean and landlords to spruce up their shop etc
- The planters in town need maintenance – perhaps each planter designated to a business, garden centre or even a primary school or church which they could look after and attributed to via a sign or advert